City and County of San Francisco



Edwin M. Lee, Mayor

Human Services Agency

Department of Human Services Department of Aging and Adult Services

Trent Rhorer, Executive Director

MEMORANDUM

TO:	AGING & A	ADULT SE	ERVICES CO	OMMISSION				
THROUGH:	SHIREEN M	ACSPADD	DEN, EXECU	JTIVE DIRECT	OR			
FROM:	MELISSA M JOHN TSU	ACGEE, IN FAKAWA	NTERIM DE , DIRECTO	EPUTY DIRECTOR R OF CONTRAC	OR N			
DATE:	AUGUST 3	, 2016						
SUBJECT:	NEW GRANTS: MULTIPLE GRANTEES (see table below) FOR THE PROVISION OF ADULT DAY CARE SERVICES FOR SENIORS AND ADULTS WITH DISABILITIES							
TERM(S):	JULY 1, 201	6 TO JUN	E 30, 2019					
AMOUNTS:	See table below							
FUNDING SOURCE: FUNDING: PERCENTAGE:	<u>County</u> \$1,242,903 100%	State	<u>Federal</u>	Contingency \$124,290	<u>Total</u> \$1,367,193 100%			

The Department of Aging and Adult Services (DAAS) requests authorization to enter into new grants with multiple non-profit agencies as listed below for the period of July 1, 2016 to June 30, 2019, in an amount of \$1,242,903, plus a 10% contingency for a total amount not to exceed \$1,367,193. The purpose of the grants is to provide adult day care services for seniors and younger adults with disabilities and respite to caregivers and families.

Grantee	Annual	Grant Amount	Contingency	Total Grant
	Amount	(07/01/16-		Amount
		<u>6/30/19)</u>		
Catholic Charities CYO	\$160,076	\$480,228	\$48,023	\$528,251
Institute on Aging	\$98,468	\$295,404	\$29,540	\$324,944
Kimochi, Inc	\$58,157	\$174,471	\$17,447	\$191,918
Self-Help for the Elderly	\$97,600	\$292,800	\$29,280	\$322,080
TOTAL	\$414,301	\$1,242,903	\$124,290	\$1,367,193

Background

Adult Day Centers (ADC) were first funded by the City in 1990. ADC programs are called a 'social' daycare model to distinguish them Adult Day Health Care (ADHC) programs which are medical funded and offer nursing care and other medical supports. ADC programs offer non-medical programming to participants and respite to caregivers and can help prevent premature institutionalization. The Adult Day Care (ADC) program is a community-based program that provides non-medical care to persons 18 years of age or older in need of personal care services. Care includes the supervision or assistance deemed necessary for sustaining the activities of daily living, or for the protection of the individual on a less than 24-hour basis.

Services to be Provided

The Grantees will operate an ADC program that is currently licensed by the California Department of Social Services/Community Care Licensing, to provide non-medical day care services to meet the needs of functionally impaired adults. Services are provided according to an individual plan of care in a structured program. ADC programs include a variety of social, psychological and related support services in a protective setting on a less than 24-hour basis.

Catholic Charities, CYO

Catholic Charities is a community-based, non-profit organization that provides Case Management, Community Services, Congregate Nutrition and Adult Social Day Care services. The Adult Day Care program serves a multi-ethnic population, with the majority of the participants living in the southern part of San Francisco. Catholic Charities CYO also oversees the Adult Day Services Collaboration, advocating for and coordinating services with collaboration members.

Institute on Aging

Institute on Aging (IOA) is a community-based, non-profit organization that provides Case Management and Adult Social Day Care services. IOA has a diverse staff with fluency in ten languages and knowledge of cultural competencies.

Kimochi

Kimochi, Inc. is a community-based, non-profit organization that provides culturally sensitive care to the Japanese American community. Kimochi, Inc. offers a wide array of services that include Congregate Nutrition, Community Services, Home-Delivered Meals, Family Caregiver support services, and Case Management services with Japanese, Korean and English language capacities, as well as Adult Day Social Daycare.

Self-Help for the Elderly

Self-Help for the Elderly (SHE) is a non-profit, community-based organization that promotes the independence, dignity and self-worth of older adults through a comprehensive range of multicultural and multilingual services. SHE provides Case Management, Congregate Nutrition, Community Services, Home Delivered Meals and Naturalization classes among other services, as well as Adult Day Social Daycare.

Grantee Selections

Grantees were selected through RFP# 706, issued on May 16, 2016.

Funding

The funding is 100 percent County General Funds.

Attachment

Appendix A- Services to be Provided by Grantee – Catholic Charities CYO

Appendix B- Calculation of Charges - Catholic Charities CYO

Appendix F- Site Chart - Catholic Charities CYO

Appendix A- Services to be Provided by Grantee – Institute on Aging

Appendix B- Calculation of Charges - Institute on Aging

Appendix F- Site Chart - Institute on Aging

Appendix A- Services to be Provided by Grantee - Kimochi, Inc

Appendix B- Calculation of Charges - Kimochi, Inc

Appendix F- Site Chart - Kimochi, Inc

Appendix A- Services to be Provided by Grantee - Self-Help for the Elderly

Appendix B- Calculation of Charges - Self-Help for the Elderly

Appendix F- Site Chart – Self-Help for the Elderly

APPENDIX A -SERVICES TO BE PROVIDED BY GRANTEE CATHOLIC CHARITIES CYO July 1, 2016 – June 30, 2019 ADULT DAY CARE SERVICES and ADULT DAY SERVICES COLLABORATION

I. Purpose

To assist licensed Adult Day Care Centers (ADC) with operating costs of serving seniors and adults with disabilities, in order to maintain optimal capacity for self-care and the ability to live in the community rather than being placed in a long-term care institution.

II. Definitions

Adult Day Care	ADC program is a community-base program that provides non-
(ADC)	medical care to persons 18 years of age or older in need of personal
	care services, supervision or assistance essential for sustaining the
	activities of daily living or for the protection of the individual on less
	than a 24-hour basis. The State Department of Social Services (DSS)
	licenses these centers as community care facilities. This program is not
	eligible for Medi-Cal reimbursement.

DAAS Department of Aging and Adult Services

Disability A condition attributable to mental or physical impairment, or a combination of mental and physical impairments including hearing and visual impairments, that results in substantial functional limitations in one (1) or more of the following areas of major life activity: self-care, receptive and expressive language, learning, mobility, self-direction, capacity for independent living, economic self-sufficiency, cognitive functioning, and emotional adjustment.

Frail An older individual that is determined to be functionally impaired because the individual either: (a) Is unable to perform at least two activities of daily living, including bathing, toileting, dressing, feeding, breathing, transferring and mobility and associated tasks, without substantial human assistance, including verbal reminding, physical cueing or supervision. (b) Due to a cognitive or other mental impairment, requires substantial supervision because the older individual behaves in a manner that poses a serious health or safety hazard to the individual or to others.

Grantee	Catholic Charities CYO
HSA	Human Services Agency of City and County of San Francisco
OOA	Office on the Aging
OCM	Office of Contract Management, San Francisco Human Services Agency

III. Target Population

Individuals 60 years of age or older or individuals between 18 and 59 years of age that are living with disabilities. Services must target clients who are members of one or more of the following target groups that have been identified as demonstrating the greatest economic and social need. In particular:

- Low-income
- Non or limited English speaking
- Minority
- Frail
- Lesbian/Gay/Bisexual/Transgender

IV. Eligibility for ADC Services

Participants who are currently enrolled in the licensed ADC program of the Grantee.

V. Location and Time of Services

The details of the sites and operation hours will be attached in the Site Chart (Appendix F) of the certified grant.

