

# In Home Supportive Services

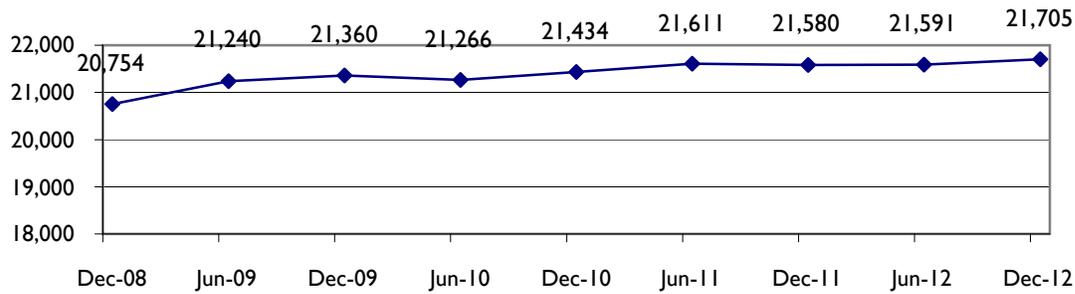
## Six-Month Update

*July - December 2012*

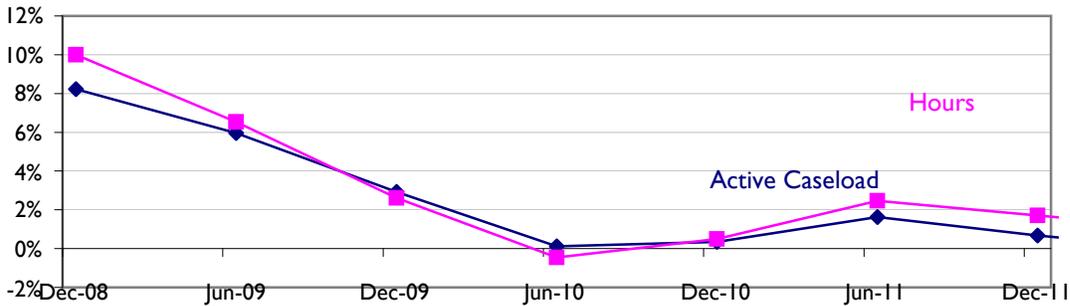
*Produced by the San Francisco Human Services Agency Planning Unit*

