

In-Home Supportive Services Quarterly Update

Active Caseload*	Mar-07		Dec-06		Sep-06		Jun-06		Mar-06	
	#	%	#	%	#	%	#	%	#	%
Active Cases	17,848		17,527		17,028		16,836		16,658	
Change from Previous Quarter	321	1.8%	499	2.9%	192	1.1%	178	1.1%	166	1.0%
Change from Previous Year	1,190	7.1%	1,035	6.3%	764	4.7%	870	5.4%	1,072	6.9%
Change from 2 Years	2,262	14.5%	2,092	13.6%	1,845	12.2%	1,862	12.4%	1,954	13.3%
Change from 3 Years	3,144	21.4%	3,110	21.6%	2,966	21.1%	3,151	23.0%	3,309	25.3%
Gender										
Male	6,373	35.7%	6,221	35.5%	5,977	35.1%	5,912	35.1%	5,839	35.1%
Female	11,475	64.3%	11,306	64.5%	11,051	64.9%	10,924	64.9%	10,819	64.9%
Delivery Mode										
Independent Provider	16,828	94.3%	16,538	94.4%	16,033	94.2%	15,858	94.2%	15,696	94.2%
Contract	915	5.1%	881	5.0%	876	5.1%	865	5.1%	851	5.1%
Mixed	105	0.6%	108	0.6%	119	0.7%	113	0.7%	111	0.7%
Age (in years)										
0 thru 18	215	1.2%	213	1.2%	200	1.2%	200	1.2%	191	1.1%
19 thru 64	4,379	24.5%	4,264	24.3%	4,126	24.2%	4,135	24.6%	4,109	24.7%
65 thru 74	3,890	21.8%	3,788	21.6%	3,709	21.8%	3,691	21.9%	3,148	18.9%
75 thru 84	6,352	35.6%	6,285	35.9%	6,121	35.9%	6,017	35.7%	6,431	38.6%
85 and over	3,012	16.9%	2,977	17.0%	2,872	16.9%	2,793	16.6%	2,779	16.7%
Average	72		71		71		71		72	
Median	77		76		76		76		76	
Lives Alone*	7,147	40.0%	7,062	40.3%	6,875	40.4%				
SSI Status										
SSI	15,533	87.0%	15,279	87.2%	14,953	87.8%	14,752	87.6%	14,596	87.6%
Non-SSI	2,315	13.0%	2,248	12.8%	2,075	12.2%	2,084	12.4%	2,062	12.4%
Share of Cost										
Number of Individuals	372	2.1%	375	2.1%	283	1.7%	332	2.0%	265	1.6%
Mean Share of Cost/Individual	\$ 430		\$ 433		\$ 406		\$ 419		\$ 422	

*Active Caseload is based on a snapshot of the IHSS caseload at the end of the final month of the quarter. Lives Alone analysis added for Sept 2006 report.