VI. Description of Services

The Grantee is operating an ADC that is currently licensed by the California Department of Social Services/Community Care Licensing, to provide non-medical day care services to meet the needs of functionally impaired adults. Services are provided according to an individual plan of care in a structured comprehensive program that will provide a variety of social, psychological and related support services in a protective setting on less than a 24-hour basis.

Definitions of services provided by the Grantee are included in Section VII below.

VII. Contractor Responsibilities/Units of Service and Definitions (Annually)

During the term of the grant, the Grantee will provide service to 50 consumers with the number of units of service indicated below.

A. Adult Day Care

Provision of personal care for dependent adults in a supervised, protective, congregate setting during some portion of a twenty-four hour day. Services offered by adult day care and adult day care support centers typically include social and recreational activities, health monitoring, supervision, meals and snacks, and assistance with ADL (Activities of Daily Living) training, counseling, and meals. Services offered by adult day health care centers typically include Nursing, Physical and Occupational Therapy, Nutrition services, Activities, Social Services, Transportation, and Assistance with ADL. The units of service to be reported are the number of hours of service received by the consumers.

UNIT: One Hour UNIT: **18,500**

B. Adult Day Services Collaboration:

- Provide technical assistance to the adult day services collaboration (CASE Sub-Committee).
- Coordinate services between collaboration members.
- Assist collaboration in advocating for expanded adult day services.

VIII. Service Objectives

On an annual basis:

- Grantee will provide adult day services to <u>50</u> unduplicated clients.
- Grantee will provide <u>18,500</u> hours of day care service to the clients
- Grantee will coordinate at least one meeting per month for the Adult Day Services Collaboration

IX. Outcome Objectives

All the clients served by this OOA funded program will receive a consumer satisfaction survey.

- At least 65% of the consumers or caregivers will return the annual consumer satisfaction survey
- At least 85% of the consumers indicated excellent or good in rating the quality of services the participants received at the adult day program.
- At least 85% of the consumers reported that activities offered at the adult day program increased the participants' socialization opportunities and interaction with others.
- At least 80% of consumers who participated in one or more physical activities offered at the adult day program reported feeling healthier due to participation
- At least 70% of consumers enrolled in the adult day program will avoid institutionalization as evidence by being in the adult day program from their date of enrollment to the end of the fiscal year.

Adult Day Services Collaboration:

• At least 90% of the Adult Day Services Collaboration members report good or excellent work done by the Grantee in conducting all the work described in Section VII B.

X. Monitoring Activities

- A. <u>Program Monitoring</u>: Program monitoring will include review of compliance to specific program standards or requirements; client eligibility and targeted mandates, back up documentation for the units of service and all reporting, and progress of service and outcome objectives; how participant records are collected and maintained; reporting performance including monthly service unit reports on CAGetCare, maintenance of service unit logs; agency and organization standards, which include current organizational chart, evidence of provision of training to staff regarding the Elder Abuse Reporting; program operation, which includes a review of a written policies and procedures manual of all OOA funded programs, written project income policies if applicable, grievance procedure posted in the center/office, and also given to the consumers who are homebound, hours of operation are current according to the site chart; a board of director list and whether services are provided appropriately according to Sections VI and VII.
- B. <u>Fiscal Compliance and Contract Monitoring</u>: Fiscal monitoring will include review of the Grantee's organizational budget, the general ledger, quarterly balance sheet, cost allocation procedures and plan, State and Federal tax forms, audited financial statement, fiscal policy manual, supporting documentation for selected invoices, cash receipts and disbursement journals. The compliance monitoring will include review of Personnel Manual, Emergency Operations Plan, Compliance with the Americans with Disabilities Act, subcontracts, and MOUs, and the current board roster and elected board minutes for compliance with the Sunshine Ordinance.

XI. Reporting Requirements

- A. Grantee will enter into CA-GetCare the consumer data including the Intake Form by the required due date as specified by the OOA.
- B. Grantee will enter into CA-GetCare all service unit data as aggregate service units by the 5th working day of the month for the preceding month.
- C. Grantee will provide a monthly report of number of unduplicated clients served and number of hours of day care services provided as described in Section VIII Service Objectives. Grantee will enter the monthly metrics in the Contracts Administration Reporting and Billing Online (CARBON) database by the 15th of the following month.
- D. Grantee will provide an annual report summarizing the contract activities, referencing the tasks as described in Section VIII & IX Service and Outcome Objectives. This report will also include accomplishments and challenges encountered by the Grantee. Grantee will enter the annual metrics in the CARBON database by the 15th of the month following the end of the program year.
- E. Grantee will develop and maintain with OOA's approval, an updated Site Chart (using OOA's format) with details about the adult day services program.
- F. Grantee will provide other reports as requested.
- G. Apart from the on-line reporting via CAGetCare, and reports requested to be sent via e-mail to the Program Analyst and/or Contract Manager, Monthly and Annual Reports will be entered into the CARBON system. For assistance with reporting requirements or submission of reports, contact:

Annyse Acevedo Contract Manager/HSA P.O. Box 7988 San Francisco, CA 94120 Annyse.Acevedo@sfgov.org Linda Murley DAAS, Office on the Aging P.O. Box 7988 San Francisco, CA 94120 Linda.Murley@sfgov.org

A	В	С	D	E						
1			Appendix B, Page	e 1						
2	Document Date: 7/16/2016									
3 HUMAN SERVICES AG	ENCY BUDGET S	UMMARY								
4	BY PROGR									
5 Name			Term							
6 Catholic Charities			7/1/2016 - 6/30/2	019						
7 (Check One) New 🗸 Renewal	Modification	_								
8 If modification, Effective Date of Mod.	No. of Mod.									
9 Program: Adult Day Care										
10 Budget Reference Page No.(s)				Total						
		7/1/2017-	7/1/2018-							
11 Program Term	7/1/2016-6/30/2017	6/30/2018	6/30/2019	7/1/2016-6/30/2019						
12 Expenditures										
13 Salaries & Benefits	\$114,940	\$114,940	\$114,940	\$344,820						
14 Operating Expense	\$26,972	\$26,972	\$26,972	\$80,916						
15 Subtotal	\$141,912	\$141,912	\$141,912	\$425,736						
16 Indirect Percentage (%)	12.80%	12.80%	12.80%	12.80%						
17 Indirect Cost (Line 16 X Line 15)	\$18,164	\$18,164	\$18,164	\$54,492						
18 Capital Expenditure	\$0	\$0	\$0	\$0						
19 Total Expenditures	\$160,076	\$160,076	\$160,076	\$480,228						
20 HSA Revenues										
21 General Fund	\$160,076	\$160,076	\$160,076	\$480,228						
22	\$100,010	\$100,010	\$100,010	\$100,220						
23										
24		te en les letters anne e								
25										
26										
27										
28										
29 TOTAL HSA REVENUES	\$160,076	\$160,076	\$160,076	\$480,228						
30 Other Revenues	-									
31 32 Foundations, Grants, Fees, & Donations	\$270,326	\$270,326	\$270,326	\$810,978						
33	\$270,320	\$270,320	\$270,320	\$010,970						
34	<u> </u>									
35	<u> </u>									
36 Total Revenues	\$430,402	\$430,402	\$430,402	\$1,291,206						
37 Full Time Equivalent (FTE)										
39 Prepared by:Delilah M. Perez / Patty Clem	nent-Cihak 1	Felephone No.: 972	-1208 / 452-3500	Date 4/25/2016						
40 HSA-CO Review Signature:										
41 HSA #1										

