

In-Home Supportive Services Quarterly Update

Active Caseload*	Jun-07		Mar-07		Dec-06		Sep-06		Jun-06	
	#	%	#	%	#	%	#	%	#	%
Active Cases	18,394		17,848		17,527		17,028		16,836	
Change from Previous Quarter	546	3.1%	321	1.8%	499	2.9%	192	1.1%	178	1.1%
Change from Previous Year	1,558	9.3%	1,190	7.1%	1,035	6.3%	764	4.7%	870	5.4%
Change from 2 Years	2,428	15.6%	2,262	14.5%	2,092	13.6%	1,845	12.2%	1,862	12.4%
Change from 3 Years	3,420	23.3%	3,144	21.4%	3,110	21.6%	2,966	21.1%	3,151	23.0%
Gender										
Male	6,664	36.2%	6,373	35.7%	6,221	35.5%	5,977	35.1%	5,912	35.1%
Female	11,730	63.8%	11,475	64.3%	11,306	64.5%	11,051	64.9%	10,924	64.9%
Delivery Mode										
Independent Provider	17,314	94.1%	16,828	94.3%	16,538	94.4%	16,033	94.2%	15,858	94.2%
Contract	966	5.3%	915	5.1%	881	5.0%	876	5.1%	865	5.1%
Mixed	114	0.6%	105	0.6%	108	0.6%	119	0.7%	113	0.7%
Age (in years)										
0 thru 18	229	1.2%	215	1.2%	213	1.2%	200	1.2%	200	1.2%
19 thru 64	4,559	24.8%	4,379	24.5%	4,264	24.3%	4,126	24.2%	4,135	24.6%
65 thru 74	4,023	21.9%	3,890	21.8%	3,788	21.6%	3,709	21.8%	3,691	21.9%
75 thru 84	6,463	35.1%	6,352	35.6%	6,285	35.9%	6,121	35.9%	6,017	35.7%
85 and over	3,120	17.0%	3,012	16.9%	2,977	17.0%	2,872	16.9%	2,793	16.6%
Average	72		72		71		71		71	
Median	76		77		76		76		76	
Lives Alone*	7,407	40.3%	7,147	40.0%	7,062	40.3%	6,875	40.4%		
SSI Status										
SSI	15,924	86.6%	15,533	87.0%	15,279	87.2%	14,953	87.8%	14,752	87.6%
Non-SSI	2,470	13.4%	2,315	13.0%	2,248	12.8%	2,075	12.2%	2,084	12.4%
Share of Cost										
Number of Individuals	390	2.1%	372	2.1%	375	2.1%	283	1.7%	332	2.0%
Mean Share of Cost/Individual	\$ 430		\$ 430		\$ 433		\$ 406		\$ 419	

*Active Caseload is based on a snapshot of the IHSS caseload at the end of the final month of the quarter. Lives Alone analysis added for Sept 2006 report.