In-Home Supportive Services Quarterly Update

Active Caseload	Mar-07		Dec-06		Sep-06		Jun-06		Mar-06	
	#	%	#	%	#	%	#	%	#	%
Ethnicity										
Chinese	6,645	37.2%	6,425	36.7%	6,160	36.2%	6,009	35.7%	5,851	35.1%
Caucasian	5,401	30.3%	5,383	30.7%	5,318	31.2%	5,292	31.4%	5,316	31.9%
African American	2,549	14.3%	2,529	14.4%	2,471	14.5%	2,479	14.7%	2,447	14.7%
Latino	1,633	9.1%	1,601	9.1%	1,539	9.0%	1,530	9.1%	1,498	9.0%
Filipino	846	4.7%	832	4.7%	793	4.7%	771	4.6%	777	4.7%
Vietnamese	256	1.4%	264	1.5%	255	1.5%	257	1.5%	265	1.6%
Korean	167	0.9%	167	1.0%	168	1.0%	172	1.0%	174	1.0%
Cambodian	33	0.2%	32	0.2%	31	0.2%	31	0.2%	30	0.2%
Other/Unknown	318	1.8%	294	1.7%	293	1.7%	295	1.8%	300	1.8%
Primary Language										
English	5,349	30.0%	5,275	30.1%	5,161	30.3%	5,175	30.7%	5,137	30.8%
Cantonese	5,619	31.5%	5,409	30.9%	5,155	30.3%	4,991	29.6%	4,837	29.0%
Russian	3,553	19.9%	3,546	20.2%	3,530	20.7%	3,511	20.9%	3,528	21.2%
Spanish	1,254	7.0%	1,241	7.1%	1,194	7.0%	1,181	7.0%	1,160	7.0%
Mandarin	538	3.0%	524	3.0%	506	3.0%	507	3.0%	506	3.0%
Tagalog	518	2.9%	508	2.9%	468	2.7%	443	2.6%	459	2.8%
Vietnamese	261	1.5%	263	1.5%	258	1.5%	262	1.6%	266	1.6%
All Other	756	4.2%	761	4.3%	756	4.4%	766	4.5%	1,492	9.0%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	1,603	9.0%	1,552	8.9%	1,545	9.1%	1,542	9.2%	1,543	9.3%
94103 South of Market	1,448	8.1%	1,426	8.1%	1,364	8.0%	1,323	7.9%	1,297	7.8%
94107 Potrero Hill	647	3.6%	630	3.6%	620	3.6%	635	3.8%	624	3.7%
94108 Chinatown	761	4.3%	747	4.3%	714	4.2%	707	4.2%	697	4.2%
94109 Polk/Russian Hill	1,420	8.0%	1,392	7.9%	1,370	8.0%	1,349	8.0%	1,343	8.1%
94110 Inner Mission/Bernal Heights	1,145	6.4%	1,137	6.5%	1,118	6.6%	1,122	6.7%	1,109	6.7%
94112 Ingleside/Excelsior/Outer Mission	1,223	6.9%	1,198	6.8%	1,139	6.7%	1,115	6.6%	1,091	6.5%
94115 Western Addition/Japantown	1,489	8.3%	1,483	8.5%	1,473	8.7%	1,472	8.7%	1,479	8.9%
94116 Parkside	657	3.7%	661	3.8%	642	3.8%	631	3.7%	630	3.8%
94118 Inner Richmond	620	3.5%	608	3.5%	601	3.5%	596	3.5%	597	3.6%
94121 Outer Richmond	1,031	5.8%	1,007	5.7%	974	5.7%	947	5.6%	945	5.7%
94122 Sunset	888	5.0%	864	4.9%	825	4.8%	828	4.9%	802	4.8%
94124 Bayview/Hunters Point	1,000	5.6%	980	5.6%	938	5.5%	939	5.6%	942	5.7%
94132 Lake Merced/Stonestown	444	2.5%	452	2.6%	441	2.6%	438	2.6%	449	2.7%
94133 North Beach/Chinatown	1,330	7.5%	1,312	7.5%	1,271	7.5%	1,249	7.4%	1,223	7.3%
94134 Visitacion Valley/Sunnydale	916	5.1%	874	5.0%	825	4.8%	792	4.7%	766	4.6%
Others	1,226	6.9%	1,204	6.9%	1,168	6.9%	1,151	6.8%	1,121	6.7%
Total	17,848		17,527		17,028		16,836		16,658	