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1								Appendix B, Page 2	
2								Document Date: 7/18/1	6
4	Catholic Charities								
5	Adult Day Care								
6						10			
7			Salari	es & Be	nefits Deta	ail			
8									
10						7/1/2016-6/30/2017	7/1/2017-6/30/2018	7/1/2018-6/30/2019	7/1/2016-6/30/2019
11		Agency 7	otals	For HS	A Program	For DHS Program	For DHS Program	For DHS Program	TOTAL
		Annual Full TimeSalary	Total %		Adjusted				
12	POSITION TITLE	for FTE	FTE	% FTE	FTE	Budgeted Salary	Budgeted Salary	Budgeted Salary	
13	Program Director - Clement	\$88,462	100%	22%	22%	\$19,462	\$19,462	\$19,462	\$58,385
14	Program Manager - Tassone	\$61,900	80%	50%	40%	\$24,760	\$24,760	\$24,760	\$74,280
15	Activity Coordinator - Jacob	\$41,662	95%	26%	25%	\$10,291	\$10,291	\$10,291	\$30,872
16	Program/Activity Asst-Reeves #1	\$32,219	83%	30%	25%	\$8,023	\$8,023	\$8,023	\$24,068
17	Program/Activity Assistant-Lau #2	\$32,219	80%	75%	60%	\$19,331	\$19,331	\$19,331	\$57,994
18	Program/Activity Assistant-TBD #3	\$32,219	83%	25%	21%	\$6,685	\$6,685	\$6,685	\$20,056
19									
20									
21									
22									
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26									
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29									
30	TOTALS	\$288,681	5.21	2.28	1.92	\$88,552	\$88,552	\$88,552	\$265,656
31 32	FRINGE BENEFIT RATE	30%							
33	EMPLOYEE FRINGE BENEFITS	\$86,027				\$26,388	\$26,388	\$26,388	\$79,164
34 35	ан тан тананан тан жанан тан тан тан тан тан тан тан тан тан								
_	TOTAL SALARIES & BENEFITS	\$374,708				\$114,940	\$114,940	\$114,940	\$344,820
-	HSA #2								

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2	-							Doc	cument Date: 7/18/16	Ó	
4	Catholic Char	ities									
5	Adult Day Car	e									
6 7	-			One	erating Expense	Dotail					
8	1			Ope		; Detail					
9	1										
10	-										TOTAL
	Expenditure C	ategory		TERM	7/1/2016-6/30/201	177/1	/2017-6/30/2018		7/1/2018-6/30/2019		7/1/16-6/30/19
13	Rental of Prop	perty			\$20,74	5	\$20,745	-	\$20,74	45	\$62,235
14	Utilities(Elec,	Water, Gas,	Phone, Scaver	iger)	\$1,60	7	\$1,607		\$1,60		\$4,821
15	Office Supplie	s, Postage							to the state of the same state of		
16	Building Maint	enance Supp	lies and Repai	r							
17	Printing and R	eproduction									
18	Insurance				\$2,62	<u> </u>	\$2,620		\$2,62	20	\$7,860
19	Staff Training										
20	Staff Travel-(L	ocal & Out o	f Town)		\$1,00	<u> </u>	\$1,000		\$1,00	00	\$3,000
21	Rental of Equi	pment									
_	CONSULTANT/SI		OR DESCRIPTIVE	TITLE	6 4 000						* 0.000
23	Client Transpo	ortation			\$1,000	<u> </u>	\$1,000		\$1,00		\$3,000
25											
26											
27	OTUES	and the star of a second								-	
28 29	OTHER										
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33 34				-							<u></u>
-	TOTAL OPER	ATING EXPE	INSE		\$26,972	2	\$26,972		\$26,972	2	\$80,916
36											
-	HSA #3										
-							97				

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Page <u>1</u> of <u>1</u>

AGENCY: Catholic Charities

HSA/DAAS/OFFICE ON THE AGING

Program: Adult Day Services

FY 2016-2017

DIRECTOR: Patty Clement-Cihak	ט בטטץ סוופפו, סמוו רומווטוסעע, י			DIONIT NO . 446 460 0004	
The second state of the second states				PHUNE NU:: 415-452-3504	
<u>SITES</u> : (includes congregate nutrition, community/social services, home-delivered meal, food distribution, etc.)					
Name of Site	Catholic Charities Adult Day Services – San Francisco				
Address and Zip	50 Broad Street San Francisco, CA 94112				
Phone Number Fax Number	415-452-3500 415-452-3505				
Neighborhood Person in Charge Site Manager	City of San Francisco Patty Clement-Cihak Barbara Tassone				
Programs Offered	Adult Social Day Care				
Days Open	X Mon X Tues X Wed X Thurs X Fri Sat	MonTues WedThur FriSat	MonTues WedThur FriSat	MonTues WedThur FriSat	MonTues WedThur FriSat
Hours Open	8:00 AM - 4:30 PM			001	
Hours of <u>scheduled</u> programming	9:30 AM – 3:00 PM				
Hours of meal service	12:00 Noon – 1:00 PM				
Annual number of meals at site	N/A				
Average number of meals per day	N/A				
Total number of service days in FY	247				
Days closed	All Holidays listed to the right.	All Holidays listed to the right.	New Years Day, Martin Luther King Day, President's Day, Good Friday, Memorial Day,	Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving, Christmas Eve, Christmas Day, 1-2 Training Days	
Handicapped Accessible	X_YesNo	X Yes No	Yes No	YesNo	YesNo

APPENDIX A -SERVICES TO BE PROVIDED INSTITUTE ON AGING ADULT DAY CARE SERVICES July 1, 2016 – June 30, 2019

I. Purpose

The purpose of this grant is to assist licensed Adult Day Care Centers (ADC) with operating costs of serving seniors and adults with disabilities, in order to maintain optimal capacity for self-care and the ability to live in the community rather than being placed in a long-term care institution.

	-	
11.	Definitions Adult Day Care	The Adult Day Care (ADC) program is a community-based program that provides non-medical care to persons 18 years of age or older who are in need of personal care services, supervision, or assistance essential for sustaining the activities of daily living or for the protection of the individual on less than a 24-hour basis. The State Department of Social Services (DSS) licenses these centers as community care facilities. This program is not eligible for Medi-Cal reimbursement.
	DAAS	Department of Aging and Adult Services
	Disability	A condition attributable to mental or physical impairment, or a combination of mental and physical impairments (including hearing and visual impairments) that results in substantial functional limitations in one (1) or more of the following areas of major life activity: self-care, receptive and expressive language, learning, mobility, self-direction, capacity for independent living, economic self-sufficiency, cognitive functioning, and emotional adjustment.
	Frail	An older individual that is determined to be functionally impaired because the individual either: (a) is unable to perform at least two activities of daily living, including bathing, toileting, dressing, feeding, breathing, transferring and mobility and associated tasks, without substantial human assistance, including verbal reminding, physical cueing or supervision; or (b) due to a cognitive or other mental impairment, requires substantial supervision because the older individual behaves in a manner that poses a serious health or safety hazard to the individual or to others.
	Grantee	Institute on Aging-Ruth Ann Rosenberg Adult Day Services
	HSA	Human Services Agency of City and County of San Francisco
	OOA	Office on the Aging
	OCM	Office of Contract Management, San Francisco Human Services Agency

III. Target Population

Individuals 60 years of age or older (seniors), and individuals between 18 and 59 years of age that are living with disabilities (AWD). Services must target clients who are members of one or more of the following target groups that have been identified as demonstrating the greatest economic and social need; in particular:

- Low-income
- Non or limited –English speaking
- Minority
- Frail
- Lesbian/Gay/Bisexual/Transgender

IV. Eligibility for ADC Services

Participants who are currently enrolled in the licensed ADC program of the Grantee.