# In Home Supportive Services Six-Month Update

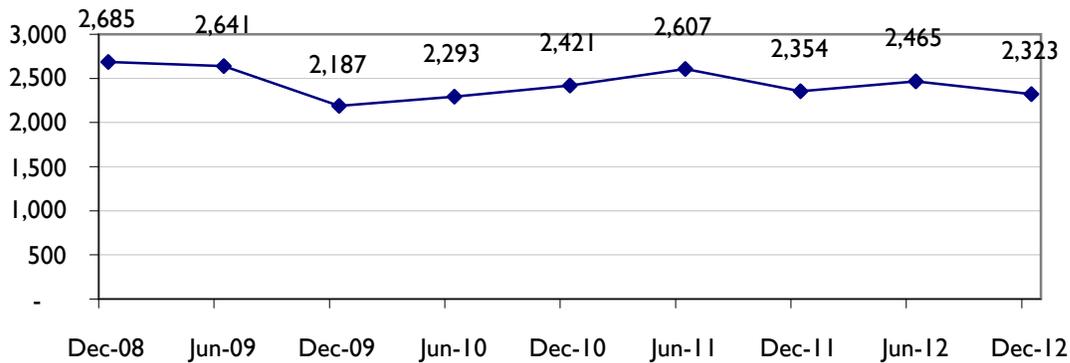
## Active Caseload Flat Since June 2011



## Active Caseload & Hours Growth Over Prior Year (% Change) Continues to Stabilize

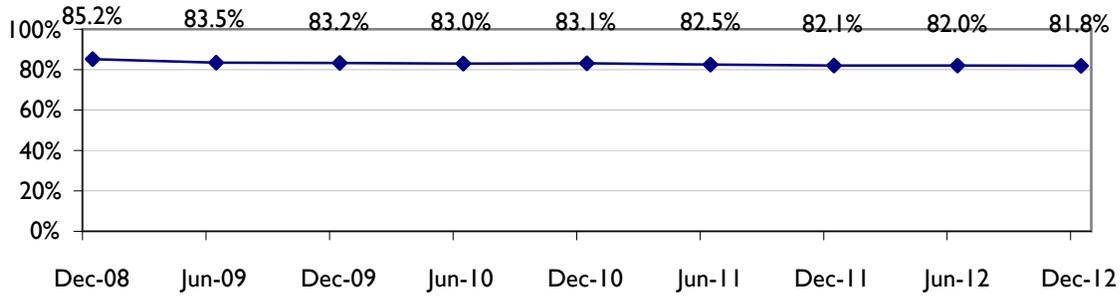


## Total New Applications in Prior Six Months Fairly Flat Near 2,350

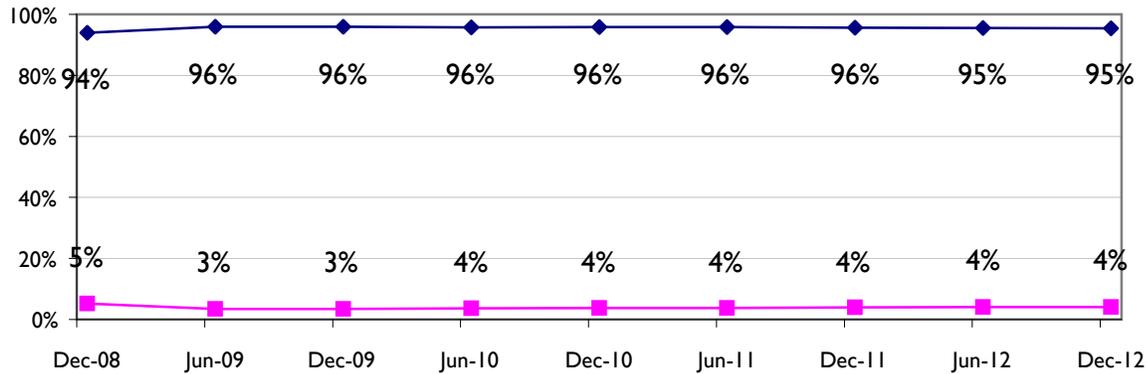


# In Home Supportive Services Six-Month Update

## Percent of Active Caseload on SSI Dropping Very Slightly



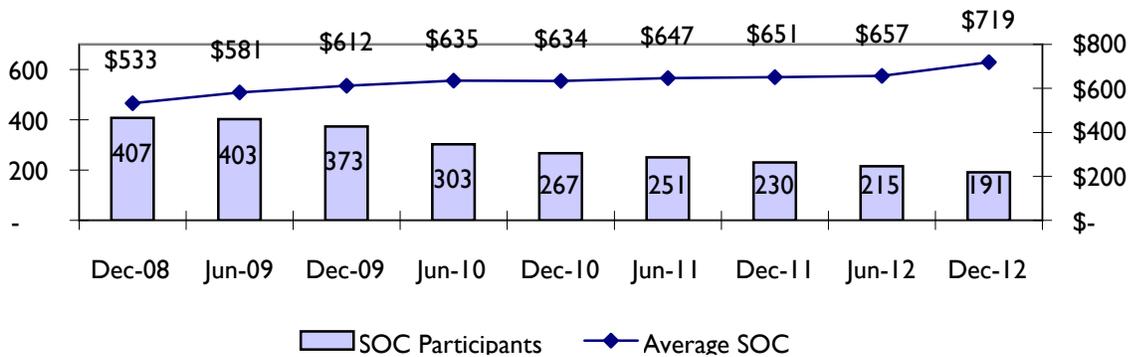
## IP Mode and Contract Mode Steady at 96% and 4%



Mixed mode percentage not shown because percentage is so small.

