# FY 2020-21 Department Action Plan Highlights

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PRESENTATION TO THE DISABILITY & AGING SERVICES COMMISSION NOVEMBER 4, 2020



#### New Strategic Reports

#### FY 2020-21 Action Plan

Identifies specific actions we will complete this year in support of our overarching strategic goals







#### FY 2019-20 Year in Review

Highlights some of our many achievements in the last year

### Strategic Plan Goals

GOAL 1	Maintain a robust network of community-based services for older people and adults with disabilities
GOAL 2	Protect older people and adults with disabilities from abuse, neglect, and financial exploitation
GOAL 3	Provide and support consumer-centered programming to best address client needs
GOAL 4	Expand planning and evaluation efforts to ensure best use of resources and maximize client outcomes
GOAL 5	Support and develop an engaged professional workforce that is prepared to work with older people and adults with disabilities

### Key Themes in FY 2020-21 Action Plan

- COVID-19 Response
  - Department services
  - Partner agencies
  - Food security
- Equity
  - Race and ethnicity
  - Disability community

#### Key Themes in FY 2020-21 Action Plan

- Collaboration and Partnerships
  - Cross-program teams
  - Age- and Disability-Friendly
  - Reframing Aging
- Outreach and Awareness of Services
  - Opportunities for outreach and inreach
  - Veterans services

## Discussion