

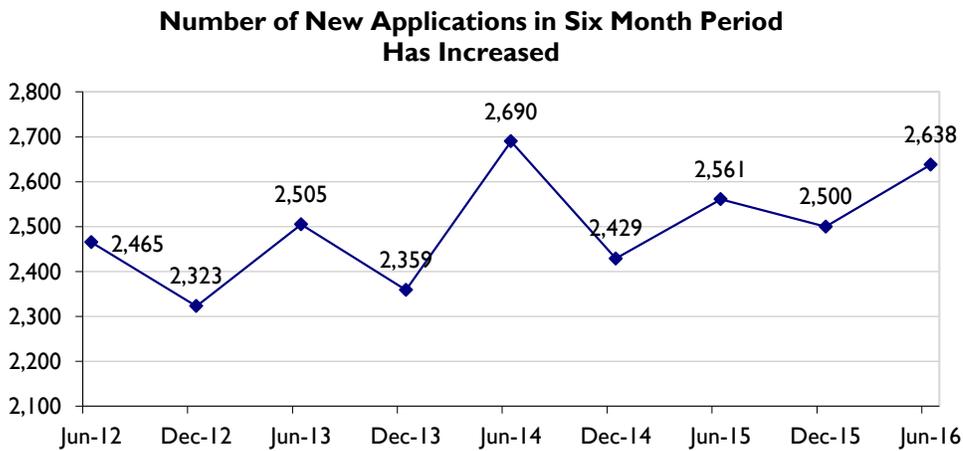
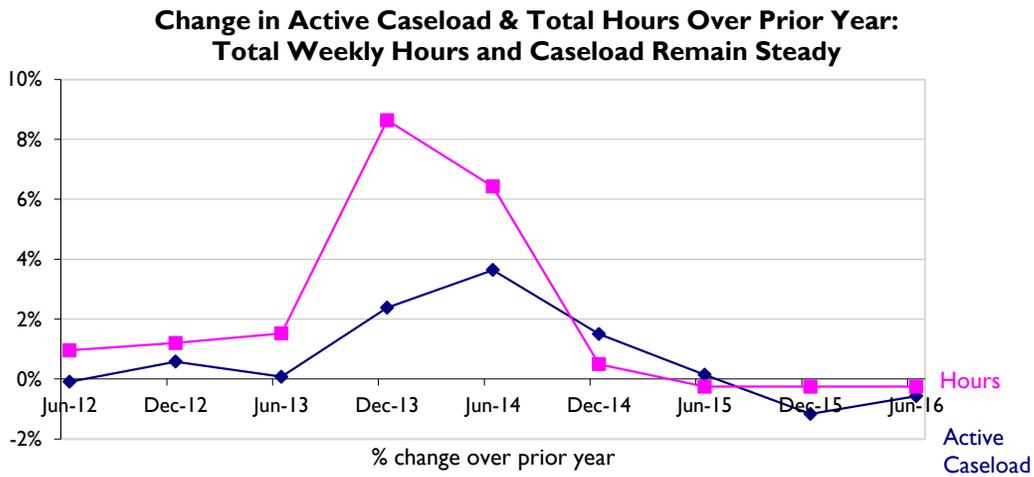
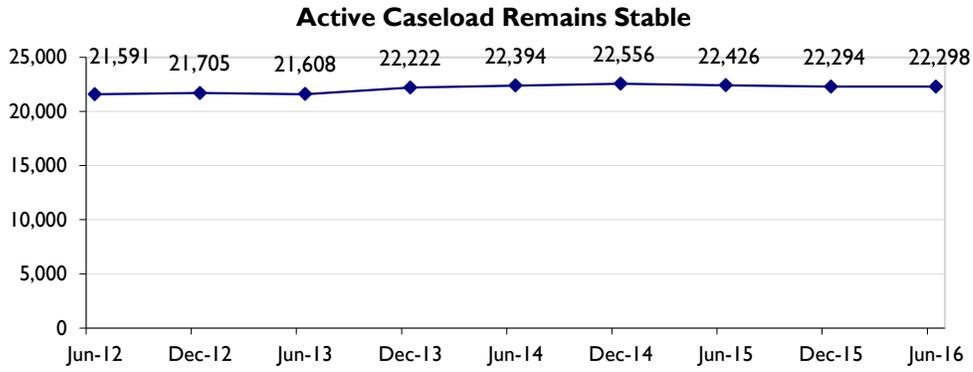
In Home Supportive Services

Six-Month Update

January – June 2016

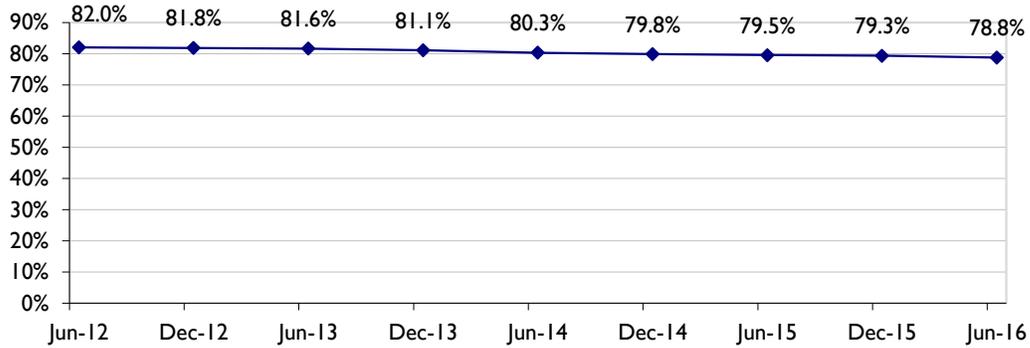
Produced by the San Francisco Human Services Agency Planning Unit