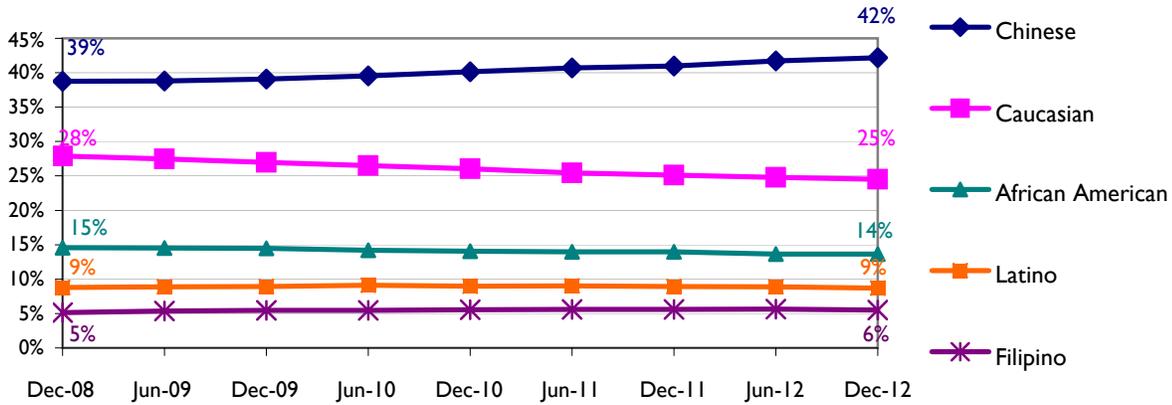
◆ Independent Provider    ■ Contract

## Number of Share of Cost Participants Dropping, but Average Share of Cost Rising Over Last Few Years

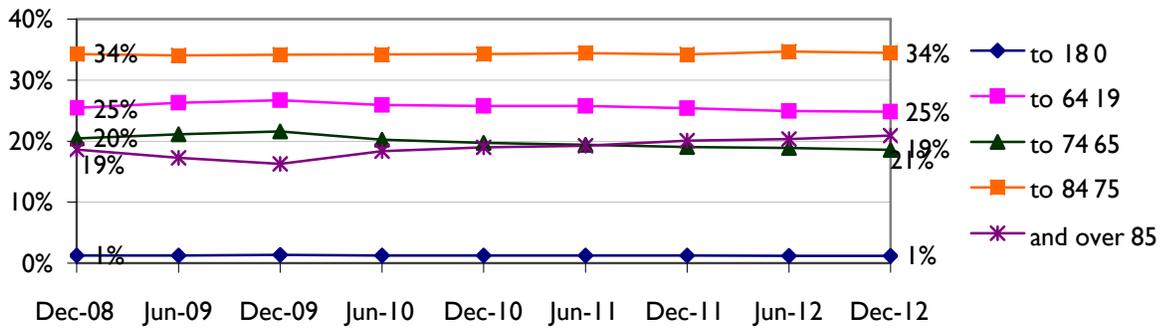


# In Home Supportive Services Six-Month Update

## Chinese Caseload Continues to Grow Slightly While Caucasian Caseload Shrinks

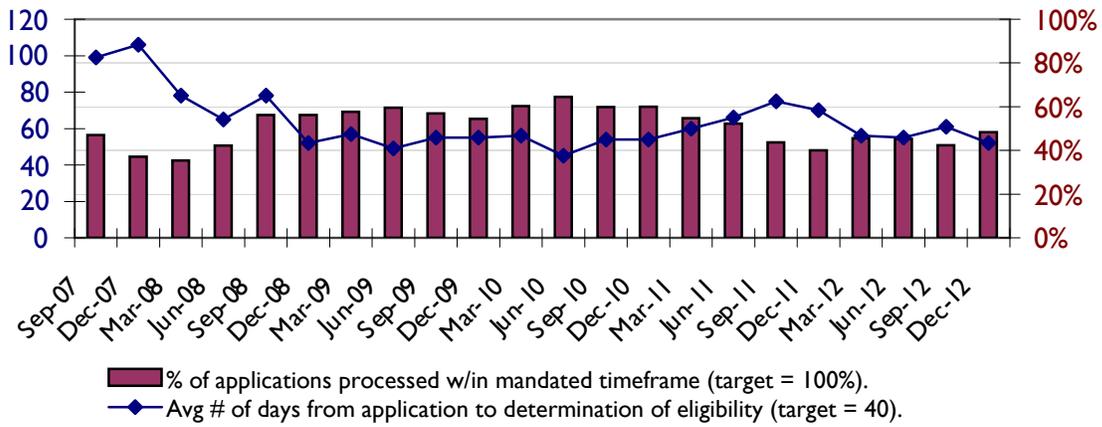


## Age Distribution Remains Mostly Stable: Age 85+ Caseload Increasing Since December 2009

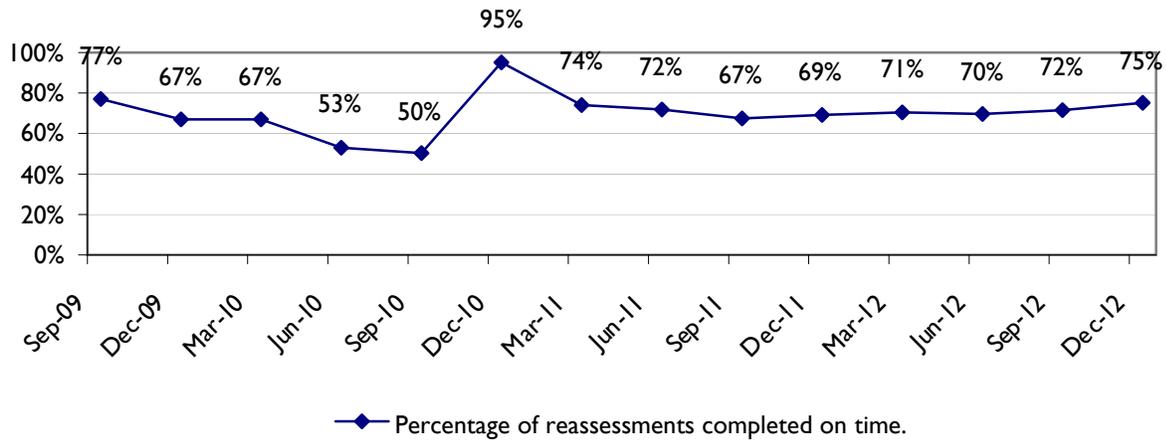


# In Home Supportive Services Six-Month Update

Application processing performance measures steady over last 18 months

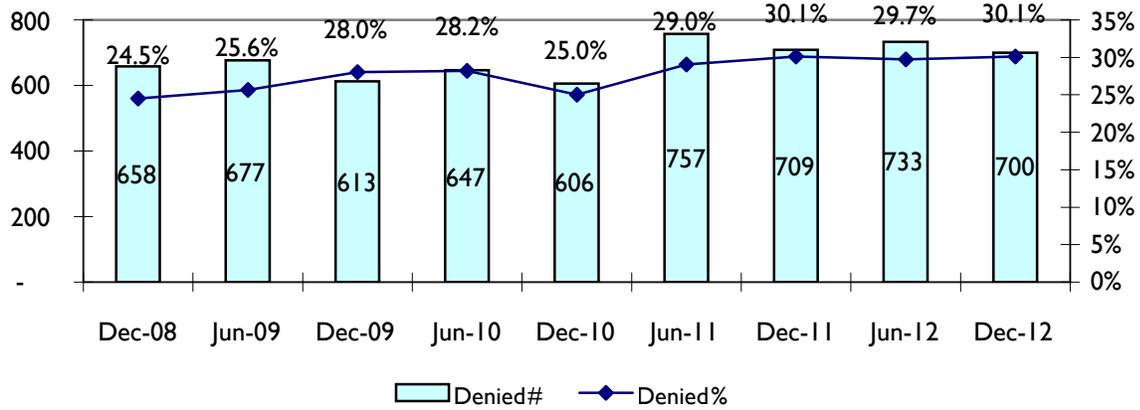


## Percentage of Assessments Completed On Time Rising to 75%

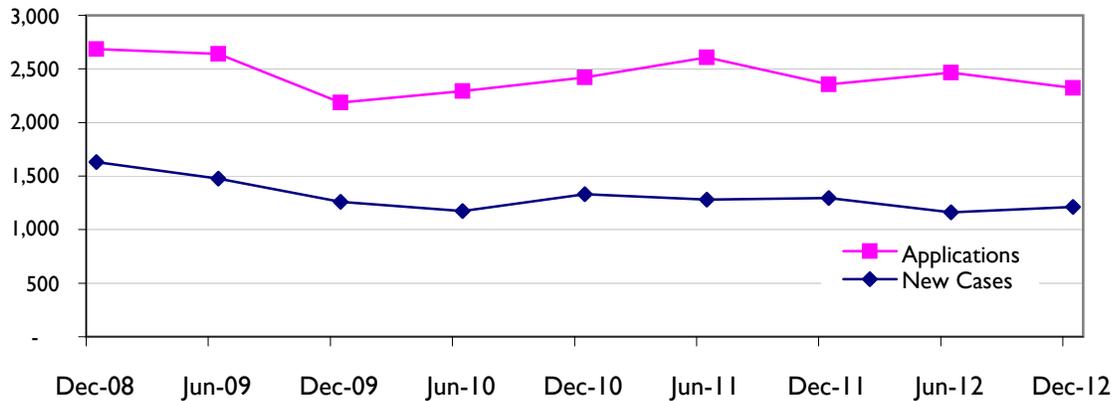


# In Home Supportive Services Six-Month Update

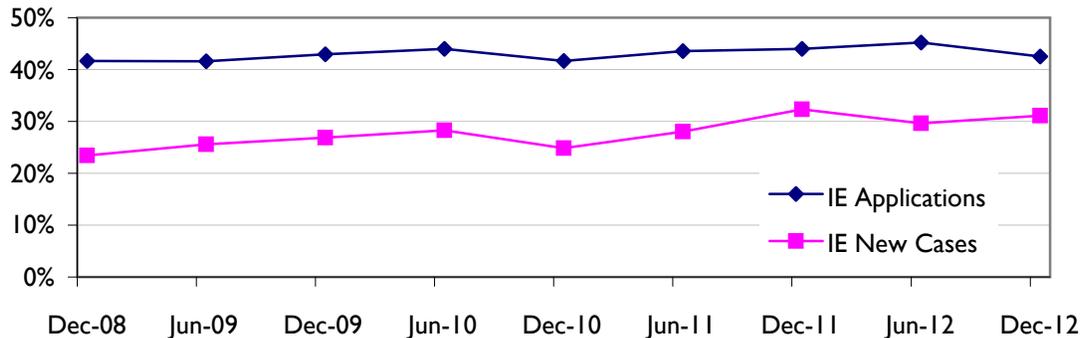
## Percentage of Applicants Denied Remains High Compared to Prior Years



## Applications and New Cases Steady Out Near 2,500 and 1,250, Respectively



## % of Applications and New Cases that were Income Eligible (IE) Steady at June 2010 Levels



Income Eligible Applicants are those who do not receive SSI.

## In Home Supportive Services Six-Month Update

Active Caseload*	Dec-12		Jun-12		Dec-11		Jun-11		Dec-10	
	#	%	#	%	#	%	#	%	#	%
<b>Active Cases</b>	21,705		21,591		21,580		21,611		21,434	
Change from Previous 6 Months	114	0.5%	11	0.1%	-31	-0.1%	177	0.8%	168	0.8%
Change from Previous Year	125	0.6%	(20)	-0.1%	146	0.7%	345	1.6%	74	0.3%