In-Home Supportive Services Quarterly Update

New Applications**	Mar-07		Dec-06		Sep-06		Jun-06		Mar-06	
	#	%	#	%	#	%	#	%	#	%
Total New Applications	1,112		975		948		831		1,231	
Change from previous quarter	137	14.1%	27	2.8%	117	14.1%	-400	-32.5%	-16	-1.3%
Change from previous year	-119	-9.7%	-272	-21.8%	8	0.9%	-659	-44.2%	401	48.3%
Application Status										
Record	590	53.1%	560	57.4%	640	67.5%	536	64.5%	156	12.7%
Eligible	387	34.8%	292	29.9%	199	21.0%	213	25.6%	658	53.5%
Interim	-	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%
Leave	2	0.2%	1	0.1%	1	0.1%	-	0.0%	8	0.6%
Terminated	4	0.4%	5	0.5%	6	0.6%	4	0.5%	89	7.2%
Denied (reasons below):	129	11.6%	117	12.0%	102	10.8%	78	9.4%	320	26.0%
Recipient Request	69	53.5%	65	55.6%	47	46.1%	32	41.0%	95	29.7%
Residence	23	17.8%	23	19.7%	20	19.6%	15	19.2%	66	20.6%
Income, Resources/Other Eligibility Factors	21	16.3%	20	17.1%	25	24.5%	28	35.9%	106	33.1%
Able and Available Spouse	-	0.0%	-	0.0%	2	2.0%	-	0.0%	5	1.6%
SSI/SSP Personal & Real Property (excess)	2	1.6%	2	1.7%	2	2.0%	2	2.6%	11	3.4%
Other Reason	14	10.9%	7	6.0%	6	5.9%	1	1.3%	37	11.6%
SSI Status**										
SSI	682	61.3%	615	63.1%	616	65.0%	507	61.0%	610	49.6%
Non-SSI	430	38.7%	360	36.9%	332	35.0%	324	39.0%	361	29.3%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	112	10.1%	123	12.6%	112	11.8%	90	10.8%	133	10.8%
94103 South of Market	121	10.9%	91	9.3%	97	10.2%	85	10.2%	97	7.9%
94107 Potrero Hill	24	2.2%	32	3.3%	25	2.6%	22	2.6%	30	2.4%
94108 Chinatown	25	2.2%	37	3.8%	31	3.3%	23	2.8%	33	2.7%
94109 Polk/Russian Hill	90	8.1%	80	8.2%	69	7.3%	47	5.7%	107	8.7%
94110 Inner Mission/Bernal Heights	88	7.9%	72	7.4%	71	7.5%	67	8.1%	108	8.8%
94112 Ingleside/Excelsior/Outer Mission	81	7.3%	98	10.1%	81	8.5%	75	9.0%	103	8.4%
94115 Western Addition/Japantown	68	6.1%	38	3.9%	50	5.3%	50	6.0%	67	5.4%
94116 Parkside	34	3.1%	18	1.8%	30	3.2%	32	3.9%	42	3.4%
94117 Haight-Ashbury	11	1.0%	23	2.4%	30	3.2%	17	2.0%	22	1.8%
94118 Inner Richmond	35	3.1%	19	1.9%	25	2.6%	31	3.7%	42	3.4%
94121 Outer Richmond	43	3.9%	40	4.1%	29	3.1%	19	2.3%	44	3.6%
94122 Sunset	67	6.0%	37	3.8%	36	3.8%	37	4.5%	42	3.4%
94124 Bayview/Hunters Point	86	7.7%	75	7.7%	67	7.1%	63	7.6%	95	7.7%
94132 Lake Merced/Stonestown	24	2.2%	20	2.1%	22	2.3%	10	1.2%	40	3.2%
94133 North Beach/Chinatown	64	5.8%	57	5.8%	46	4.9%	49	5.9%	89	7.2%
94134 Visitacion Valley/Sunnydale	66	5.9%	51	5.2%	64	6.8%	47	5.7%	72	5.8%
Others	73	6.6%	64	6.6%	63	6.6%	67	8.1%	65	5.3%
Total	1,112		975		948		831		1,231	

** New Applications include all applications with an application date during the quarter (e.g., January 1 - March 31). SSI Status analysis added from March 2006 forward.