In Home Supportive Services Six-Month Update

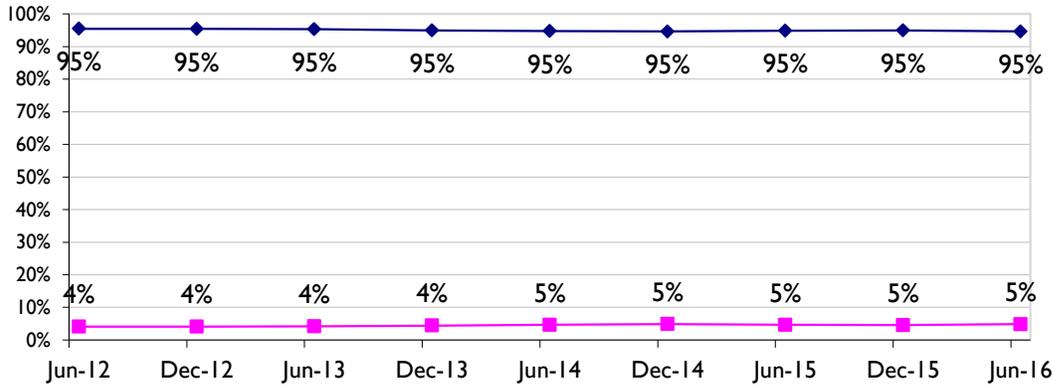


In Home Supportive Services Six-Month Update

Percent of Active Caseload on SSI Continues to Decrease Very Slightly



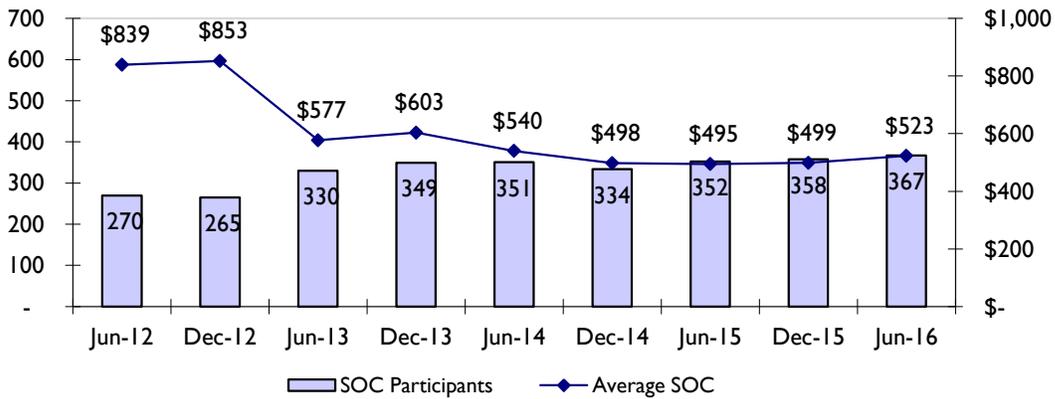
IP Mode and Contract Mode Remain Steady



Mixed mode percentage not shown because percentage is so small.

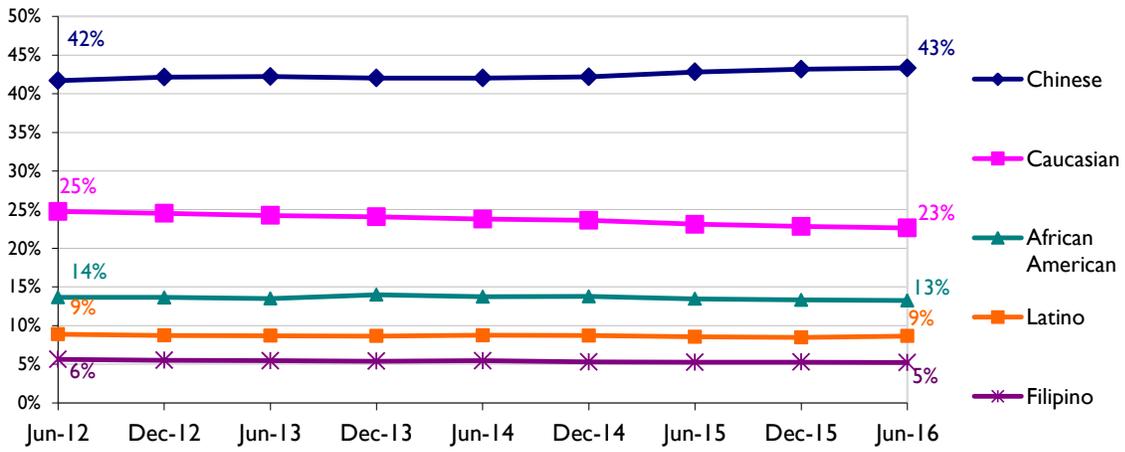
—◆ Independent Provider —■ Contract

Number of Share of Cost Participants and Average Monthly Share of Cost Has Increased Slightly

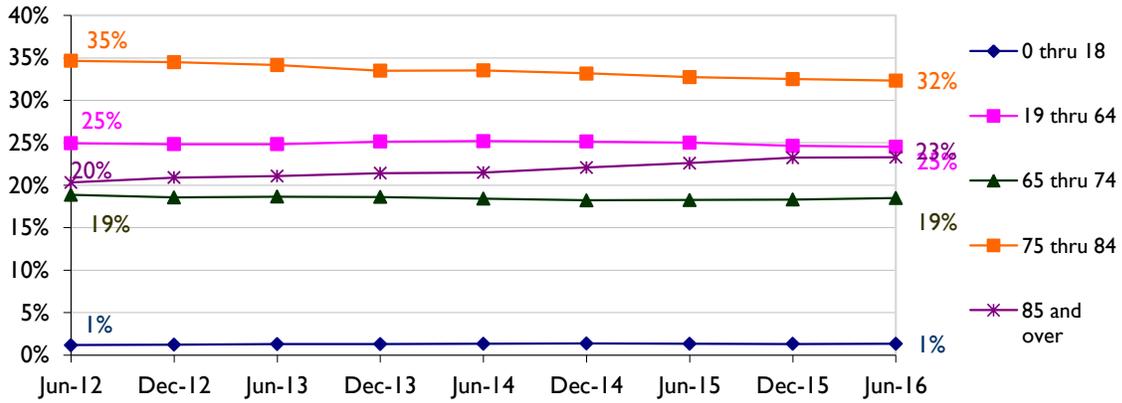


In Home Supportive Services Six-Month Update

Caseload Ethnicity Profile Remains Fairly Stable Compared to Prior Six Month Periods