Change from 2 Years	271	1.3%	325	1.5%	220	1.0%	371	1.7%	680	3.3%
Change from 3 Years	345	1.6%	351	1.7%	826	4.0%	1,565	7.8%	2,257	11.8%
<b>Gender</b>										
Male	8,209	37.8%	8,127	37.6%	8,180	37.9%	8,121	37.6%	8,059	37.6%
Female	13,496	62.2%	13,464	62.4%	13,400	62.1%	13,490	62.4%	13,375	62.4%
<b>Delivery Mode</b>										
Independent Provider	20,712	95.4%	20,612	95.5%	20,643	95.7%	20,706	95.8%	20,534	95.8%
Contract	893	4.1%	879	4.1%	849	3.9%	811	3.8%	799	3.7%
Mixed	100	0.5%	100	0.5%	88	0.4%	94	0.4%	101	0.5%
<b>Age (in years)</b>										
0 thru 18	265	1.2%	254	1.2%	265	1.2%	265	1.2%	269	1.3%
19 thru 64	5,391	24.8%	5,387	25.0%	5,484	25.4%	5,565	25.8%	5,524	25.8%
65 thru 74	4,029	18.6%	4,077	18.9%	4,112	19.1%	4,192	19.4%	4,224	19.7%
75 thru 84	7,484	34.5%	7,483	34.7%	7,385	34.2%	7,435	34.4%	7,343	34.3%
85 and over	4,536	20.9%	4,390	20.3%	4,334	20.1%	4,154	19.2%	4,074	19.0%
Average	73		73		72		73		72	
Median	77		77		76		77		76	
<b>Lives Alone</b>	8,853	40.8%	8,828	40.9%	8,787	40.7%	8,701	40.3%	8,600	40.1%
<b>SSI Status</b>										
SSI	17,762	81.8%	17,698	82.0%	17,709	82.1%	17,836	82.5%	17,819	83.1%
Non-SSI	3,943	18.2%	3,893	18.0%	3,871	17.9%	3,775	17.5%	3,615	16.9%
<b>Share of Cost</b>										
Number of Individuals	191	0.9%	215	1.0%	230	1.1%	251	1.2%	267	1.2%
Mean Share of Cost/Individual	\$ 718.55		\$ 657.07		\$ 650.57		\$ 647.38		\$ 633.95	
Median Share of Cost/Individual	\$ 617.60		\$ 573.50		\$ 577.35		\$ 548.00		\$ 548.00	

\*Active Caseload is based on a snapshot of the IHSS caseload at the end of the final month of the six-month period.