In-Home Supportive Services Quarterly Update

New Cases***	Mar-07		Dec-06		Sep-06		Jun-06		Mar-06	
	#	%	#	%	#	%	#	%	#	%
Total New Cases	541		503		400		397		420	
Gender										
Male	232	42.9%	225	44.7%	164	41.0%	168	42.3%	185	44.0%
Female	309	57.1%	278	55.3%	236	59.0%	229	57.7%	235	56.0%
Delivery mode										
Independent Provider	515	95.2%	480	95.4%	373	93.3%	377	95.0%	405	96.4%
Contract	24	4.4%	22	4.4%	26	6.5%	19	4.8%	15	3.6%
Mixed	2	0.4%	1	0.2%	1	0.3%	1	0.3%	-	0.0%
Age (in years)										
0 thru 18	2	0.4%	8	1.6%	6	1.5%	6	1.5%	1	0.2%
19 thru 64	171	31.6%	146	29.0%	128	32.0%	132	33.2%	166	39.5%
65 thru 74	159	29.4%	138	27.4%	106	26.5%	104	26.2%	103	24.5%
75 thru 84	166	30.7%	174	34.6%	132	33.0%	124	31.2%	121	28.8%
85 and over	43	7.9%	37	7.4%	28	7.0%	31	7.8%	29	6.9%
Average	69		67		67		68		66	
Median	72		72		72		72		69	
Lives Alone***	193	35.7%	183	36.4%	183	45.8%				
SSI Status										
SSI	461	85.2%	436	86.7%	360	90.0%	354	89.2%	365	86.9%
Non-SSI	80	14.8%	67	13.3%	40	10.0%	43	10.8%	55	13.1%
Share of Cost										
Number of Individuals	3	0.6%	15	3.0%	10	2.5%	5	1.3%	10	2.4%
Mean Share of Cost/Individual	\$ 322		\$ 567		\$ 428		\$ 377		\$ 514	
Ethnicity										
Chinese	281	51.9%	228	45.3%	166	41.5%	175	44.1%	131	31.2%
Caucasian	91	16.8%	102	20.3%	78	19.5%	69	17.4%	105	25.0%
African American	60	11.1%	77	15.3%	65	16.3%	76	19.1%	93	22.1%
Latin American/Hispanic	54	10.0%	39	7.8%	42	10.5%	33	8.3%	37	8.8%
Filipino	28	5.2%	32	6.4%	26	6.5%	27	6.8%	32	7.6%
Korean	8	1.5%	12	2.4%	5	1.3%	10	2.5%	2	0.5%
Vietnamese	4	0.7%	3	0.6%	3	0.8%	2	0.5%	9	2.1%
Cambodian	2	0.4%	2	0.4%	-	0.0%	-	0.0%	1	0.2%
Other/Unknown	13	2.4%	8	1.6%	15	3.8%	5	1.3%	10	2.4%

*** New Cases include all cases that currently have eligible or interim status and also have an application data during the three month period that begins one month prior to the quarter (e.g., December 1 - February 29 for the quarter measuring January through March). Lives alone analysis added for September 2006 report.

In-Home Supportive Services Quarterly Update

New Cases*	Mar-07		Dec-06		Sep-06		Jun-06		Mar-06	
	#	%	#	%	#	%	#	%	#	%
Primary Language										
English	154	28.5%	170	33.8%	143	35.8%	166	41.8%	192	45.7%
Cantonese	262	48.4%	206	41.0%	154	38.5%	151	38.0%	115	27.4%
Spanish	29	5.4%	32	6.4%	36	9.0%	23	5.8%	22	5.2%
Russian	41	7.6%	33	6.6%	24	6.0%	17	4.3%	42	10.0%
Mandarin	16	3.0%	14	2.8%	11	2.8%	15	3.8%	14	3.3%
Tagalog	17	3.1%	19	3.8%	14	3.5%	4	1.0%	12	2.9%
Vietnamese	9	1.7%	9	1.8%	2	0.5%	3	0.8%	7	1.7%
All Other	13	2.4%	20	4.0%	16	4.0%	18	4.5%	16	3.8%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	48	8.9%	46	9.1%	49	12.3%	39	9.8%	48	11.4%
94103 South of Market	46	8.5%	29	5.8%	45	11.3%	44	11.1%	54	12.9%
94107 Potrero Hill	14	2.6%	22	4.4%	9	2.3%	13	3.3%	19	4.5%
94108 Chinatown	32	5.9%	29	5.8%	15	3.8%	17	4.3%	16	3.8%
94109 Polk/Russian Hill	46	8.5%	34	6.8%	29	7.3%	39	9.8%	35	8.3%
94110 Inner Mission/Bernal Heights	32	5.9%	31	6.2%	27	6.8%	26	6.5%	16	3.8%
94112 Ingleside/Excelsior/Outer Mission	54	10.0%	49	9.7%	38	9.5%	28	7.1%	37	8.8%
94115 Western Addition/Japantown	27	5.0%	27	5.4%	23	5.8%	23	5.8%	27	6.4%
94116 Parkside	12	2.2%	20	4.0%	11	2.8%	11	2.8%	12	2.9%
94118 Inner Richmond	15	2.8%	10	2.0%	9	2.3%	8	2.0%	8	1.9%
94121 Outer Richmond	21	3.9%	29	5.8%	16	4.0%	11	2.8%	22	5.2%
94122 Sunset	39	7.2%	21	4.2%	19	4.8%	35	8.8%	20	4.8%
94124 Bayview/Hunters Point	28	5.2%	37	7.4%	13	3.3%	19	4.8%	27	6.4%
94132 Lake Merced/Stonestown	5	0.9%	12	2.4%	7	1.8%	4	1.0%	6	1.4%
94133 North Beach/Chinatown	46	8.5%	50	9.9%	41	10.3%	37	9.3%	23	5.5%
94134 Visitacion Valley/Sunnydale	46	8.5%	27	5.4%	26	6.5%	17	4.3%	28	6.7%
Others	30	5.5%	30	6.0%	23	5.8%	26	6.5%	22	5.2%
Total	541		503		400		397		420	