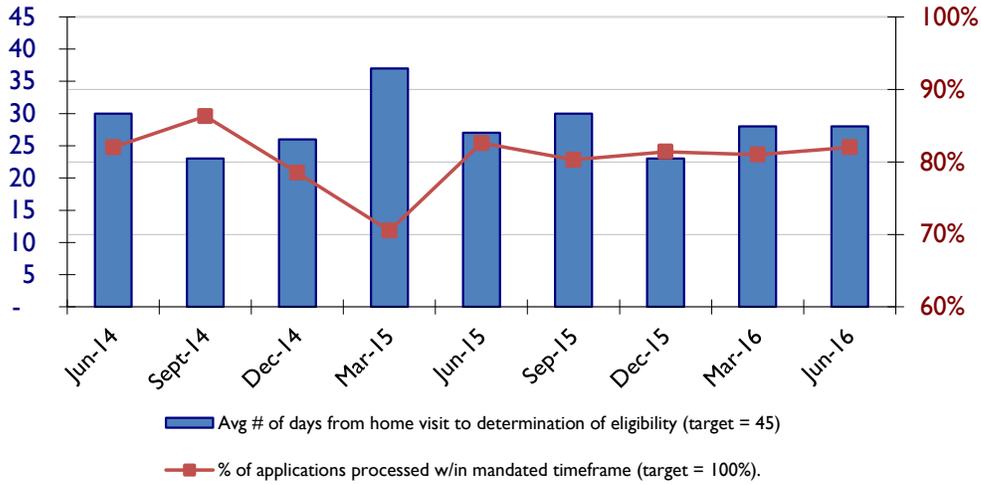


Age Distribution Remains Mostly Stable: Age 85+ Caseload Increasing Since December 2009

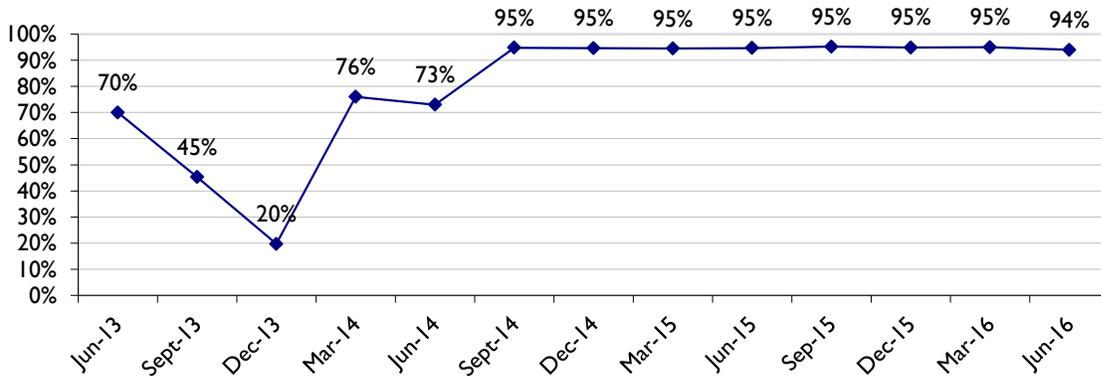


In Home Supportive Services Six-Month Update

Application Processing Performance is Strong

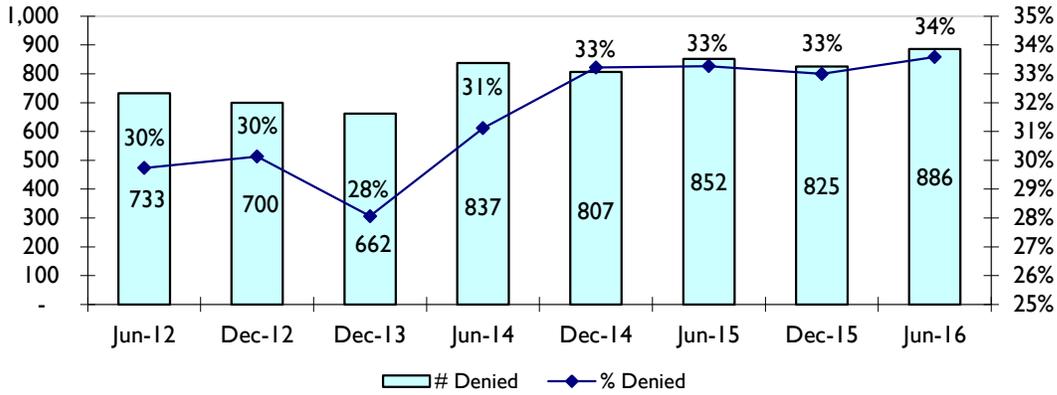


Percentage of Assessments Completed On Time Has Returned to High Performance Level After Dramatic Drop in December 2013 (Drop Caused by CMIPS II Conversion and Large Number of Staff Vacancies)