### In Home Supportive Services Six-Month Update

Active Caseload	Dec-12		Jun-12		Dec-11		Jun-11		Dec-10	
	#	%	#	%	#	%	#	%	#	%
<b>Ethnicity</b>										
Chinese	9,150	42.2%	9,004	41.7%	8,844	41.0%	8,799	40.7%	8,603	40.1%
Caucasian	5,325	24.5%	5,348	24.8%	5,416	25.1%	5,499	25.4%	5,578	26.0%
African American	2,960	13.6%	2,947	13.6%	3,019	14.0%	3,015	14.0%	3,010	14.0%
Latino	1,892	8.7%	1,918	8.9%	1,922	8.9%	1,946	9.0%	1,920	9.0%
Filipino	1,197	5.5%	1,215	5.6%	1,211	5.6%	1,208	5.6%	1,190	5.6%
Vietnamese	424	2.0%	413	1.9%	414	1.9%	402	1.9%	399	1.9%
Korean	257	1.2%	255	1.2%	255	1.2%	246	1.1%	233	1.1%
Cambodian	45	0.2%	46	0.2%	47	0.2%	53	0.2%	47	0.2%
Other/Unknown	455	2.1%	445	2.1%	452	2.1%	443	2.0%	454	2.1%
<b>Primary Language</b>										
English	6,058	27.9%	5,977	27.7%	6,128	28.4%	6,149	28.5%	6,211	29.0%
Cantonese	7,859	36.2%	7,735	35.8%	7,590	35.2%	7,528	34.8%	7,364	34.4%
Russian	3,243	14.9%	3,333	15.4%	3,368	15.6%	3,427	15.9%	3,463	16.2%
Spanish	1,509	7.0%	1,544	7.2%	1,529	7.1%	1,551	7.2%	1,507	7.0%
Mandarin	780	3.6%	767	3.6%	752	3.5%	753	3.5%	717	3.3%
Tagalog	934	4.3%	962	4.5%	931	4.3%	929	4.3%	896	4.2%
Vietnamese	393	1.8%	381	1.8%	377	1.7%	365	1.7%	346	1.6%
All Other	929	4.3%	892	4.1%	905	4.2%	909	4.2%	930	4.3%
<b>Zip Code/Neighborhood</b>										
94102 Hayes Valley/Tenderloin/N. of Market	2,000	9.2%	1,990	9.2%	1,963	9.1%	1,950	9.0%	1,940	9.1%
94103 South of Market	1,785	8.2%	1,825	8.5%	1,824	8.5%	1,846	8.5%	1,802	8.4%
94107 Potrero Hill	708	3.3%	713	3.3%	721	3.3%	751	3.5%	752	3.5%
94108 Chinatown	882	4.1%	873	4.0%	880	4.1%	880	4.1%	884	4.1%
94109 Polk/Russian Hill	1,662	7.7%	1,653	7.7%	1,636	7.6%	1,651	7.6%	1,672	7.8%
94110 Inner Mission/Bernal Heights	1,318	6.1%	1,322	6.1%	1,320	6.1%	1,352	6.3%	1,360	6.3%
94112 Ingleside/Excelsior/Outer Mission	1,758	8.1%	1,720	8.0%	1,706	7.9%	1,703	7.9%	1,685	7.9%
94115 Western Addition/Japantown	1,586	7.3%	1,600	7.4%	1,600	7.4%	1,600	7.4%	1,611	7.5%
94116 Parkside	844	3.9%	842	3.9%	831	3.9%	831	3.8%	818	3.8%
94118 Inner Richmond	718	3.3%	705	3.3%	693	3.2%	683	3.2%	654	3.1%
94121 Outer Richmond	1,112	5.1%	1,117	5.2%	1,147	5.3%	1,147	5.3%	1,146	5.3%
94122 Sunset	1,004	4.6%	997	4.6%	1,003	4.6%	1,005	4.7%	1,011	4.7%
94124 Bayview/Hunters Point	1,372	6.3%	1,343	6.2%	1,374	6.4%	1,356	6.3%	1,289	6.0%
94132 Lake Merced/Stonestown	544	2.5%	543	2.5%	554	2.6%	548	2.5%	540	2.5%
94133 North Beach/Chinatown	1,568	7.2%	1,571	7.3%	1,562	7.2%	1,540	7.1%	1,536	7.2%
94134 Visitacion Valley/Sunnydale	1,385	6.4%	1,345	6.2%	1,320	6.1%	1,297	6.0%	1,269	5.9%
Others	1,459	6.7%	1,432	6.6%	1,446	6.7%	1,471	6.8%	1,465	6.8%