V. Location and Time of Services

The details of the sites and operation hours will be attached in the Site Chart of the certified grant.

VI. Description of Services

The Grantee is operating an ADC that is currently licensed by the California Department of Social Services/Community Care Licensing, to provide non-medical day care services to meet the needs of functionally impaired adults. Services are provided according to an individual plan of care in a structured comprehensive program that will provide a variety of social, psychological and related support services in a protective setting on less than a 24-hour basis.

Definitions of services provided by the Grantee are included in Section VII below.

VII. Contractor Responsibilities/Units of Service and Definitions (Annually)

During the term of the grant, the Grantee will provide service to **65 consumers annually** with the number of units of service indicated below.

Adult Day Care

• Grantee will provide Adult Day Care Services, including social and recreational activities, supervision, health monitoring, medication management, meals and snacks, transportation, caregiver respite and referral, and assistance with ADL (Activities of Daily Living). Grantee will also provide support services to families of program participants, including respite, training, and counseling.

The units of service to be reported are the number of hours of service received by the consumers.

UNIT: One (1) Hour

UNITS: 24,700

VIII. Service Objectives

On an **annual** basis, Grantee will provide:

- Adult Day Services to <u>65</u> unduplicated clients
- <u>24,700</u> hours of day care services to the clients
- A minimum staff-to-client ratio of 1:8
- 100% of clients with access to door-through-door transportation services
- An individualized Client Needs and Services Plan for each client upon enrollment

IX. Outcome Objectives

All the clients served by this OOA funded program will receive a consumer satisfaction survey.

- At least 65% of the consumers or caregivers will return the annual consumer satisfaction survey
- At least 85% of the consumers will indicate excellent or good in rating the quality of services the participants received at the adult day program.
- At least 85% of the consumers will indicate excellent or good in rating the quality of respite services they received at the adult day program.
- At least 85% of consumers will indicate excellent or good in rating the quality of information and counseling services they received at the adult day program.
- At least 70% of consumers enrolled in the adult day program will avoid institutionalization as evidence by being in the adult day program from their date of enrollment to the end of the fiscal year.

X. Reporting Requirements

- A. Grantee will enter into CA-GetCare the consumer data including the Intake Form by the required due date as specified by the OOA.
- B. Grantee will enter into CA-GetCare all service unit data as aggregate service units by the 5th working day of the month for the preceding month.
- C. Grantee will provide a monthly report of number of unduplicated clients served and number of hours of day care services provided as described in Section VIII Service Objectives. Grantee will enter the monthly metrics in the Contracts Administration, Reporting, and Billing Online (CARBON) database by the 15th of the following month.
- D. Grantee will provide an annual report summarizing the contract activities, referencing the tasks as described in Section VIII & IX Service and Outcome Objectives. This report will also include accomplishments and challenges encountered by the Grantee. Grantee will enter the annual metrics in the CARBON database by the 15th of the month following the end of the program year.
- E. Grantee will develop and maintain with OOA's approval, an updated Site Chart (using OOA's format) with details about the adult day services program.
- F. Grantee will provide other reports as requested.
- G. Apart from the on-line reporting via CA-GetCare, and reports requested to be sent via e-mail to the Program Analyst and/or Contract Manager, Monthly and Annual Reports will be entered into the Contracts Administration Reporting and Billing On-line (CARBON) system. For assistance with reporting requirements or submission of reports, contact:

Victoria Chan Contract Manager, HSA P.O. Box 7988 San Francisco, CA 94120 victoria.chan@sfgov.org Monte Cimino DAAS, Office on the Aging P.O. Box 7988 San Francisco, CA 94120 monte.cimino@sfgov.org

XI. Monitoring Activities

A. <u>Program Monitoring</u>: Program monitoring will include review of compliance to specific program standards or requirements; client eligibility and targeted mandates, back up documentation for the units of service and all reporting, and progress of service and outcome objectives; how participant records are collected and maintained; reporting performance including monthly service unit reports on CA-GetCare, maintenance of service unit logs; agency and organization standards, which include current organizational chart, evidence of provision of training to staff regarding the Elder Abuse Reporting; program operation, which includes a review of a written policies and procedures manual of all OOA funded programs, written project income policies if applicable, grievance procedure posted in the center/office, and also given to the consumers who are homebound, hours of operation are current according to the site chart; a board of director list and whether services are provided appropriately according to Sections VI and VII.

B. <u>Fiscal Compliance and Contract Monitoring</u>: Fiscal monitoring will include review of the Grantee's organizational budget, the general ledger, quarterly balance sheet, cost allocation procedures and plan, State and Federal tax forms, audited financial statement, fiscal policy manual, supporting documentation for selected invoices, cash receipts and disbursement journals. The compliance monitoring will include review of Personnel Manual, Emergency Operations Plan, Compliance with the Americans with Disabilities Act, subcontracts, and MOUs, and the current board roster and selected board minutes for compliance with the Sunshine Ordinance.

Appendix B, Page 1 Document Date: 07/18/2016

HUMAN SERVICES AGENCY CONTRACT BUDGET SUMMARY BY PROGRAM

	BY PROGRAM	VI			
Contractor's Name			Contract T	erm	
Institute on Aging			07/01/2016 - 06/30/2019		
(Check One) New X_ Renewal	Modification				
If modification, Effective Date of Mod.	No. of Mod. 1				
Program: Adult Day Care (ADC)					
Budget Reference Page No.(s)					
Program Term	07/01/16-06/30/17	07/01/17-06/30/18	07/01/18-06/30/19	Total	
Expenditures				and the second of the	
Salaries & Benefits	\$51,416	\$51,416	\$51,416	\$154,248	
Operating Expense	\$34,208	\$34,208	\$34,208	\$102,624	
Subtotal	\$85,624	\$85,624	\$85,624	\$256,872	
Indirect Percentage (%)	15%	15%	15%	15%	
Indirect Cost (Line 16 X Line 17)	\$12,844	\$12,844	\$12,844	\$38,532	
Capital Expenditure	\$0	\$0	\$0	\$0	
Total Expenditures	\$98,468	\$98,468	\$98,468	\$295,404	
HSA Revenues					
General Fund	\$98,468	\$98,468	\$98,468	\$295,404	
TOTAL HSA REVENUES	\$98,468	\$98,468	\$98,468	\$295,404	
Other Revenues Project Income					
In-Kind					
Fund-Raising Contributions/Grants					
IOA Subsidy					
	\$00.400	COD 400		#205 404	
Total Revenues	\$98,468	\$98,468	\$98,468	\$295,404	
Full Time Equivalent (FTE)	0.80	0.80	0.80		
Prepared by: Michael Thompson]	elephone No.: (415) 75	50-4155		
HSA-CO Review Signature:					
HSA #1					

Appendix B, Page 2 Document Date: 07/18/2016

Program: Adult Day Care (ADC) (Same as Line 9 on HSA #1)