In-Home Supportive Services Quarterly Update

Active Caseload	Jun-07		Mar-07		Dec-06		Sep-06		Jun-06	
	#	%	#	%	#	%	#	%	#	%
Ethnicity										
Chinese	6,903	37.5%	6,645	37.2%	6,425	36.7%	6,160	36.2%	6,009	35.7%
Caucasian	5,508	29.9%	5,401	30.3%	5,383	30.7%	5,318	31.2%	5,292	31.4%
African American	2,616	14.2%	2,549	14.3%	2,529	14.4%	2,471	14.5%	2,479	14.7%
Latino	1,675	9.1%	1,633	9.1%	1,601	9.1%	1,539	9.0%	1,530	9.1%
Filipino	875	4.8%	846	4.7%	832	4.7%	793	4.7%	771	4.6%
Vietnamese	271	1.5%	256	1.4%	264	1.5%	255	1.5%	257	1.5%
Korean	170	0.9%	167	0.9%	167	1.0%	168	1.0%	172	1.0%
Cambodian	34	0.2%	33	0.2%	32	0.2%	31	0.2%	31	0.2%
Other/Unknown	342	1.9%	318	1.8%	294	1.7%	293	1.7%	295	1.8%
Primary Language										
English	5,508	29.9%	5,349	30.0%	5,275	30.1%	5,161	30.3%	5,175	30.7%
Cantonese	5,858	31.8%	5,619	31.5%	5,409	30.9%	5,155	30.3%	4,991	29.6%
Russian	3,589	19.5%	3,553	19.9%	3,546	20.2%	3,530	20.7%	3,511	20.9%
Spanish	1,301	7.1%	1,254	7.0%	1,241	7.1%	1,194	7.0%	1,181	7.0%
Mandarin	553	3.0%	538	3.0%	524	3.0%	506	3.0%	507	3.0%
Tagalog	545	3.0%	518	2.9%	508	2.9%	468	2.7%	443	2.6%
Vietnamese	271	1.5%	261	1.5%	263	1.5%	258	1.5%	262	1.6%
All Other	769	4.2%	756	4.2%	761	4.3%	756	4.4%	766	4.5%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	1,633	8.9%	1,603	9.0%	1,552	8.9%	1,545	9.1%	1,542	9.2%
94103 South of Market	1,482	8.1%	1,448	8.1%	1,426	8.1%	1,364	8.0%	1,323	7.9%
94107 Potrero Hill	670	3.6%	647	3.6%	630	3.6%	620	3.6%	635	3.8%
94108 Chinatown	790	4.3%	761	4.3%	747	4.3%	714	4.2%	707	4.2%
94109 Polk/Russian Hill	1,479	8.0%	1,420	8.0%	1,392	7.9%	1,370	8.0%	1,349	8.0%
94110 Inner Mission/Bernal Heights	1,183	6.4%	1,145	6.4%	1,137	6.5%	1,118	6.6%	1,122	6.7%
94112 Ingleside/Excelsior/Outer Mission	1,271	6.9%	1,223	6.9%	1,198	6.8%	1,139	6.7%	1,115	6.6%
94115 Western Addition/Japantown	1,522	8.3%	1,489	8.3%	1,483	8.5%	1,473	8.7%	1,472	8.7%
94116 Parkside	680	3.7%	657	3.7%	661	3.8%	642	3.8%	631	3.7%
94118 Inner Richmond	632	3.4%	620	3.5%	608	3.5%	601	3.5%	596	3.5%
94121 Outer Richmond	1,043	5.7%	1,031	5.8%	1,007	5.7%	974	5.7%	947	5.6%
94122 Sunset	913	5.0%	888	5.0%	864	4.9%	825	4.8%	828	4.9%
94124 Bayview/Hunters Point	1,015	5.5%	1,000	5.6%	980	5.6%	938	5.5%	939	5.6%
94132 Lake Merced/Stonestown	469	2.5%	444	2.5%	452	2.6%	441	2.6%	438	2.6%
94133 North Beach/Chinatown	1,372	7.5%	1,330	7.5%	1,312	7.5%	1,271	7.5%	1,249	7.4%
94134 Visitacion Valley/Sunnydale	969	5.3%	916	5.1%	874	5.0%	825	4.8%	792	4.7%
Others	1,271	6.9%	1,226	6.9%	1,204	6.9%	1,168	6.9%	1,151	6.8%
Total	18,394		17,848		17,527		17,028		16,836	