## In Home Supportive Services Six-Month Update

New Applications**	Dec-12		Jun-12		Dec-11		Jun-11		Dec-10	
	#	%	#	%	#	%	#	%	#	%
<b>Total New Applications</b>	2,323		2,465		2,354		2,607		2,421	
Change from previous six months	-142	-5.8%	111	4.7%	-253	-9.7%	186	7.7%	128	5.6%
Change from previous year	-31	-1.3%	-142	-5.4%	-67	-2.8%	314	13.7%	234	10.7%
<b>Application Status</b>										
Record	512	22.0%	638	25.9%	702	29.8%	635	24.4%	567	23.4%
Eligible	1,025	44.1%	1,000	40.6%	870	37.0%	1,126	43.2%	1,148	47.4%
Interim	4	0.2%	5	0.2%	3	0.1%	6	0.2%	6	0.2%
Leave	8	0.3%	7	0.3%	9	0.4%	6	0.2%	19	0.8%
Terminated	74	3.2%	82	3.3%	61	2.6%	77	3.0%	75	3.1%
Denied (reasons below):	700	30.1%	733	29.7%	709	30.1%	757	29.0%	606	25.0%
Recipient Request	263	37.6%	325	44.3%	273	38.5%	325	42.9%	285	47.0%
Residence	85	12.1%	70	9.5%	63	8.9%	77	10.2%	67	11.1%
Income, Resources/Other Eligibility Factors	303	43.3%	272	37.1%	291	41.0%	304	40.2%	211	34.8%
SSI/SSP Personal & Real Property (excess)	11	1.6%	15	2.0%	16	2.3%	14	1.8%	16	2.6%
Other Reason	38	5.4%	51	7.0%	66	9.3%	37	4.9%	27	4.5%
<b>SSI Status**</b>										
SSI	1,335	57.5%	1,351	54.8%	1,318	56.0%	1,472	56.5%	1,412	58.3%
Non-SSI	988	42.5%	1,114	45.2%	1,036	44.0%	1,135	43.5%	1,009	41.7%
<b>Zip Code/Neighborhood</b>										
94102 Hayes Valley/Tenderloin/N. of Market	305	13.1%	303	12.3%	299	12.7%	305	11.7%	267	11.0%
94103 South of Market	251	10.8%	260	10.5%	224	9.5%	274	10.5%	222	9.2%
94107 Potrero Hill	61	2.6%	44	1.8%	61	2.6%	64	2.5%	60	2.5%
94108 Chinatown	72	3.1%	71	2.9%	64	2.7%	61	2.3%	85	3.5%
94109 Polk/Russian Hill	206	8.9%	213	8.6%	189	8.0%	212	8.1%	227	9.4%
94110 Inner Mission/Bernal Heights	179	7.7%	182	7.4%	157	6.7%	191	7.3%	173	7.1%
94112 Ingleside/Excelsior/Outer Mission	188	8.1%	235	9.5%	252	10.7%	230	8.8%	217	9.0%
94115 Western Addition/Japantown	107	4.6%	98	4.0%	105	4.5%	118	4.5%	103	4.3%
94116 Parkside	72	3.1%	88	3.6%	79	3.4%	91	3.5%	80	3.3%
94117 Haight-Ashbury	39	1.7%	50	2.0%	46	2.0%	43	1.6%	55	2.3%
94118 Inner Richmond	37	1.6%	67	2.7%	42	1.8%	65	2.5%	46	1.9%
94121 Outer Richmond	70	3.0%	71	2.9%	66	2.8%	86	3.3%	91	3.8%
94122 Sunset	88	3.8%	92	3.7%	106	4.5%	99	3.8%	110	4.5%
94124 Bayview/Hunters Point	185	8.0%	192	7.8%	219	9.3%	239	9.2%	199	8.2%
94132 Lake Merced/Stonestown	55	2.4%	51	2.1%	62	2.6%	74	2.8%	60	2.5%
94133 North Beach/Chinatown	111	4.8%	135	5.5%	109	4.6%	126	4.8%	124	5.1%
94134 Visitacion Valley/Sunnydale	167	7.2%	167	6.8%	157	6.7%	172	6.6%	168	6.9%
Others	130	5.6%	146	5.9%	117	5.0%	157	6.0%	134	5.5%

\*\* New Applications include all applications with an application date during the six-month period (e.g., January 1 - June 30). SSI Status analysis added from March 2006 forward.

## In Home Supportive Services Six-Month Update

New Cases***	Dec-12		Jun-12		Dec-11		Jun-11		Dec-10	
	#	%	#	%	#	%	#	%	#	%
<b>Total New Cases</b>	1,211		1,162		1,294		1,280		1,331	
<b>Gender</b>										
Male	586	48.4%	518	44.6%	636	49.1%	572	44.7%	575	43.2%
Female	625	51.6%	644	55.4%	658	50.9%	708	55.3%	756	56.8%
<b>Delivery mode</b>										
Independent Provider	1,095	90.4%	1,070	92.1%	1,194	92.3%	1,189	92.9%	1,248	93.8%
Contract	110	9.1%	91	7.8%	98	7.6%	89	7.0%	81	6.1%
Mixed	6	0.5%	1	0.1%	2	0.2%	2	0.2%	2	0.2%
<b>Age (in years)</b>										
0 thru 18	23	1.9%	15	1.3%	14	1.1%	11	0.9%	10	0.8%
19 thru 64	448	37.0%	390	33.6%	452	34.9%	453	35.4%	494	37.1%
65 thru 74	298	24.6%	314	27.0%	318	24.6%	315	24.6%	335	25.2%
75 thru 84	323	26.7%	343	29.5%	381	29.4%	393	30.7%	385	28.9%
85 and over	119	9.8%	100	8.6%	129	10.0%	108	8.4%	107	8.0%
Average	66		68		68		68		67	
Median	69		71		70		71		70	
<b>Lives Alone***</b>	514	42.4%	487	41.9%	527	40.7%	511	39.9%	540	40.6%
<b>SSI Status</b>										
SSI	834	68.9%	818	70.4%	876	67.7%	921	72.0%	1,000	75.1%
Non-SSI	377	31.1%	344	29.6%	418	32.3%	359	28.0%	331	24.9%
<b>Share of Cost</b>										
Number of Individuals	13	1.1%	9	0.8%	16	1.2%	22	1.7%	14	1.1%
Mean Share of Cost/Individual	\$ 721		\$ 838		\$ 593		\$ 600		\$ 502	
Median Share of Cost/Individual	\$ 603		\$ 617		\$ 576		\$ 547		\$ 441	
<b>Ethnicity</b>										
Chinese	499	41.2%	489	42.1%	525	40.6%	510	39.8%	525	39.4%
Caucasian	237	19.6%	212	18.2%	225	17.4%	229	17.9%	250	18.8%
African American	215	17.8%	195	16.8%	220	17.0%	223	17.4%	232	17.4%
Latin American/Hispanic	114	9.4%	103	8.9%	141	10.9%	131	10.2%	121	9.1%
Filipino	74	6.1%	96	8.3%	95	7.3%	109	8.5%	108	8.1%
Korean	26	2.1%	17	1.5%	27	2.1%	23	1.8%	30	2.3%
Vietnamese	10	0.8%	12	1.0%	24	1.9%	20	1.6%	15	1.1%
Cambodian	36	3.0%	5	0.4%	1	0.1%	7	0.5%	5	0.4%
Other/Unknown	-	0.0%	33	2.8%	36	2.8%	28	2.2%	45	3.4%