Salaries & Benefits Detail

					07/01/16-06/30/17	07/01/17-06/30/18	07/01/18-06/30/19	
	Agency	Totals	For HSA	Program	For DHS Program	For DHS Program	For DHS Program	TOTAL
POSITION TITLE	Annual Full TimeSalary for FTE	Total % FTE	% FTE	Adjusted FTE	Budgeted Salary	Budgeted Salary	Budgeted Salary	7/01/16 to 6/30/19
Program Director	64,000	100%	30.0%	30.0%	\$19,200	\$19,200	\$19,200	\$57,600
Universal Worker	35,360	81%	20.0%	16.2%	\$5,728	\$5,728	\$5,728	\$17,184
Activity Director	47,507	100%	34.1%	34.1%	\$16,205	\$16,205	\$16,205	\$48,615
						-		
							· · · · · · · · · · · · · · · · · · ·	
TOTALS	\$146,867	2.81	0.84	0.80	\$41,133	\$41,133	\$41,133	\$123,399
FRINGE BENEFIT RATE	25%							
EMPLOYEE FRINGE BENEFITS	\$36,716				\$10,283	\$10,283	\$10,283	\$30,849
TOTAL SALARIES & BENEFITS	\$183,583				\$51,416	\$51,416	\$51,416	\$154,248
HSA #2								

Appendix B, Page 3 Document Date: 07/18/2016

Program: Adult Day Care (ADC) **Operating Expense Detail** TOTAL Expenditure Category TERM 07/01/16-06/30/17 07/01/18-06/30/19 7/1/2016-6/30/2019 07/01/17-06/30/18 Rental of Property Utilities(Elec, Water, Gas, Phone, Scavenger) Office Supplies, Postage Building Maintenance Supplies and Repair Printing and Reproduction Insurance Staff Training Staff Travel-(Local & Out of Town) Rental of Equipment CONSULTANT/SUBCONTRACTOR DESCRIPTIVE TITLE \$26,732 \$26,732 \$26,732

OTHER Food Supplies \$80,196 \$22,428 **Client Transportation** \$7,476 \$7,476 \$7,476 TOTAL OPERATING EXPENSE \$34,208 \$34,208 \$34,208 \$102,624 HSA #3

(Same as Line 9 on HSA #1)

SITE CHART – APPENDIX F

HSA/DAAS/OFFICE ON THE AGING Program: Adult Day Services

FY 2015 - 16

CONTRACT MAILING ADDRESS: 3575 GEARY Blvd., San Francisco, CA 94118

AGENCY: Institute on Aging

Handicapped Accessible	Days closed MI Print La La Ch	Total number of service days in FY	Average number of meals per day N/A	its	Hours of meal service N/A Annual number of meals at site N/A	Hours of scheduled programming 15	Hours Open 9:0	Days Open	Programs Offered Ad	Address and Zip 35 Phone Number 94 Fax Number 41 Fax Number 41 Neighborhood Riu Person in Charge Ma	Name of Site:	DIRECTOR: Maxine Silver
x_YesNo	New Year's Day Jan 1 MLK Birthday Jan 20 Presidents Day Feb 17 Memorial Day July 4 Labor Day Thanksgiving-Friday after Christmas 12/25		A	A		1512 /year	9:00 AM - 3:00 PM	x_Mon_x_Tues x_Wed_x_Thurs x_FriSat	Adult Day Services Scheduled activities,	3575 GEARY BLVD., SAN FRANCISCO, CA 94118 415-750-4145 415-750-5341 RICHMOND DIST Maxine Silver Maxine Silver	Main Office RUTH ANN ROSENBERG ADULT DAY SERVICES	
												PHONE NO.: 415-750-4145

APPENDIX A –SERVICES TO BE PROVIDED BY GRANTEE

KIMOCHI INC. JULY 1, 2016 – JUNE 30, 2019 ADULT DAY CARE SERVICES

I. Purpose

To assist licensed Adult Day Care Centers (ADC) with operating costs of serving seniors and adults with disabilities, in order to maintain optimal capacity for self-care and the ability to live in the community rather than being placed in a long-term care institution.

II. Definitions

Adult Day Care (ADC) ADC program is a community-base program that provides non-medical care to persons 18 years of age or older in need of personal care services. supervision or assistance essential for sustaining the activities of daily living or for the protection of the individual on less than a 24-hour basis. The State Department of Social Services (DSS) licenses these centers as community care facilities. This program is not eligible for Medi-Cal reimbursement. DAAS Department of Aging and Adult Services Disability A condition attributable to mental or physical impairment, or a combination of mental and physical impairments including hearing and visual impairments, that results in substantial functional limitations in one (1) or more of the following areas of major life activity: self-care, receptive and expressive language, learning, mobility, self-direction, capacity for independent living, economic self-sufficiency, cognitive functioning, and emotional adjustment.

Frail An older individual that is determined to be functionally impaired because the individual either: (a) Is unable to perform at least two activities of daily living, including bathing, toileting, dressing, feeding, breathing, transferring and mobility and associated tasks, without substantial human assistance, including verbal reminding, physical cueing or supervision. (b) Due to a cognitive or other mental impairment, requires substantial supervision because the older individual behaves in a manner that poses a serious health or safety hazard to the individual or to others.

GranteeKimochi Inc.HSAHuman Services Agency of City and County of San FranciscoOOAOffice on the AgingOCMOffice of Contract Management, San Francisco Human Services Agency

III. Target Population

Individuals 60 years of age or older or individuals between 18 and 59 years of age that are living with disabilities. Services must target clients who are members of one or more of the following target groups that have been identified as demonstrating the greatest economic and social need. In particular:

- Low-income
- Non or limited –English speaking
- Minority
- Frail
- Lesbian/Gay/Bisexual/Transgender

IV. Eligibility for ADC Services

Participants who are currently enrolled in the licensed ADC program of the Grantee.

V. Location and Time of Services

The details of the sites and operation hours will be attached in the Site Chart (Appendix F) of the certified grant.

VI. Description of Services

The Grantee is operating an ADC that is currently licensed by the California Department of Social Services/Community Care Licensing, to provide non-medical day care services to meet the needs of functionally impaired adults. Services are provided according to an individual plan of care in a structured comprehensive program that will provide a variety of social, psychological and related support services in a protective setting on less than a 24-hour basis.

Definitions of services provided by the Grantee are included in Section VII below.

VII. Contractor Responsibilities/Units of Service and Definitions (Annually)

During the term of the grant, the Grantee will provide service to **40 consumers** with the number of units of service indicated below.

Adult Day Care

Provision of personal care for dependent adults in a supervised, protective, congregate setting during some portion of a twenty-four hour day. Services offered by adult day care and adult day care support centers typically include social and recreational activities, health monitoring, supervision, meals and snacks, and assistance with ADL (Activities of Daily Living) training, counseling, and meals. Services offered by adult day health care centers typically include Nursing, Physical and Occupational Therapy, Nutrition services, Activities, Social Services, Transportation, and Assistance with ADL. The units of service to be reported are the number of hours of service received by the consumers.

UNIT: One Hour UNIT: 20,000

VIII. Service Objectives

.On an annual basis:

- Grantee will provide adult day services to <u>40</u> unduplicated clients.
- Grantee will provide <u>20,000</u> hours of day care service to the clients

IX. Outcome Objectives

All the clients served by this OOA funded program will receive a consumer satisfaction survey.

- At least 65% of the consumers or caregivers will return the annual consumer satisfaction survey
- At least 85% of the consumers indicated excellent or good in rating the quality of services the participants received at the adult day program.
- At least 85% of the consumers reported that activities offered at the adult day program increased the participants' socialization opportunities and interaction with others.
- At least 80% of consumers who participated in one or more physical activities offered at the adult day program reported feeling healthier due to participation
- At least 70% of consumers enrolled in the adult day program will avoid institutionalization as evidence by being in the adult day program from their date of enrollment to the end of the fiscal year.