In-Home Supportive Services Quarterly Update

New Applications**	Jun-07		Mar-07		Dec-06		Sep-06		Jun-06	
	#	%	#	%	#	%	#	%	#	%
Total New Applications	1,163		1,112		975		948		831	
Change from previous quarter	51	4.6%	137	14.1%	27	2.8%	117	14.1%	-400	-32.5%
Change from previous year	332	40.0%	-119	-9.7%	-272	-21.8%	8	0.9%	-659	-44.2%
Application Status										
Record	574	49.4%	590	53.1%	560	57.4%	640	67.5%	536	64.5%
Eligible	424	36.5%	387	34.8%	292	29.9%	199	21.0%	213	25.6%
Interim	2	0.2%	-	0.0%	-	0.0%	-	0.0%	-	0.0%
Leave	5	0.4%	2	0.2%	1	0.1%	1	0.1%	-	0.0%
Terminated	9	0.8%	4	0.4%	5	0.5%	6	0.6%	4	0.5%
Denied (reasons below):	149	12.8%	129	11.6%	117	12.0%	102	10.8%	78	9.4%
Recipient Request	92	61.7%	69	53.5%	65	55.6%	47	46.1%	32	41.0%
Residence	20	13.4%	23	17.8%	23	19.7%	20	19.6%	15	19.2%
Income, Resources/Other Eligibility Factors	26	17.4%	21	16.3%	20	17.1%	25	24.5%	28	35.9%
SSI/SSP Personal & Real Property (excess)	9	6.0%	2	1.6%	2	1.7%	2	2.0%	2	2.6%
Other Reason	2	1.3%	14	10.9%	7	6.0%	6	5.9%	1	1.3%
SSI Status**										
SSI	673	57.9%	682	61.3%	615	63.1%	616	65.0%	507	61.0%
Non-SSI	490	42.1%	430	38.7%	360	36.9%	332	35.0%	324	39.0%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	129	11.1%	112	10.1%	123	12.6%	112	11.8%	90	10.8%
94103 South of Market	96	8.3%	121	10.9%	91	9.3%	97	10.2%	85	10.2%
94107 Potrero Hill	37	3.2%	24	2.2%	32	3.3%	25	2.6%	22	2.6%
94108 Chinatown	36	3.1%	25	2.2%	37	3.8%	31	3.3%	23	2.8%
94109 Polk/Russian Hill	113	9.7%	90	8.1%	80	8.2%	69	7.3%	47	5.7%
94110 Inner Mission/Bernal Heights	76	6.5%	88	7.9%	72	7.4%	71	7.5%	67	8.1%
94112 Ingleside/Excelsior/Outer Mission	95	8.2%	81	7.3%	98	10.1%	81	8.5%	75	9.0%
94115 Western Addition/Japantown	49	4.2%	68	6.1%	38	3.9%	50	5.3%	50	6.0%
94116 Parkside	48	4.1%	34	3.1%	18	1.8%	30	3.2%	32	3.9%
94117 Haight-Ashbury	23	2.0%	11	1.0%	23	2.4%	30	3.2%	17	2.0%
94118 Inner Richmond	34	2.9%	35	3.1%	19	1.9%	25	2.6%	31	3.7%
94121 Outer Richmond	54	4.6%	43	3.9%	40	4.1%	29	3.1%	19	2.3%
94122 Sunset	50	4.3%	67	6.0%	37	3.8%	36	3.8%	37	4.5%
94124 Bayview/Hunters Point	87	7.5%	86	7.7%	75	7.7%	67	7.1%	63	7.6%
94132 Lake Merced/Stonestown	20	1.7%	24	2.2%	20	2.1%	22	2.3%	10	1.2%
94133 North Beach/Chinatown	69	5.9%	64	5.8%	57	5.8%	46	4.9%	49	5.9%
94134 Visitacion Valley/Sunnydale	76	6.5%	66	5.9%	51	5.2%	64	6.8%	47	5.7%
Others	71	6.1%	73	6.6%	64	6.6%	63	6.6%	67	8.1%
Total	1,163		1,112		975		948		831	

** New Applications include all applications with an application date during the quarter (e.g., January 1 - March 31). SSI Status analysis added from March 2006 forward.

In-Home Supportive Services Quarterly Update

New Cases***	Jun-07		Mar-07		Dec-06		Sep-06		Jun-06	
	#	%	#	%	#	%	#	%	#	%
Total New Cases	700		541		503		400		397	
Gender										
Male	315	45.0%	232	42.9%	225	44.7%	164	41.0%	168	42.3%
Female	385	55.0%	309	57.1%	278	55.3%	236	59.0%	229	57.7%
Delivery mode										
Independent Provider	658	94.0%	515	95.2%	480	95.4%	373	93.3%	377	95.0%
Contract	41	5.9%	24	4.4%	22	4.4%	26	6.5%	19	4.8%
Mixed	1	0.1%	2	0.4%	1	0.2%	1	0.3%	1	0.3%
Age (in years)										
0 thru 18	7	1.0%	2	0.4%	8	1.6%	6	1.5%	6	1.5%
19 thru 64	222	31.7%	171	31.6%	146	29.0%	128	32.0%	132	33.2%
65 thru 74	210	30.0%	159	29.4%	138	27.4%	106	26.5%	104	26.2%
75 thru 84	214	30.6%	166	30.7%	174	34.6%	132	33.0%	124	31.2%
85 and over	47	6.7%	43	7.9%	37	7.4%	28	7.0%	31	7.8%
Average	68		69		67		67		68	
Median	71		72		72		72		72	
Lives Alone***	303	43.3%	193	35.7%	183	36.4%	183	45.8%		
SSI Status										
SSI	569	81.3%	461	85.2%	436	86.7%	360	90.0%	354	89.2%
Non-SSI	131	18.7%	80	14.8%	67	13.3%	40	10.0%	43	10.8%
Share of Cost										
Number of Individuals	15	2.1%	3	0.6%	15	3.0%	10	2.5%	5	1.3%
Mean Share of Cost/Individual	\$ 427		\$ 322		\$ 567		\$ 428		\$ 377	
Ethnicity										
Chinese	327	46.7%	281	51.9%	228	45.3%	166	41.5%	175	44.1%
Caucasian	141	20.1%	91	16.8%	102	20.3%	78	19.5%	69	17.4%
African American	84	12.0%	60	11.1%	77	15.3%	65	16.3%	76	19.1%
Latin American/Hispanic	65	9.3%	54	10.0%	39	7.8%	42	10.5%	33	8.3%
Filipino	48	6.9%	28	5.2%	32	6.4%	26	6.5%	27	6.8%
Korean	15	2.1%	8	1.5%	12	2.4%	5	1.3%	10	2.5%
Vietnamese	5	0.7%	4	0.7%	3	0.6%	3	0.8%	2	0.5%
Cambodian	1	0.1%	2	0.4%	2	0.4%	-	0.0%	-	0.0%
Other/Unknown	14	2.0%	13	2.4%	8	1.6%	15	3.8%	5	1.3%