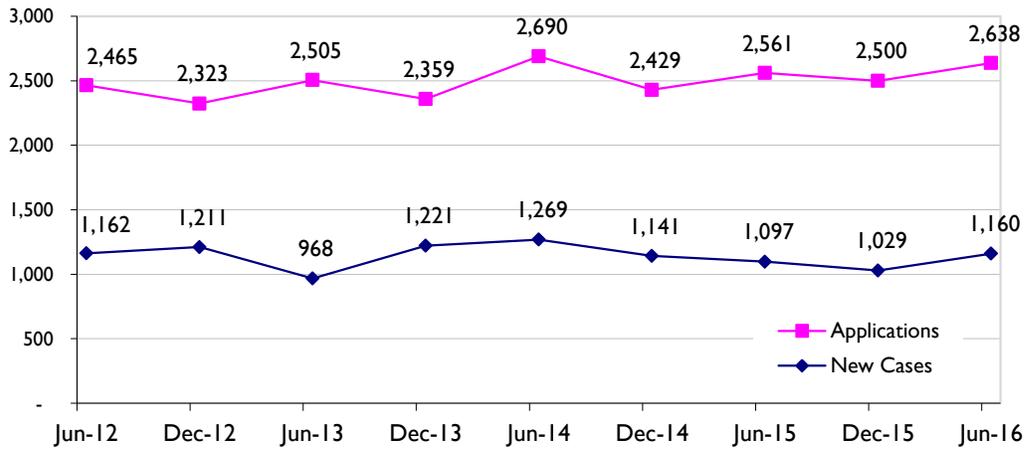


In Home Supportive Services Six-Month Update

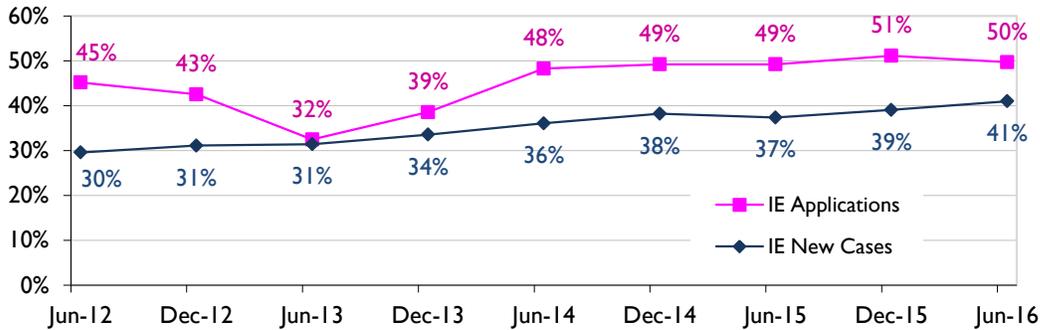
Percentage of Applicants Denied Relatively Consistent
(Chart excludes June 2013 figures due to data reliability concerns)



Number of New Applications and New Cases Relatively Steady



% of Applications and New Cases that were Income Eligible Similar to Prior Periods



Income Eligible Applicants are those who do not receive SSI.

In Home Supportive Services Six-Month Update

Active Caseload*	Jun-16		Dec-15		Jun-15		Dec-14		Jun-14		Dec-13	
	#	%	#	%	#	%	#	%	#	%	#	%
Active Cases	22,298		22,294		22,426		22,556		22,394		22,222	
Change from Previous 6 Months	4	0.0%	-132	-0.6%	-130	-0.6%	162	0.7%	172	0.8%	614	2.8%
Change from Previous Year	(128)	-0.6%	(262)	-1.2%	32	0.1%	334	1.5%	786	3.6%	517	2.4%
Change from 2 Years	(96)	-0.4%	72	0.3%	818	3.8%	851	3.9%	803	3.7%	642	3.0%
Change from 3 Years	690	3.2%	589	2.7%	835	3.9%	976	4.5%	783	3.6%	788	3.7%
Gender												
Male	8,627	38.7%	8,524	38.2%	8,579	38.3%	8,684	38.5%	8,542	38.1%	8,464	38.1%
Female	13,671	61.3%	13,770	61.8%	13,847	61.7%	13,872	61.5%	13,852	61.9%	13,758	61.9%
Delivery Mode												
Independent Provider	21,104	94.6%	21,171	95.0%	21,276	94.9%	21,344	94.6%	21,224	94.8%	21,107	95.0%
Contract	1,081	4.8%	1,012	4.5%	1,043	4.7%	1,095	4.9%	1,039	4.6%	983	4.4%
Mixed	113	0.5%	111	0.5%	107	0.5%	117	0.5%	108	0.5%	108	0.5%
Age (in years)												
0 thru 18	296	1.3%	294	1.3%	303	1.4%	307	1.4%	300	1.3%	292	1.3%
19 thru 64	5,468	24.5%	5,491	24.6%	5,611	25.0%	5,672	25.1%	5,643	25.2%	5,588	25.1%
65 thru 74	4,128	18.5%	4,084	18.3%	4,096	18.3%	4,111	18.2%	4,128	18.4%	4,139	18.6%
75 thru 84	7,210	32.3%	7,244	32.5%	7,344	32.7%	7,481	33.2%	7,506	33.5%	7,440	33.5%
85 and over	5,196	23.3%	5,181	23.2%	5,072	22.6%	4,985	22.1%	4,817	21.5%	4,763	21.4%
Average	73		73		73		72		72		73	
Median	77		77		77		77		77		77	
Lives Alone	8,978	40.3%	8,868	39.8%	8,915	39.8%	8,978	39.8%	8,940	39.9%	8,836	39.8%
SSI Status												
SSI	17,560	78.8%	17,681	79.3%	17,833	79.5%	18,006	79.8%	17,977	80.3%	18,011	81.1%
Non-SSI	4,738	21.2%	4,613	20.7%	4,593	20.5%	4,550	20.2%	4,417	19.7%	4,211	18.9%
Share of Cost												
Number of Individuals	367	1.6%	358	1.6%	352	1.6%	334	1.5%	351	1.6%	349	1.6%
Mean Share of Cost/Individual	\$ 523		\$ 498.97		\$ 495.01		\$ 497.80		\$ 540.25		\$ 603.36	
Median Share of Cost/Individual	\$ 640		\$ 628.00		\$ 621.00		\$ 621.00		\$ 642.00		\$ 649.00	

*Active Caseload is based on a snapshot of the IHSS caseload at the end of the final month of the six-month period.