In-Home Supportive Services Quarterly Update

Services for Active Caseload	Mar-07		Dec-06		Sep-06		Jun-06		Mar-06	
	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)
Domestic Services	96%	4.6	96%	4.6	99%	0.8	99%	0.8	99%	0.8
Routine Laundry	91%	2.3	92%	2.3	99%	1.3	99%	1.3	99%	1.3
Errands & Other Shopping	99%	1.3	96%	2.0	97%	0.6	97%	0.6	97%	0.6
Grocery Shopping	96%	2.0	99%	1.3	97%	0.6	96%	0.6	96%	0.6
Meal Clean Up	58%	2.0	57%	2.0	96%	2.0	96%	2.0	95%	2.0
Preparation of Meals	45%	2.4	45%	2.4	96%	4.6	95%	4.7	95%	4.7
Accompaniment to Medical Appointment	72%	1.4	72%	1.4	94%	1.1	93%	1.1	93%	1.1
Bathing, Oral Hygiene, Grooming	93%	1.1	94%	1.1	92%	2.3	92%	2.3	93%	2.3
Dressing	99%	0.8	99%	0.8	72%	1.4	72%	1.4	72%	1.4
Prosthesis Assistance	2%	37.0	2%	37.1	68%	0.9	67%	0.9	66%	0.9
Ambulation	47%	1.4	47%	1.5	57%	2.0	56%	2.0	55%	2.0
Moving In/Out of Bed	39%	1.7	38%	1.7	47%	1.5	46%	1.5	45%	1.5
Bowel & Bladder Care	68%	0.9	68%	0.9	45%	2.4	45%	2.4	44%	2.4
Repositioning/Rubbing	97%	0.6	97%	0.6	37%	1.7	36%	1.7	34%	1.7
Feeding	23%	2.6	24%	2.6	24%	2.5	24%	2.6	23%	2.6
Paramedical Services	4%	3.9	97%	0.6	4%	3.7	4%	3.7	4%	3.8
Respiration	5%	2.1	4%	3.7	4%	1.3	3%	1.4	3%	1.3
Routine Bed Baths	97%	0.6	4%	2.2	4%	2.3	3%	2.4	3%	2.4
Protective Supervision	4%	1.3	4%	1.3	2%	37.3	2%	39.2	2%	37.2
Menstrual Care	1%	2.2	1%	2.2	2%	0.5	2%	0.5	2%	0.5
Accompaniment to Alternative Resources	2%	0.6	2%	0.5	1%	2.3	1%	2.3	1%	2.2
Heavy Cleaning	0%	0.0	0%	16.8	0%	31.8	0%	8.1	0%	0.0
Total Weekly Authorized Hours	350,257		343,580		335,363		330,245		323,887	
Average Weekly Hours per Recipient	19.6		19.6		19.7		19.6		19.4	