X. Monitoring Activities

A. <u>Program Monitoring</u>: Program monitoring will include review of compliance to specific program standards or requirements; client eligibility and targeted mandates, back up documentation for the units of service and all reporting, and progress of service and outcome objectives; how participant records are collected and maintained; reporting performance including monthly service unit reports on CA Getcare, maintenance of service unit logs; agency and organization standards, which include current organizational chart, evidence of provision of training to staff regarding the Elder Abuse Reporting, evidence that program staff have completed the California Department of Aging (CDA) Security Awareness Training; program operation, which includes a review of a written policies and procedures manual of all OOA funded programs, written project income policies if applicable, grievance procedure posted in the center/office, and also given to the consumers who are homebound, hours of operation are current according to the site chart; a board of director list and whether services are provided appropriately according to Sections VI and VII.

B. <u>Fiscal Compliance and Contract Monitoring</u>: Fiscal monitoring will include review of the Grantee's organizational budget, the general ledger, quarterly balance sheet, cost allocation procedures and plan, State and Federal tax forms, audited financial statement, fiscal policy manual, supporting documentation for selected invoices, cash receipts and disbursement journals. The compliance monitoring will include review of Personnel Manual, Emergency Operations Plan, Compliance with the Americans with Disabilities Act, subcontracts, and MOUs, and the current board roster and selected board minutes for compliance with the Sunshine Ordinance, and HIPAA compliance.

XI. Reporting Requirements

A. Grantee will enter into CA-GetCare the consumer data including the Intake Form by the required due date as specified by the OOA.

B. Grantee will enter into CA-GetCare all service unit data as aggregate service units by the 5th working day of the month for the preceding month.

C. Grantee will provide a monthly report of number of unduplicated clients served and number of hours of day care services provided as described in Section VIII Service Objectives. Grantee will enter the monthly metrics in the CARBON database by the 15th of the following month.

D. Grantee shall issue a Fiscal Closeout Report at the end of the fiscal year. The report is due to HSA no later than July 31 each grant year. This report must be submitted to the CARBON system.

E. Grantee will be compliant with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) privacy and security rules. For specific compliance requirements, please refer to Appendices F & G to the Grant Agreement.

F. Grantee program staff will complete the California Department of Aging (CDA) Security Awareness Training on an annual basis; Grantee will maintain evidence of staff completion of this training.

G. Grantee will provide an annual consumer satisfaction survey report to OOA by March 15 each grant year.

H. Grantee shall develop and deliver ad hoc reports as requested by HSA.

I. Grantee will develop and maintain with OOA's approval, an updated Site Chart (using OOA's format) with details about the program.

J. For assistance with reporting requirements or submission of reports, please contact:

Justin Chan Contracts Manager/HSA P.O. Box 7988 San Francisco, CA 94120 Justin.Chan@sfgov.org Linda Murley DAAS, Office on the Aging P.O. Box 7988 San Francisco, CA 94120 Linda.Murley@sfgov.org

	A	В	С	D	E
1	-			Appendix B, Page	
2	-			Document Date:	4/10/2015
3	HUMAN SERVICES AGE	ENCY CONTRA	CT BUDGET S	UMMARY	
4		BY PROGRAM	1		
5	Contractor's Name				
6	КІМОСНІ, ІNC.				
7	(Check One) NewX_ Renewa	I Modificati	ion		
8	If modification, Effective Date of Mod.	No. of Mod.			
9	Program: DAAS - Adult Day Care				
10	Budget Reference Page No.(s)				Total
	Program Term	7/1/16-6/30/17	7/1/17-6/30/18	7/1/18-6/30/19	7/1/16-6/30/19
12	Expenditures				
13	Salaries & Benefits	\$55,997	\$55,997	\$55,997	\$167,991
14	Operating Expense	\$2,160	\$2,160	\$2,160	\$6,480
	Subtotal	\$58,157	\$58,157	\$58,157	\$174,471
16	Indirect Percentage (%)	0.00%	0.00%	0.00%	0.00%
17	Indirect Cost (Line 16 X Line 17)	\$0	\$0	\$0	\$0
18	Capital Expenditure	\$0	\$0	\$0	\$0
19	Total Expenditures	\$58,157	\$58,157	\$58,157	\$174,471
20	HSA Revenues				
21	General Fund	\$58,157	\$58,157	\$58,157	\$174,471
22				\$00,107	\$171,171
23					
24					
25					
26					
27					
28					
29	TOTAL HSA REVENUES	\$58,157	\$58,157	\$58,157	\$174,471
30	Other Revenues				Nelvit i Parto i Pete
31					
32					
33					
34					
35					
36	Total Revenues	\$58,157	\$58,157	\$58,157	\$174,471
37	Full Time Equivalent (FTE)	1.00	1.00	1.00	
39	Prepared by: Rod Valdepenas				4/10/2015
101	HSA-CO Review Signature:				
40	3				

	Α	В	С	D	E	F	G	Н	
1	-							Appendix B, Pag	
2	-							Document Date:	04/10/15
4	Program: DAAS - Adult Day Care								
5	1								
6									
7			Salari	es & Ber	efits Det	tail			
8	1								
9]								
10						7/1/16-6/30/17	7/1/17-6/30/18	7/1/18-6/30/19	7/1/16-6/30/19
11		Agency	Totals	For HSA	Program				TOTAL
		Annual Full TimeSalary	Total %		Adjusted	Budgeted			
12	POSITION TITLE	for FTE	FTE	% FTE	FTE	Salary			
13	ASDC Assistant Coordinator	\$41,600	100%	100%	100%	\$41,600	\$41,600	\$41,600	\$124,800
14									
15									
16	and an analysis and an analysis								
17									
18								n-le-	
19									
20									
21									
22									
23									
24	TOTALS	\$41,600	1.00	1.00	1.00	\$41,600	\$41,600	\$41,600	\$124,800
25	FRINGE BENEFIT RATE	34.61%							
				and the second	1			Γ	
	EMPLOYEE FRINGE BENEFITS	\$14,397				\$14,397	\$14,397	\$14,397	\$43,191
28 29	_								
30	TOTAL SALARIES & BENEFITS	\$55,997				\$55,997	\$55,997	\$55,997	\$167,991
31	HSA #2								

	A	В	С	D	E	F	G	Н	I	J	К
1									endix B, Pa		
2								Doc	ument Date	:	4/10/2015
4	-	Adult Day Ca	·0								
5		riduit Day Ou	0								
6]										
7	4			Ope	rating Expe	ense	e Detail				
8 9	-										
10											
1.1	-										TOTAL
12	Expenditure Categ	ory		7	/1/16-6/30/17		7/1/17-6/30/18	7/1	/18-6/30/19		7/1/16-6/30/19
13	Rental of Property										
14	Utilities			-							
15	Office Supplies, Po	ostage									
16	Building Maintenar	ice									
17	Printing and Repro	duction					C. 160	-			
18	Insurance										
19	Staff Training/Recr	uitment									
20	Staff Travel-(Local	& Out of Town)					-			(4)
21	Rental of Equipmer	nt									
22	CONSULTANT/SUBCO	NTRACTOR DES	CRIPTIVE TITLE								
23							6 86 85 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -				
24									12 - 70		ic
25 26		The more stand of									
27			1		1998 - 1999 -			·			
	OTHER										
	Telephone				\$2,160		\$2,160		\$2,160		\$6,480
30								_			
31		The second second second second							1		
32											
33 34		a de la co		-			1248 ⁹ 17 601 17 1				1.00 1.00
35	TOTAL OPERATIN	GEXPENSE			\$2,160		\$2,160		\$2,160		\$6,480
36					ψ2,100		ψ2,100		ψ2,100	-	ψ0,+00
	HSA #3										
51	HSA #3										