In Home Supportive Services Six-Month Update

Active Caseload	Jun-16		Dec-15		Jun-15		Dec-14		Jun-14		Dec-13	
	#	%	#	%	#	%	#	%	#	%	#	%
Ethnicity												
Chinese	9,662	43.3%	9,626	43.2%	9,603	42.8%	9,512	42.2%	9,410	42.0%	9,341	42.0%
Caucasian	5,048	22.6%	5,093	22.8%	5,183	23.1%	5,325	23.6%	5,324	23.8%	5,349	24.1%
African American	2,954	13.2%	2,966	13.3%	3,020	13.5%	3,109	13.8%	3,077	13.7%	3,108	14.0%
Latino	1,927	8.6%	1,891	8.5%	1,920	8.6%	1,966	8.7%	1,959	8.7%	1,921	8.6%
Filipino	1,162	5.2%	1,175	5.3%	1,181	5.3%	1,171	5.3%	1,220	5.4%	1,191	5.4%
Vietnamese	462	2.1%	462	2.1%	464	2.1%	453	2.0%	438	2.0%	435	2.0%
Korean	250	1.1%	261	1.2%	266	1.2%	271	1.2%	270	1.2%	255	1.1%
Cambodian	51	0.2%	53	0.2%	52	0.2%	48	0.2%	48	0.2%	47	0.2%
Other/Unknown	782	3.5%	767	3.4%	737	3.3%	681	3.0%	648	2.9%	568	2.6%
Primary Language												
English	6,310	28.3%	6,289	28.2%	6,379	28.4%	6,496	28.8%	6,413	28.6%	6,351	28.6%
Cantonese	8,505	38.1%	8,486	38.1%	8,445	37.7%	8,347	37.0%	8,227	36.7%	8,117	36.5%
Russian	2,902	13.0%	2,960	13.3%	3,006	13.4%	3,084	13.7%	3,119	13.9%	3,157	14.2%
Spanish	1,520	6.8%	1,492	6.7%	1,520	6.8%	1,551	6.9%	1,547	6.9%	1,526	6.9%
Mandarin	834	3.7%	820	3.7%	835	3.7%	839	3.7%	825	3.7%	828	3.7%
Tagalog	908	4.1%	919	4.1%	923	4.1%	931	4.1%	962	4.3%	946	4.3%
Vietnamese	430	1.9%	428	1.9%	419	1.9%	409	1.8%	405	1.8%	402	1.8%
All Other	889	4.0%	900	4.0%	899	4.0%	899	4.0%	896	4.0%	895	4.0%
Zip Code/Neighborhood												
94102 Hayes Valley/Tenderloin/N. of Market	2,281	10.2%	2,279	10.2%	2,297	10.2%	2,284	10.1%	2,213	9.9%	2,220	10.0%
94103 South of Market	1,862	8.4%	1,839	8.2%	1,865	8.3%	1,910	8.5%	1,924	8.6%	1,870	8.4%
94107 Potrero Hill	701	3.1%	698	3.1%	692	3.1%	702	3.1%	699	3.1%	711	3.2%
94108 Chinatown	900	4.0%	901	4.0%	882	3.9%	889	3.9%	877	3.9%	883	4.0%
94109 Polk/Russian Hill	1,691	7.6%	1,688	7.6%	1,687	7.5%	1,697	7.5%	1,669	7.5%	1,693	7.6%
94110 Inner Mission/Bernal Heights	1,302	5.8%	1,314	5.9%	1,322	5.9%	1,356	6.0%	1,342	6.0%	1,347	6.1%
94112 Ingleside/Excelsior/Outer Mission	1,872	8.4%	1,867	8.4%	1,855	8.3%	1,837	8.1%	1,831	8.2%	1,783	8.0%
94115 Western Addition/Japantown	1,533	6.9%	1,551	7.0%	1,596	7.1%	1,609	7.1%	1,603	7.2%	1,595	7.2%
94116 Parkside	817	3.7%	819	3.7%	834	3.7%	857	3.8%	850	3.8%	853	3.8%
94118 Inner Richmond	685	3.1%	693	3.1%	708	3.2%	703	3.1%	715	3.2%	718	3.2%
94121 Outer Richmond	1,050	4.7%	1,042	4.7%	1,076	4.8%	1,098	4.9%	1,101	4.9%	1,089	4.9%
94122 Sunset	988	4.4%	977	4.4%	995	4.4%	999	4.4%	991	4.4%	986	4.4%
94124 Bayview/Hunters Point	1,537	6.9%	1,523	6.8%	1,507	6.7%	1,512	6.7%	1,483	6.6%	1,442	6.5%
94132 Lake Merced/Stonestown	546	2.4%	573	2.6%	578	2.6%	583	2.6%	584	2.6%	568	2.6%
94133 North Beach/Chinatown	1,555	7.0%	1,570	7.0%	1,588	7.1%	1,578	7.0%	1,593	7.1%	1,574	7.1%
94134 Visitacion Valley/Sunnydale	1,446	6.5%	1,449	6.5%	1,426	6.4%	1,438	6.4%	1,416	6.3%	1,403	6.3%
Others	1,532	6.9%	1,511	6.8%	1,518	6.8%	1,504	6.7%	1,503	6.7%	1,487	6.7%