*** New Cases include all cases that currently have eligible or interim status and also have an application data during the three month period that begins one month prior to the quarter (e.g., December 1 - February 29 for the quarter measuring January through March). Lives alone analysis added for September 2006 report.

In-Home Supportive Services Quarterly Update

New Cases*	Jun-07		Mar-07		Dec-06		Sep-06		Jun-06	
	#	%	#	%	#	%	#	%	#	%
Primary Language										
English	222	31.7%	154	28.5%	170	33.8%	143	35.8%	166	41.8%
Cantonese	301	43.0%	262	48.4%	206	41.0%	154	38.5%	151	38.0%
Spanish	46	6.6%	29	5.4%	32	6.4%	36	9.0%	23	5.8%
Russian	56	8.0%	41	7.6%	33	6.6%	24	6.0%	17	4.3%
Mandarin	19	2.7%	16	3.0%	14	2.8%	11	2.8%	15	3.8%
Tagalog	33	4.7%	17	3.1%	19	3.8%	14	3.5%	4	1.0%
Vietnamese	10	1.4%	9	1.7%	9	1.8%	2	0.5%	3	0.8%
All Other	13	1.9%	13	2.4%	20	4.0%	16	4.0%	18	4.5%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	65	9.3%	48	8.9%	46	9.1%	49	12.3%	39	9.8%
94103 South of Market	51	7.3%	46	8.5%	29	5.8%	45	11.3%	44	11.1%
94107 Potrero Hill	15	2.1%	14	2.6%	22	4.4%	9	2.3%	13	3.3%
94108 Chinatown	28	4.0%	32	5.9%	29	5.8%	15	3.8%	17	4.3%
94109 Polk/Russian Hill	71	10.1%	46	8.5%	34	6.8%	29	7.3%	39	9.8%
94110 Inner Mission/Bernal Heights	46	6.6%	32	5.9%	31	6.2%	27	6.8%	26	6.5%
94112 Ingleside/Excelsior/Outer Mission	67	9.6%	54	10.0%	49	9.7%	38	9.5%	28	7.1%
94115 Western Addition/Japantown	27	3.9%	27	5.0%	27	5.4%	23	5.8%	23	5.8%
94116 Parkside	36	5.1%	12	2.2%	20	4.0%	11	2.8%	11	2.8%
94118 Inner Richmond	20	2.9%	15	2.8%	10	2.0%	9	2.3%	8	2.0%
94121 Outer Richmond	34	4.9%	21	3.9%	29	5.8%	16	4.0%	11	2.8%
94122 Sunset	42	6.0%	39	7.2%	21	4.2%	19	4.8%	35	8.8%
94124 Bayview/Hunters Point	37	5.3%	28	5.2%	37	7.4%	13	3.3%	19	4.8%
94132 Lake Merced/Stonestown	8	1.1%	5	0.9%	12	2.4%	7	1.8%	4	1.0%
94133 North Beach/Chinatown	59	8.4%	46	8.5%	50	9.9%	41	10.3%	37	9.3%
94134 Visitacion Valley/Sunnydale	52	7.4%	46	8.5%	27	5.4%	26	6.5%	17	4.3%
Others	42	6.0%	30	5.5%	30	6.0%	23	5.8%	26	6.5%
Total	700		541		503		400		397	