Y:\My Documents\OOA\FY13-14\Site Chart_ADC_2016-2017-Kimochi.doc

DIRECTOR: Steve Nakajo, Executive Director		Anna Sawamura, Director of Programs		PHONE NO .: (415) 931-2294	
<u>SITES</u> : (includes congregate nutrition, community/social services, home-delivered meal, food					
מואוושמווטוו, פונ.)					
Name of Site:	Kimochi Home				
Address and Zip	1531 Sutter Street San Francisco, 94115				
Phone Number Fax Number	(415) 922-9972 (415) 922-6821				
Neighborhood Person in Charge Site Manager	Western Addition Debbie Hsieh Debbie Hsieh	8			
Programs Offered	Adult Social Day Care Congregate Lunch				
Days Open	x Mon x Tues x Wed x Thurs x Fri Sat				
Hours Open	9:00 a.m. – 5:00 p.m.				
Hours of <u>scheduled</u> programming	10:00 a.m 2:30 p.m.				
Hours of meal service	11:30 a.m. – 12:30 p.m.				
Annual number of meals at site	7100				
Annual # nutrition education units	N/A				
Average number of meals per day	27				
Total number of service days in FY	249		-		
Days closed	Sat., Sun., Agency Holidays: New Year, MLK Bday, President's Day, Memorial Day, Labor Day, 4 th of July, Veteran's Day, Thanksgiving Day, Day after Thanksgiving, Xmas				
	~				

AGENCY: Kimochi, Inc. FY 2016-17

HSA/DAAS/OFFICE ON THE AGING

Program: Adult Day Services

Page 1 of 1

SITE CHART F

07/26/16

APPENDIX A –SERVICES TO BE PROVIDED BY GRANTEE

SELF HELP FOR THE ELDERLY JULY 1, 2016 – JUNE 30, 2019 ADULT DAY CARE SERVICES

I. Purpose

To assist licensed Adult Day Care Centers (ADC) with operating costs of serving seniors and adults with disabilities, in order to maintain optimal capacity for self-care and the ability to live in the community rather than being placed in a long-term care institution.

II.	Definitions Adult Day Care	
	(ADC)	ADC program is a community-base program that provides non-medical care to persons 18 years of age or older in need of personal care services, supervision or assistance essential for sustaining the activities of daily living or for the protection of the individual on less than a 24-hour basis. The State Department of Social Services (DSS) licenses these centers as community care facilities. This program is not eligible for Medi-Cal reimbursement.
	DAAS	Department of Aging and Adult Services
	Disability	A condition attributable to mental or physical impairment, or a combination of mental and physical impairments including hearing and visual impairments, that results in substantial functional limitations in one (1) or more of the following areas of major life activity: self-care, receptive and expressive language, learning, mobility, self-direction, capacity for independent living, economic self-sufficiency, cognitive functioning, and emotional adjustment.
	Frail	An older individual that is determined to be functionally impaired because the individual either: (a) Is unable to perform at least two activities of daily living, including bathing, toileting, dressing, feeding, breathing, transferring and mobility and associated tasks, without substantial human assistance, including verbal reminding, physical cueing or supervision. (b) Due to a cognitive or other mental impairment, requires substantial supervision because the older individual behaves in a manner that poses a serious health or safety hazard to the individual or to others.
	Grantee	Self Help For the Elderly
	HSA	Human Services Agency of City and County of San Francisco
	OOA	Office on the Aging
	OCM	Office of Contract Management, San Francisco Human Services Agency

III. Target Population

Individuals 60 years of age or older or individuals between 18 and 59 years of age that are living with disabilities. Services must target clients who are members of one or more of the following target groups that have been identified as demonstrating the greatest economic and social need. In particular:

- Low-income
- Non or limited –English speaking
- Minority
- Frail
- Lesbian/Gay/Bisexual/Transgender

IV. Eligibility for ADC Services

Participants who are currently enrolled in the licensed ADC program of the Grantee.

V. Location and Time of Services

The details of the sites and operation hours will be attached in the Site Chart (Appendix F) of the certified grant.

VI. Description of Services

The Grantee is operating an ADC that is currently licensed by the California Department of Social Services/Community Care Licensing, to provide non-medical day care services to meet the needs of functionally impaired adults. Services are provided according to an individual plan of care in a structured comprehensive program that will provide a variety of social, psychological and related support services in a protective setting on less than a 24-hour basis.

Definitions of services provided by the Grantee are included in Section VII below.

VII. Contractor Responsibilities/Units of Service and Definitions (Annually)

During the term of the grant, the Grantee will provide service to **23 consumers** with the number of units of service indicated below.

Adult Day Care

Provision of personal care for dependent adults in a supervised, protective, congregate setting during some portion of a twenty-four hour day. Services offered by adult day care and adult day care support centers typically include social and recreational activities, health monitoring, supervision, meals and snacks, and assistance with ADL (Activities of Daily Living) training, counseling, and meals. Services offered by adult day health care centers typically include Nursing, Physical and Occupational Therapy, Nutrition services, Activities, Social Services, Transportation, and Assistance with ADL. The units of service to be reported are the number of hours of service received by the consumers.

UNIT: One Hour UNIT: 14320

VIII. Service Objectives

- .On an annual basis:
- Grantee will provide adult day services to <u>23</u> unduplicated clients.
- Grantee will provide <u>14320</u> hours of day care service to the clients

IX. Outcome Objectives

All the clients served by this OOA funded program will receive a consumer satisfaction survey.

- At least 65% of the consumers or caregivers will return the annual consumer satisfaction survey
- At least 85% of the consumers indicated excellent or good in rating the quality of services the participants received at the adult day program.
- At least 85% of the consumers reported that activities offered at the adult day program increased the participants' socialization opportunities and interaction with others.
- At least 80% of consumers who participated in one or more physical activities offered at the adult day program reported feeling healthier due to participation
- At least 70% of consumers enrolled in the adult day program will avoid institutionalization as evidence by being in the adult day program from their date of enrollment to the end of the fiscal year.

X. Monitoring Activities

A. <u>Program Monitoring</u>: Program monitoring will include review of compliance to specific program standards or requirements; client eligibility and targeted mandates, back up documentation for the units of service and all reporting, and progress of service and outcome objectives; how participant records are collected and maintained; reporting performance including monthly service unit reports on CA Getcare, maintenance of service unit logs; agency and organization standards, which include current organizational chart, evidence of provision of training to staff regarding the Elder Abuse Reporting, evidence that program staff have completed the California Department of Aging (CDA) Security Awareness Training; program operation, which includes a review of a written policies and procedures manual of all OOA funded programs, written project income policies if applicable, grievance procedure posted in the center/office, and also given to the consumers who are homebound, hours of operation are current according to Sections VI and VII.

B. <u>Fiscal Compliance and Contract Monitoring</u>: Fiscal monitoring will include review of the Grantee's organizational budget, the general ledger, quarterly balance sheet, cost allocation procedures and plan, State and Federal tax forms, audited financial statement, fiscal policy manual, supporting documentation for selected invoices, cash receipts and disbursement journals. The compliance monitoring will include review of Personnel Manual, Emergency Operations Plan, Compliance with the Americans with Disabilities Act, subcontracts, and MOUs, and the current board roster and selected board minutes for compliance with the Sunshine Ordinance, and HIPAA compliance.

XI. Reporting Requirements

A. Grantee will enter into CA-GetCare the consumer data including the Intake Form by the required due date as specified by the OOA.

B. Grantee will enter into CA-GetCare all service unit data as aggregate service units by the 5th working day of the month for the preceding month.