In Home Supportive Services Six-Month Update

New Applications**	Jun-16		Dec-15		Jun-15		Dec-14		Jun-14		Dec-13	
	#	%	#	%	#	%	#	%	#	%	#	%
Total New Applications	2,638		2,500		2,561		2,429		2,690		2,359	
Change from previous six months	138	5.5%	-61	-2.4%	132	5.4%	-261	-9.7%	331	14.0%	-146	-5.8%
Change from previous year	77	3.0%	71	2.9%	-129	-4.8%	70	3.0%	185	7.4%	36	1.5%
Application Status												
Record	622	23.6%	693	27.7%	616	24.1%	549	22.6%	602	22.4%	560	23.7%
Eligible	997	37.8%	858	34.3%	950	37.1%	953	39.2%	1,118	41.6%	1,036	43.9%
Interim	0	0.0%	0	0.0%	0	0.0%	-	0.0%	-	0.0%	-	0.0%
Leave	13	0.5%	12	0.5%	12	0.5%	15	0.6%	9	0.3%	11	0.5%
Terminated	120	4.5%	112	4.5%	131	5.1%	105	4.3%	124	4.6%	90	3.8%
Denied (reasons below):	886	33.6%	825	33.0%	852	33.3%	807	33.2%	837	31.1%	662	28.1%
Recipient request	259	29.2%	262	31.8%	294	34.5%	323	40.0%	326	38.9%	257	38.8%
No assessed need	133	15.0%	181	21.9%	105	12.3%	124	15.4%	102	12.2%	104	15.7%
Residence	95	10.7%	77	9.3%	55	6.5%	76	9.4%	67	8.0%	69	10.4%
Health care certification missing	61	6.9%	70	8.5%	48	5.6%	85	10.5%	94	11.2%	68	10.3%
Other missing documentation	272	30.7%	186	22.5%	123	14.4%	155	19.2%	189	22.6%	134	20.2%
Alternative Resources, Voluntary Services, Refused Services	41	4.6%	26	3.2%	31	3.6%	24	3.0%	33	3.9%	7	1.1%
Residency status	1	0.1%	4	0.5%	0	0.0%	4	0.5%	4	0.5%	2	0.3%
SSI/P Personal and Real Property	0	0.0%	0	0.0%	2	0.2%	3	0.4%	1	0.1%	-	0.0%
Other	24	2.7%	19	2.3%	17	2.0%	13	1.6%	21	2.5%	19	2.9%
SSI Status**												
SSI	1,326	50.3%	1,221	48.8%	1,300	50.8%	1,316	54.2%	1,391	51.7%	1,291	54.7%
Non-SSI	1,312	49.7%	1,279	51.2%	1,261	49.2%	1,196	49.2%	1,299	48.3%	910	38.6%
Unknown	-	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%	158	6.7%
Zip Code/Neighborhood												
94102 Hayes Valley/Tenderloin/N. of Market	390	14.8%	324	13.0%	334	13.0%	311	12.8%	344	12.8%	351	14.9%
94103 South of Market	295	11.2%	256	10.2%	249	9.7%	242	10.0%	274	10.2%	237	10.0%
94107 Potrero Hill	63	2.4%	71	2.8%	62	2.4%	63	2.6%	66	2.5%	64	2.7%
94108 Chinatown	74	2.8%	93	3.7%	78	3.0%	65	2.7%	64	2.4%	66	2.8%
94109 Polk/Russian Hill	250	9.5%	219	8.8%	208	8.1%	186	7.7%	194	7.2%	213	9.0%
94110 Inner Mission/Bernal Heights	148	5.6%	195	7.8%	171	6.7%	164	6.8%	176	6.5%	158	6.7%
94112 Ingleside/Excelsior/Outer Mission	254	9.6%	240	9.6%	278	10.9%	242	10.0%	263	9.8%	222	9.4%
94115 Western Addition/Japantown	109	4.1%	113	4.5%	95	3.7%	120	4.9%	131	4.9%	109	4.6%
94116 Parkside	65	2.5%	78	3.1%	89	3.5%	79	3.3%	90	3.3%	83	3.5%
94117 Haight-Ashbury	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	41	1.7%
94118 Inner Richmond	59	2.2%	47	1.9%	58	2.3%	51	2.1%	53	2.0%	51	2.2%
94121 Outer Richmond	79	3.0%	55	2.2%	61	2.4%	92	3.8%	95	3.5%	67	2.8%
94122 Sunset	95	3.6%	81	3.2%	91	3.6%	116	4.8%	115	4.3%	92	3.9%
94124 Bayview/Hunters Point	211	8.0%	207	8.3%	234	9.1%	218	9.0%	229	8.5%	203	8.6%
94132 Lake Merced/Stonestown	40	1.5%	47	1.9%	44	1.7%	64	2.6%	69	2.6%	42	1.8%
94133 North Beach/Chinatown	135	5.1%	99	4.0%	130	5.1%	124	5.1%	128	4.8%	105	4.5%
94134 Visitacion Valley/Sunnydale	163	6.2%	181	7.2%	159	6.2%	169	7.0%	178	6.6%	126	5.3%
Others	208	7.9%	194	7.8%	220	8.6%	206	8.5%	221	8.2%	129	5.5%

** New Applications include all applications with an application date during the six-month period (e.g., January 1 - June 30). SSI Status analysis added from March 2006 forward.

In Home Supportive Services Six-Month Update

New Cases***	Jun-16		Dec-15		Jun-15		Dec-14		Jun-14		Dec-13	
	#	%	#	%	#	%	#	%	#	%	#	%
Total New Cases	1,160		1,029		1,097		1,141		1,269		1,221	
Gender												
Male	586	50.5%	474	46.1%	501	45.7%	563	49.3%	593	46.7%	577	47.3%
Female	574	49.5%	555	53.9%	596	54.3%	578	50.7%	676	53.3%	644	52.7%
Delivery mode												
Independent Provider	985	84.9%	930	90.4%	994	90.6%	1,003	87.9%	1,128	88.9%	1,089	89.2%
Contract	172	14.8%	96	9.3%	101	9.2%	137	12.0%	139	11.0%	131	10.7%
Mixed	3	0.3%	3	0.3%	2	0.2%	1	0.1%	1	0.1%	1	0.1%
Age (in years)												
0 thru 18	18	1.6%	11	1.1%	13	1.2%	21	1.8%	25	2.0%	22	1.8%
19 thru 64	417	35.9%	373	36.2%	363	33.1%	446	39.1%	505	39.8%	460	37.7%
65 thru 74	323	27.8%	297	28.9%	238	21.7%	301	26.4%	283	22.3%	308	25.2%
75 thru 84	291	25.1%	257	25.0%	246	22.4%	284	24.9%	335	26.4%	317	26.0%
85 and over	113	9.7%	91	8.8%	91	8.3%	89	7.8%	121	9.5%	114	9.3%
Average	68		67		67		66		66		67	
Median	69		69		69		68		68		69	
Lives Alone***	469	40.4%	364	35.4%	415	37.8%	445	39.0%	511	40.3%	522	42.8%
SSI Status												
SSI	684	59.0%	627	60.9%	687	62.6%	705	61.8%	811	63.9%	811	66.4%
Non-SSI	476	41.0%	402	39.1%	410	37.4%	436	38.2%	458	36.1%	410	33.6%
Share of Cost												
Number of Individuals	44	3.8%	24	2.3%	23	2.1%	27	2.4%	33	2.6%	42	3.4%
Mean Share of Cost/Individual	\$ 556		\$ 538		\$ 294		\$ 352		\$ 502		\$ 698	
Median Share of Cost/Individual	\$ 641		\$ 646		\$ 20		\$ 50		\$ 612		\$ 678	
Ethnicity												
Chinese	458	39.5%	444	43.1%	475	43.3%	424	37.2%	466	36.7%	430	35.2%
Caucasian	249	21.5%	179	17.4%	167	15.2%	226	19.8%	233	18.4%	244	20.0%
African American	193	16.6%	137	13.3%	179	16.3%	180	15.8%	221	17.4%	217	17.8%
Latin American/Hispanic	113	9.7%	104	10.1%	99	9.0%	112	9.8%	114	9.0%	116	9.5%
Filipino	54	4.7%	61	5.9%	50	4.6%	61	5.3%	86	6.8%	82	6.7%
Korean	11	0.9%	29	2.8%	21	1.9%	35	3.1%	22	1.7%	31	2.5%
Vietnamese	26	2.2%	6	0.6%	11	1.0%	17	1.5%	25	2.0%	15	1.2%
Cambodian	0	0.0%	3	0.3%	6	0.5%	3	0.3%	1	0.1%	4	0.3%
Other/Unknown	56	4.8%	66	6.4%	89	8.1%	83	7.3%	101	8.0%	82	6.7%