\*\*\* New Cases include all cases that currently have eligible or interim status and also have an application data during the six month period that begins one month prior to the report period (e.g., December 1 - May 31 for the January - June report).

## In Home Supportive Services Six-Month Update

New Cases*	Dec-12		Jun-12		Dec-11		Jun-11		Dec-10	
	#	%	#	%	#	%	#	%	#	%
<b>Primary Language</b>										
English	480	39.6%	403	34.7%	470	36.3%	454	35.5%	495	37.2%
Cantonese	428	35.3%	422	36.3%	459	35.5%	446	34.8%	454	34.1%
Russian	38	3.1%	45	3.9%	42	3.2%	50	3.9%	51	3.8%
Spanish	94	7.8%	95	8.2%	111	8.6%	111	8.7%	92	6.9%
Mandarin	45	3.7%	43	3.7%	58	4.5%	47	3.7%	47	3.5%
Tagalog	56	4.6%	87	7.5%	83	6.4%	101	7.9%	98	7.4%
Vietnamese	25	2.1%	18	1.5%	23	1.8%	23	1.8%	32	2.4%
All Other	45	3.7%	49	4.2%	48	3.7%	48	3.8%	62	4.7%
<b>Zip Code/Neighborhood</b>										
94102 Hayes Valley/Tenderloin/N. of Market	146	12.1%	148	12.7%	163	12.6%	132	10.3%	135	10.1%
94103 South of Market	117	9.7%	105	9.0%	128	9.9%	136	10.6%	131	9.8%
94107 Potrero Hill	24	2.0%	19	1.6%	35	2.7%	31	2.4%	37	2.8%
94108 Chinatown	52	4.3%	43	3.7%	42	3.2%	41	3.2%	55	4.1%
94109 Polk/Russian Hill	94	7.8%	101	8.7%	83	6.4%	92	7.2%	122	9.2%
94110 Inner Mission/Bernal Heights	84	6.9%	89	7.7%	73	5.6%	90	7.0%	93	7.0%
94112 Ingleside/Excelsior/Outer Mission	96	7.9%	118	10.2%	124	9.6%	111	8.7%	102	7.7%
94115 Western Addition/Japantown	53	4.4%	43	3.7%	59	4.6%	59	4.6%	52	3.9%
94116 Parkside	42	3.5%	46	4.0%	43	3.3%	53	4.1%	44	3.3%
94118 Inner Richmond	33	2.7%	28	2.4%	40	3.1%	35	2.7%	26	2.0%
94121 Outer Richmond	40	3.3%	35	3.0%	42	3.2%	45	3.5%	71	5.3%
94122 Sunset	60	5.0%	50	4.3%	60	4.6%	51	4.0%	66	5.0%
94124 Bayview/Hunters Point	95	7.8%	78	6.7%	109	8.4%	105	8.2%	88	6.6%
94132 Lake Merced/Stonestown	28	2.3%	21	1.8%	32	2.5%	38	3.0%	32	2.4%
94133 North Beach/Chinatown	79	6.5%	86	7.4%	85	6.6%	85	6.6%	86	6.5%
94134 Visitacion Valley/Sunnydale	83	6.9%	79	6.8%	105	8.1%	88	6.9%	96	7.2%
Others	85	7.0%	73	6.3%	71	5.5%	88	6.9%	95	7.1%

