
MEMORANDUM

DATE: October 2, 2013

TO: Angela Calvillo, Clerk of the San Francisco Board of Supervisors

THROUGH: Aging and Adult Services Commission

FROM: E. Anne Hinton, Executive Director, Dept. of Aging and Adult Services
Linda Edelstein, Long Term Care Operations Director

SUBJECT: Community Living Fund (CLF): Program for Case Management and
Purchase of Resources and Services. Six Month Report:
January - June, 2013

OVERVIEW

The San Francisco Administrative Code, Section 10.100-12, created the Community Living Fund (CLF) to support aging in place and community placement alternatives for individuals who may otherwise require care within an institution. This report fulfills the Administrative Code requirement that the Department of Aging and Adult Services (DAAS) report to the Board of Supervisors every six months detailing the level of service provided and costs incurred in connection with the duties and services associated with this fund.

The CLF provides for home and community-based services, or a combination of equipment and services, that will help individuals who are currently, or at risk of being, institutionalized to continue living independently in their homes, or to return to community living. This program, using a two-pronged approach of coordinated case management and purchased services, provides the needed resources, not available through any other mechanism, to vulnerable older adults and younger adults with disabilities.

The CLF Six-Month Report provides an overview of trends. The attached data tables and charts show key program trends for each six month period, along with project-to-date figures where appropriate.

KEY FINDINGS

Referrals & Service Levels

- ❖ The CLF received 116 total new referrals, of which most (70%) were eligible.¹ 473 clients received service, the highest level of services since June 2010.
- ❖ Enrollments in the core services provided by the Institute on Aging (IOA) peaked at 369 during July – December 2009 and are now at 298.

¹ Note that data tables indicate 0 clients placed on the wait list. Wait list figures are based on the status of the referral at the time that the report is run in the database. The database reports required technical fixes which delayed the timing for running summary reports. By the time those reports were run (September 17, 2013), no referrals from the six-month period remained on the wait list.

- ❖ Sixty-three percent of program enrollees in the last six months were in the IOA's CLF program, 41% of whom received service purchases. The remaining were in San Francisco Senior Center's (SFSC) Homecoming transitional care and Meals on Wheels (MOW) emergency home-delivered meal programs.

Demographics

Trends in CLF referrals are shifting over time:

- ❖ Referrals for younger adult consumers continue to represent 39% of all referrals, down from nearly half in the last reporting period.
- ❖ Referrals for White consumers remain at 31%, while referrals for African Americans increased to 26%; Chinese referrals remained low compared to citywide demographics. Referred consumers not reporting ethnicity data continue to decline due to program staff efforts to improve data collection, though they still represent 21% of all referrals.
- ❖ Referrals for English-speaking clients continue to dominate (78%).
- ❖ Referrals for consumers living in 94116, home to Laguna Honda Hospital, continue to be high (currently 21%). The most common zip code for referrals during the last six months was 94102 – Hayes Valley/Tenderloin (36%).
- ❖ Referrals from Laguna Honda Hospital and Targeted Case Management remain high, at 37% of all referrals. While this constitutes a drop from the last reporting period (47%), it is still higher than historical program levels.

Service Requests

- ❖ Case management, in-home support, and housing-related services remain among the most commonly-requested services at intake. Food, mental health/substance abuse, and money management services were also highly requested from referrals in the last six months.

Program Costs

- ❖ Total program expenditures peaked during January – June 2010 at \$2.8 million, exhausting prior year carry-forward funding. Expenditures in the second half of FY12-13 were \$1.9M, in line with the program budget.
- ❖ CLF Purchase of Service costs have decreased to approximately half the level they were during peak spending in January – June 2010 as the budget has returned to base level. With FY 11-12 yielding a surplus, plans have been implemented to expand case management capacity and associated purchased services in the current year. The IOA succeeded in expanding that capacity through additional hiring as of December 2012. Home care and board and care costs remain the largest categories for purchased services.

❖ Costs per client are as follows:

- Total monthly program costs per client² averaged \$678 per month in the latest six-month period. This figure seems to be stabilizing near this level after a fairly steady downward trend since the high of \$1,067 in January – June 2009. Declining average costs have been due, in part, to the program’s increased capacity to leverage outside funding such as the NF/AH waiver and the CCT Money Follows the Person Demonstration Project.
- Average monthly purchase of service costs for CLF clients who received any purchased services was up slightly over previous six-month periods, at \$1,290.
- Excluding costs for home care and rental subsidies, average monthly purchase of service costs for CLF clients who received any purchased services was \$175 per month in the latest reporting period, compared to \$107 per month in the previous six-month period. This spike is related to an increase in purchases for big-ticket home-modification items, including 4 stair lifts, an automatic door-opener and a Reach-Splint, all of which costs more than \$1000 each.

Performance Measures

- ❖ The program performance measures showed 82% of clients continuing community living for a period of at least six months, regardless of previous institutional status. This exceeds the performance measure target of 80%.

Systemic changes / Trends affecting CLF

❖ SF Health Plan is contracting with DAAS to provide assessment and case management services for Community Based Adult Services (CBAS) participants enrolled in their health plan. DAAS is providing these services through CLF infrastructure. The costs for these services are covered by San Francisco Health Plan and have no impact on the capacity of CLF to provide its normal services. This does, however, allow for seamless enrollment into CLF for CBAS clients needing additional services. From October 2012 through June 2013, CLF provided face-to-face eligibility assessments and care plan review services for 428 unduplicated San Francisco Health Plan members participating in CBAS. CLF worked with CBAS providers and SF Health Plan to manage the transition of participants from Fee-For-Service to Managed Care.