*** New Cases include all cases that currently have eligible or interim status and also have an application data during the six month period that begins one month prior to the report period (e.g., December 1 - May 31 for the January - June report).

In Home Supportive Services Six-Month Update

New Cases***	Jun-16		Dec-15		Jun-15		Dec-14		Jun-14		Dec-13	
	#	%	#	%	#	%	#	%	#	%	#	%
Primary Language												
English	470	40.5%	356	34.6%	415	37.8%	471	41.3%	525	41.4%	503	41.2%
Cantonese	384	33.1%	401	39.0%	432	39.4%	385	33.7%	430	33.9%	382	31.3%
Russian	48	4.1%	37	3.6%	26	2.4%	40	3.5%	39	3.1%	35	2.9%
Spanish	82	7.1%	80	7.8%	75	6.8%	89	7.8%	86	6.8%	95	7.8%
Mandarin	56	4.8%	36	3.5%	34	3.1%	36	3.2%	40	3.2%	46	3.8%
Tagalog	43	3.7%	51	5.0%	43	3.9%	42	3.7%	68	5.4%	74	6.1%
Vietnamese	26	2.2%	28	2.7%	22	2.0%	33	2.9%	20	1.6%	30	2.5%
All Other	51	4.4%	40	3.9%	50	4.6%	45	3.9%	61	4.8%	56	4.6%
Zip Code/Neighborhood												
94102 Hayes Valley/Tenderloin/N. of Market	149	12.8%	120	11.7%	155	14.1%	151	13.2%	136	10.7%	200	16.4%
94103 South of Market	115	9.9%	97	9.4%	91	8.3%	105	9.2%	121	9.5%	113	9.3%
94107 Potrero Hill	27	2.3%	39	3.8%	21	1.9%	24	2.1%	36	2.8%	35	2.9%
94108 Chinatown	47	4.1%	55	5.3%	42	3.8%	38	3.3%	35	2.8%	42	3.4%
94109 Polk/Russian Hill	98	8.4%	76	7.4%	84	7.7%	97	8.5%	86	6.8%	102	8.4%
94110 Inner Mission/Bernal Heights	62	5.3%	69	6.7%	57	5.2%	83	7.3%	69	5.4%	73	6.0%
94112 Ingleside/Excelsior/Outer Mission	110	9.5%	109	10.6%	119	10.8%	114	10.0%	121	9.5%	104	8.5%
94115 Western Addition/Japantown	52	4.5%	30	2.9%	45	4.1%	49	4.3%	63	5.0%	61	5.0%
94116 Parkside	29	2.5%	35	3.4%	38	3.5%	51	4.5%	45	3.5%	40	3.3%
94118 Inner Richmond	29	2.5%	0	0.0%	0	0.0%	21	1.8%	28	2.2%	28	2.3%
94121 Outer Richmond	51	4.4%	24	2.3%	36	3.3%	48	4.2%	52	4.1%	39	3.2%
94122 Sunset	54	4.7%	27	2.6%	33	3.0%	60	5.3%	58	4.6%	54	4.4%
94124 Bayview/Hunters Point	91	7.8%	37	3.6%	47	4.3%	78	6.8%	109	8.6%	94	7.7%
94132 Lake Merced/Stonestown	14	1.2%	80	7.8%	84	7.7%	21	1.8%	31	2.4%	24	2.0%
94133 North Beach/Chinatown	74	6.4%	22	2.1%	16	1.5%	59	5.2%	81	6.4%	69	5.7%
94134 Visitacion Valley/Sunnydale	84	7.2%	53	5.2%	80	7.3%	80	7.0%	96	7.6%	74	6.1%
Others	74	6.4%	88	8.6%	66	6.0%	62	5.4%	102	8.0%	69	5.7%

*** New Cases include all cases that currently have eligible or interim status and also have an application data during the six month period that begins one month prior to the report period (e.g., December 1 - May 31 for the January - June report).