## In Home Supportive Services Six-Month Update

Services for Active Caseload	Dec-12		Jun-12		Dec-11		Jun-11		Dec-10	
	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)
Domestic Services (D&R)	99%	0.8	99%	0.8	99%	0.8	99%	0.8	99%	0.8
Routine Laundry (D&R)	99%	1.6	99%	1.6	99%	1.6	99%	1.5	99%	1.5
Grocery Shopping (D&R)	98%	0.6	98%	0.6	99%	0.6	99%	0.6	98%	0.6
Errands & Other Shopping (D&R)	97%	0.6	97%	0.6	97%	0.6	97%	0.6	97%	0.6
Meal Clean Up (D&R)	98%	1.9	98%	1.9	98%	1.9	98%	1.9	98%	1.9
Preparation of Meals (D&R)	98%	4.5	98%	4.5	98%	4.5	98%	4.5	98%	4.5
Accompaniment to Medical Appointment (D&R)	94%	0.9	94%	0.9	94%	0.9	94%	1.0	94%	1.0
Bathing, Oral Hygiene, Grooming	88%	2.4	88%	2.4	88%	2.4	88%	2.4	88%	2.4
Dressing	73%	1.5	73%	1.5	72%	1.5	72%	1.5	71%	1.5
Prosthesis Assistance	73%	0.9	72%	0.9	72%	0.9	71%	0.9	71%	0.9
Ambulation	65%	1.9	65%	1.9	64%	1.9	63%	1.9	63%	1.9
Moving In/Out of Bed	53%	1.4	53%	1.4	53%	1.4	52%	1.4	51%	1.4
Bowel & Bladder Care	49%	2.5	48%	2.5	47%	2.5	47%	2.5	46%	2.5
Repositioning/Rubbing	47%	1.8	47%	1.8	46%	1.8	46%	1.8	45%	1.8
Feeding	24%	2.8	24%	2.8	24%	2.8	23%	2.8	23%	2.8
Routine Bed Baths	9%	1.8	9%	1.8	9%	1.7	8%	1.7	8%	1.8
Paramedical Services	6%	3.9	6%	3.8	5%	3.8	5%	3.7	5%	3.8
Respiration	4%	1.1	4%	1.2	4%	1.2	4%	1.2	4%	1.2
Protective Supervision	2%	35.9	2%	35.4	2%	35.2	2%	34.9	2%	35.3
Menstrual Care	2%	0.6	2%	0.6	2%	0.6	2%	0.6	2%	0.6
Accompaniment to Alternative Resources (D&R)	1%	2.3	1%	2.3	1%	2.1	1%	2.0	1%	2.0
Heavy Cleaning	0%	22.3	0%	12.5	0%	23.9	0%	11.5	0%	15.1
Total Weekly Authorized Hours	445,550		442,388		440,252		438,200		432,861	
Average Weekly Hours per Recipient	20.5		20.5		20.4		20.3		20.2	
Total Weekly Auth Domestic & Related Hours	233,818		232,483		232,487	53%	232,532	53%		
Average Monthly Cost/Case - SF	unavailable due to CMIPS II Pilc		\$ 1,090.67		\$ 1,036.86		\$ 1,081.18			
Average Monthly Cost/Case - CA	unavailable due to CMIPS II Pilc		\$ 932.16		\$ 910.99		\$ 899.50			

D&R = Domestic & Related services

## In Home Supportive Services Six-Month Update

Independent Providers	Dec-12		Jun-12		Dec-11		Jun-11		Dec-10	
	#	%	#	%	#	%	#	%	#	%
<b>Total Providers with an Active Consumer</b>	18,374		18,181		18,193		17,931			
Change from previous six months	193	1.1%	-12	-0.1%	262	1.4%	228	1.3%		
Change from previous year	18,193	99.0%	17,931	98.6%	17,703	97.3%	480	2.7%		
Newly Enrolled Providers	1,925		1,925		1,631		2,276			
Providers with at least one relative consumer	11,707	63.7%	11,660	64.1%	11,654	64.1%	11,551	64.4%		
Providers serving more than one consumers	3,495	19.0%	3,518	19.3%	3,527	19.4%	3,532	19.7%		
<b>Relationship to Consumer</b> (providers may have more than one consumer)										
Relative - Spouse	496	2.7%	507	2.8%	503	2.8%	478	2.7%		
Relative - Parent	757	4.1%	739	4.1%	723	4.0%	705	3.9%		
Relative - Child	7,004	38.1%	6,905	38.0%	6,870	37.8%	6,723	37.5%		
Relative - Other	3,788	20.6%	3,831	21.1%	3,908	21.5%	3,989	22.2%		
Non-Relative - Friend	1,630	8.9%	1,678	9.2%	1,784	9.8%	1,939	10.8%		
Non-Relative - Neighbor	44	0.2%	54	0.3%	53	0.3%	52	0.3%		
Non-Relative - Landlord	4	0.0%	4	0.0%	6	0.0%	5	0.0%		
Non-Relative - Housemate	34	0.2%	33	0.2%	36	0.2%	37	0.2%		
Non-Relative - Live-in Provider	27	0.1%	27	0.1%	25	0.1%	32	0.2%		
Non-Relative - Home Health Agency	2	0.0%	2	0.0%	2	0.0%	3	0.0%		
Non-Relative - Other Business	12	0.1%	14	0.1%	14	0.1%	15	0.1%		
Non-Relative - Other	5,918	32.2%	5,741	31.6%	5,660	31.1%	5,355	29.9%		
<b>Ethnicity</b> (providers with more than one consumer may have list more than one ethnicity)										
Chinese	7,617	41%	7,492	41%	7,384	41%	7,335	41%		
Caucasian	3,557	19%	3,618	20%	3,740	21%	3,812	21%		
African American	1,387	8%	1,417	8%	1,524	8%	1,563	9%		
Latino	1,490	8%	1,474	8%	1,519	8%	1,542	9%		
Filipino	885	5%	876	5%	873	5%	879	5%		
Vietnamese	364	2%	364	2%	376	2%	358	2%		
Korean	149	1%	146	1%	146	1%	149	1%		
Cambodian	20	0%	19	0%	22	0%	28	0%		
Other/Unknown	3,899	21%	3,776	21%	3,562	20%	3,163	18%		

Figures in red are updated from the previous release of this report.