C. Grantee will provide a monthly report of number of unduplicated clients served and number of hours of day care services provided as described in Section VIII Service Objectives. Grantee will enter the monthly metrics in the CARBON database by the 15th of the following month.

D. Grantee shall issue a Fiscal Closeout Report at the end of the fiscal year. The report is due to HSA no later than July 31 each grant year. This report must be submitted to the CARBON system.

E. Grantee will be compliant with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) privacy and security rules. For specific compliance requirements, please refer to Appendices F & G to the Grant Agreement.

F. Grantee program staff will complete the California Department of Aging (CDA) Security Awareness Training on an annual basis; Grantee will maintain evidence of staff completion of this training.

G. Grantee will provide an annual consumer satisfaction survey report to OOA by March 15 each grant year.

H. Grantee shall develop and deliver ad hoc reports as requested by HSA.

I. Grantee will develop and maintain with OOA's approval, an updated Site Chart (using OOA's format) with details about the program.

J. For assistance with reporting requirements or submission of reports, please contact:

Tahir Shaikh Contracts Manager/HSA P.O. Box 7988 San Francisco, CA 94120 Tahir.Shaikh@sfgov.org Linda Murley DAAS, Office on the Aging P.O. Box 7988 San Francisco, CA 94120 Linda.Murley@sfgov.org

	A	В	С	D	E
1				Appendix B, Page	9 1
2]			Document Date:	
3	HUMAN SERVICES AGE				
4		BY PROGR			
5	Name			Term	
6	SELF-HELP FOR THE ELDER			7/1/16-6/30/19	
7	(Check One) New 🗹 Renewal	Modification			
8	If modification, Effective Date of Mod.	No. of Mod.			r
9	Program: ADC				
	Budget Reference Page No.(s)				Total
	Program Term	7/1/16-6/30/17	7/1/17-6/30/18	7/1/18-6/30/19	7/1/16-6/30/19
12	Expenditures				
13	Salaries & Benefits	\$87,610	\$87,610	\$87,610	\$262,830
14	Operating Expense	\$1,118	\$1,118	\$1,118	\$3,354
	Subtotal	\$88,728	\$88,728	\$88,728	\$266,184
16	Indirect Percentage (%)	10%	10%	10%	\$0
17	Indirect Cost (Line 16 X Line 15)	\$8,872	\$8,872	\$8,872	\$26,616
	Capital Expenditure	\$0	\$0	\$0	\$0
	Total Expenditures	\$97,600	\$97,600	\$97,600	\$292,800
20	HSA Revenues				
21	General Fund	\$97,600	\$97,600	\$97,600	\$292,800
22					
23					
24		-			
25					
26					
27					
28 29	TOTAL HSA REVENUES	\$97,600	\$97,600	\$07 600	\$292,800
	Other Revenues	\$97,000	\$97,000	\$97,600	\$292,000
30 31	Other Revenues				
32					
33					
34					
35					
	Total Revenues	\$97,600	\$97,600	\$97,600	\$292,800
37	Full Time Equivalent (FTE)				
	Prepared by: Leny Nair		Telephone No.:	415-677-7682	Date: 7/18/2016
	HSA-CO Review Signature:				

	A	В	С	E	F	G	н	1
1 2							Appendix B, Page Document Date: 7	
3							Document Date. 7	/16/10
4	Program Name: ADC (Same as Line 9 on HSA #1)							
6	(Same as Line 9 on HSA #1)							
7			Salari	os & Rona	efits Detail			
8			Galari	es di Deni	into Detail			
9								
10					7/1/16-6/30/17	7/1/17-6/30/18	7/1/18-6/30/19	
11		Agency Annual Full	Totals	r HSA Progr	For DHS Program	For DHS Program	For DHS Program	TOTAL
		TimeSalary	Total %	Adjusted				
12	POSITION TITLE	for FTE	FTE	FTE	Budgeted Salary	Budgeted Salary	Budgeted Salary	
	Program Aide 1	\$29,952	75%	75%	\$22,464	\$22,464	\$22,464	\$67,392
	Program Aide 2	\$29,952	75%	75%	\$22,464	\$22,464	\$22,464	\$67,392
15	Program Aide 3	\$29,952	75%	75%	\$22,464	\$22,464	\$22,464	\$67,392
16								
17								
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28								
29								
30	TOTALS	\$89,856	2.25	2.25	\$67,392	\$67,392	\$67,392	\$202,176
31	FRINGE BENEFIT RATE	30%						
	Γ	1			620.018	COO 010	COO 010	\$60 CE4
33	EMPLOYEE FRINGE BENEFITS	\$26,957		and content of the	\$20,218	\$20,218	\$20,218	\$60,654
35	г	r					T	
36	TOTAL SALARIES & BENEFITS	\$116,813			\$87,610	\$87,610	\$87,610	\$262,830
37	HSA #2				5 (1)(1)(2)(2)(2)(2)(2)(2)(2)(2)(2)(2)(2)(2)(2)			

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2	_							Document D)ate:	7/18/2016
3										
4 5	Program Nam	e: ADC e 9 on HSA #1)								
6										
7				Ope	rating Expension	se Detail				1
8 9	-									
10										
11										TOTAL
12	Expenditure C	ategory		TERM	7/1/16-6/30/17	7/1/17	-6/30/18	7/1/18-6/30	/19	7/1/16-6/30/19
13	Rental of Prop	perty								
14	Utilities(Elec, \	Water, Gas, Ph	one, Scaveng	er)	\$200		\$200	\$2	200	\$600
15	Office Supplie	s, Postage			2000					
16	Building Maint	enance Supplie	es and Repair		\$168		\$168	\$1	68	\$504
17	Printing and R	eproduction						-		
18	Insurance				\$750		\$750	\$7	50	\$2,250
19	Staff Training									
20	Staff Travel-(L	ocal & Out of T	ōwn)							
21	Rental of Equi	pment								
	CONSULTANT/S	UBCONTRACTOR	DESCRIPTIVE T	ITLE						
23				<u>-</u> ×						
24 25				-						
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32 33										
34			··· · · · · · · · · · · · · · · · · ·							
35	TOTAL OPER	ATING EXPEN	SE		\$1,118	2 (rans	\$1,118	\$1,1	18	\$3,354
36										
	HSA #3									
51										

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HSA/DAAS/OFFICE ON THE AGING

Program: Adult Day Services

Self Help for the Elderly FY 2016-17

AGENCY:

CONTRACT MAILING ADDRESS: 408 22 nd Ave. San Francisco	22 nd Ave. San Francisco			
DIRECTOR: Jenny Tran			PHONE NO.: 415-6777565	
<u>SITES</u> : (includes congregate nutrition, community/social services, home-delivered meal, food distribution, etc.)	Main Office			
Name of Site:	Self Help For the Elderly Adult Day Services			
Address and Zip	408 22 nd Ave, CA 94121			
Phone Number Fax Number	415-6777556 415-6661899			
Neighborhood Person in Charge Site Manager	Richmond District Jenny Tran; Program Director Elsa Ng; Office Manager			
Programs Offered	Adult Day Services Scheduled activities, nursing, PT, OT, social service, RD			
Days Open	x Mon x Tues x Wed x Thurs Sun			
Hours Open	8:00 AM - 5:00 PM			
Hours of scheduled programming	9:15 AM – 2:30 PM			
Hours of meal service	9:15 AM and 12:15 PM			
Annual number of meals at site	N/A			
Average number of meals per day	NA			
Total number of service days in FY				
Days closed	Jan. 1 Chinese New year President day Memorial Day			
	Labor Day Columbus Day Veterans Day Thanksgiving-Friday Christmas Day			
Handicapped Accessible	X Yes No			