In Home Supportive Services Six-Month Update

Services for Active Caseload	Jun-16*		Dec-15		Jun-15		Dec-14		Jun-14		Dec-13	
	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)
Domestic Services (D&R)	94%	0.86	99%	0.83	98%	0.82	99%	0.82	99%	0.83	99%	0.8
Routine Laundry (D&R)	95%	1.72	99%	1.63	98%	1.62	99%	1.62	99%	1.61	99%	1.6
Grocery Shopping (D&R)	89%	0.70	98%	0.64	97%	0.64	98%	0.63	98%	0.64	99%	0.6
Errands & Other Shopping (D&R)	94%	0.69	98%	0.65	97%	0.64	98%	0.63	98%	0.63	98%	0.6
Meal Clean Up (D&R)	88%	2.28	98%	2.07	97%	2.06	98%	2.04	98%	2.03	98%	2.0
Preparation of Meals (D&R)	88%	5.28	98%	4.78	97%	4.74	98%	4.70	98%	4.67	98%	4.6
Accompaniment to Medical Appointment (D&R)	90%	0.96	95%	0.88	94%	0.88	95%	0.89	95%	0.88	95%	1.0
Bathing, Oral Hygiene, Grooming	89%	2.56	89%	2.55	88%	2.54	89%	2.53	88%	2.51	89%	2.5
Dressing	77%	1.65	76%	1.65	75%	1.65	75%	1.64	74%	1.62	75%	1.6
Prosthesis Assistance	76%	0.83	77%	0.83	75%	0.84	75%	0.84	74%	0.85	75%	0.9
Ambulation	70%	2.04	70%	2.02	68%	2.01	68%	1.99	67%	1.98	68%	2.0
Moving In/Out of Bed	60%	1.40	59%	1.40	57%	1.41	57%	1.41	56%	1.41	56%	1.4
Bowel & Bladder Care	54%	2.67	54%	2.65	52%	2.66	51%	2.66	51%	2.66	52%	2.6
Repositioning/Rubbing	52%	1.82	52%	1.81	50%	1.81	48%	1.82	47%	1.83	48%	1.9
Feeding	28%	2.83	29%	2.79	28%	2.78	27%	2.81	26%	2.82	27%	2.8
Routine Bed Baths	9%	1.71	9%	1.71	9%	1.73	9%	1.76	9%	1.76	10%	1.8
Paramedical Services	6%	3.88	7%	3.72	6%	3.72	6%	3.75	6%	3.86	6%	4.0
Respiration	4%	1.22	5%	1.24	4%	1.23	4%	1.24	4%	1.24	4%	1.2
Protective Supervision	2%	36.64	2%	36.03	2%	35.95	2%	36.23	2%	35.27	2%	36.3
Menstrual Care	1%	0.64	2%	0.66	2%	0.67	2%	0.67	2%	0.65	2%	0.6
Accompaniment to Alternative Resources (D&R)	1%	2.36	1%	2.25	1%	2.25	1%	2.29	1%	2.24	1%	2.3
Heavy Cleaning	0%	16.25	0%	3.99	0%	13.81	0%	0.00	0%	0.00	0%	14.0
Total Weekly Authorized Hours	494,288		491,863		485,197		486,431		477,969		484,033	
Average Weekly Hours per Recipient	22.2		22.1		21.6		21.6		21.3		21.8	
Total Weekly Auth Domestic & Related Hours	251,125		250,973		248,455		250,540		248,015		248,042	

D&R = Domestic & Related services

*Updated methodology

In Home Supportive Services Six-Month Update

Independent Providers	Jun-16		Dec-15		Jun-15		Jan-15^		Jun-14		Dec-13	
	#	%	#	%	#	%	#	%	#	%	#	%
Total Providers with an Active Consumer	19,739		19,359		19,555		19,381		21,613		19,937	
Change from previous six months	380	1.9%	-196	-1.0%	174	0.9%	-2,232	-11.5%	1,676	7.8%	1,344	6.7%
Change from previous year	184	0.9%	-22	-0.1%	-2,058	-10.5%	-556	-2.9%	3,020	14.0%	1,563	7.8%
Newly Enrolled Providers	1,579		1,849		2,077		1,565		1,781		1,589	
Providers with at least one relative consumer	12,182	61.7%	12,019	62.1%	12,087	61.8%	11,954	61.7%	13,012	60.2%	12,251	61.4%
Providers serving more than one consumer	3,419	17.3%	3,388	17.5%	3,565	18.2%	3,472	17.9%	4,460	20.6%	3,862	19.4%
Relationship to Consumer (providers may have more than one consumer)												
Relative - Spouse	542	2.7%	518	2.7%	507	2.6%	490	2.5%	513	2.4%	506	2.5%
Relative - Parent	892	4.5%	890	4.6%	892	4.6%	870	4.5%	888	4.1%	828	4.2%
Relative - Child	7,581	38.4%	7,452	38.5%	7,466	38.2%	7,315	37.7%	7,817	36.2%	7,336	36.8%
Relative - Other	3,430	17.4%	3,445	17.8%	3,531	18.1%	3,566	18.4%	4,155	19.2%	3,920	19.7%
Non-Relative - Friend	1,314	6.7%	1,295	6.7%	1,362	7.0%	1,388	7.2%	1,809	8.4%	1,718	8.6%
Non-Relative - Neighbor	43	0.2%	36	0.2%	41	0.2%	45	0.2%	62	0.3%	53	0.3%
Non-Relative - Landlord	1	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.0%	1	0.0%
Non-Relative - Housemate	32	0.2%	31	0.2%	31	0.2%	27	0.1%	30	0.1%	34	0.2%
Non-Relative - Live-in Provider	14	0.1%	17	0.1%	15	0.1%	20	0.1%	23	0.1%	25	0.1%
Non-Relative - Home Health Agency	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Non-Relative - Other Business	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Non-Relative - Other	7,118	36.1%	6,921	35.8%	7,015	35.9%	6,932	35.8%	7,988	37.0%	6,928	34.7%
Ethnicity (providers with more than one consumer may have list more than one ethnicity)												
Chinese	5,844	30%	6,070	31%	6,270	32%	6,467	33%	7,400	34%	7,284	37%
Caucasian	2,761	14%	2,838	15%	2,947	15%	3,022	16%	3,464	16%	3,399	17%
African American	1,090	6%	1,090	6%	1,144	6%	1,194	6%	1,433	7%	1,348	7%
Latino	1,077	5%	1,061	5%	1,114	6%	1,170	6%	1,403	6%	1,354	7%
Filipino	635	3%	639	3%	687	4%	706	4%	821	4%	803	4%
Vietnamese	110	1%	286	1%	302	2%	321	2%	349	2%	338	2%
Korean	280	1%	110	1%	119	1%	128	1%	152	1%	138	1%
Cambodian	16	0%	20	0%	18	0%	18	0%	18	0%	18	0%
Other/Unknown	7,926	40%	7,245	37%	6,954	36%	6,355	33%	6,572	30%	5,255	26%

^January 2015 provider data used due to concerns with the December 2014 provider-consumer relationship data.