The CLF program is continuing to become more efficient. In December 2012, the CLF clients enrolled off the community waitlist had been on the waitlist an average of 10 months. In June 2013, the wait had decreased to an average of 2 months. Due to the lengthy waitlist, CLF outreach activities have been primarily limited to individuals/entities that are interested in learning more about San Francisco community-based resources.

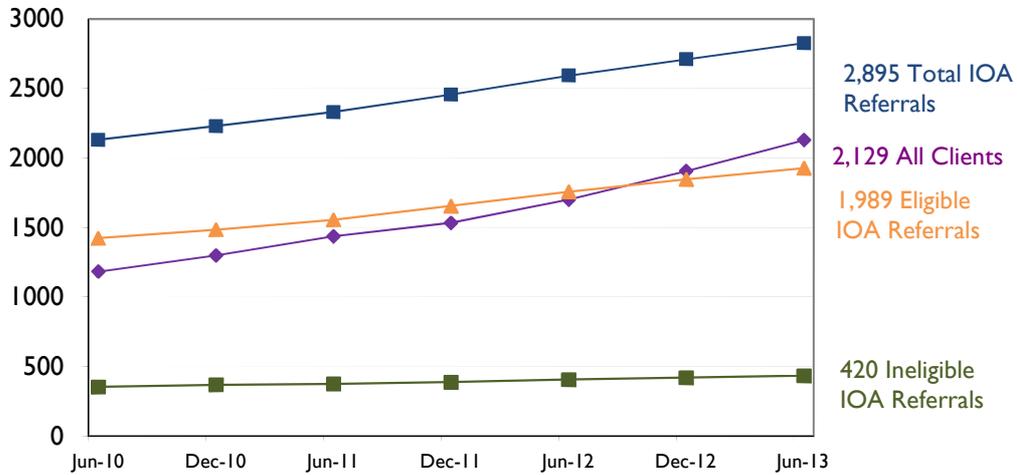
² This calculation = [Grand Total of CLF expenditures (from Section 3-1)]/ [All Active Cases (from Section 1-1)]/6.

This includes health plans, accountable care organizations (ACOs), hospitals, and other service providers. If the community waitlist continues to remain below 3 months, more targeted outreach activities will resume.

❖ CLF has been a Medi-Cal provider for enriched services through the Department of Health Services California Community Transitions (CCT) Money Follows the Person Demonstration Project since June 2009. This vendorization supports the concept that CLF is the payer of last resort and allows CLF to draw down Federal and State funds for services previously paid for with San Francisco City and County General Fund dollars. In preparation for Medi-Cal's transition to Managed Long Term Services and Supports (LTSS), the California Community Transitions program will be developing a new rate structure this fiscal year. It is anticipated that this rate will be a capitated 'per client transition' rate and will require direct contracting with Medi-Cal Managed Care health plans. It is also anticipated that the scope of services covered under this rate will include responsibility for acting as the Local Contact Agency (LCA) for MDS Section Q responses. The MDS (Minimum Data Set) is administered by Skilled Nursing Facilities and Section Q indicates whether a resident expresses preference in learning more about the possibility of returning to living in the community. The LCA responsibilities will give CLF greater access to SF residents currently living in Nursing Homes other than Laguna Honda Hospital.

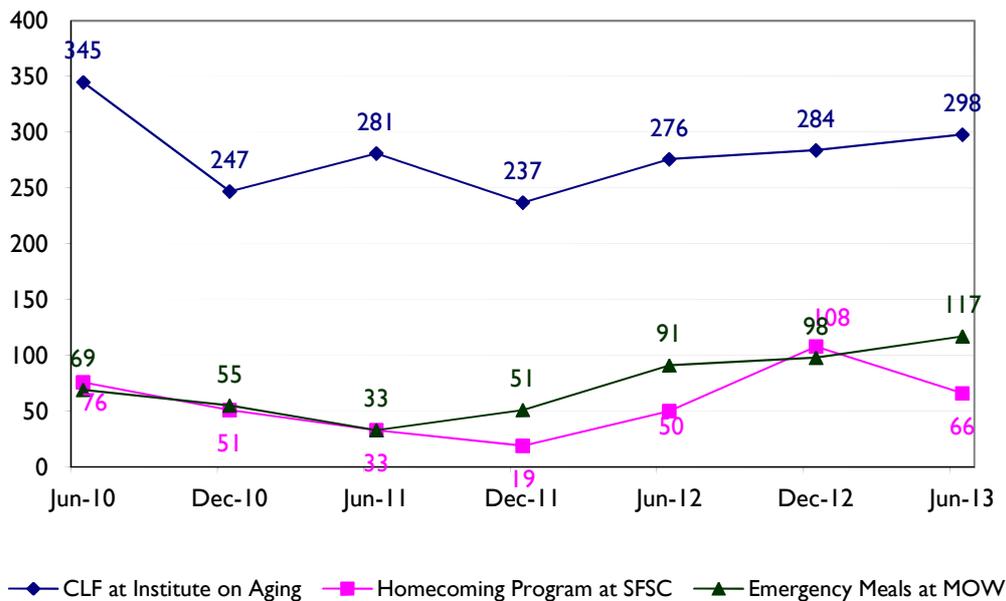
Community Living Fund Six-Month Report

Community Living Fund Cumulative Referrals and Clients



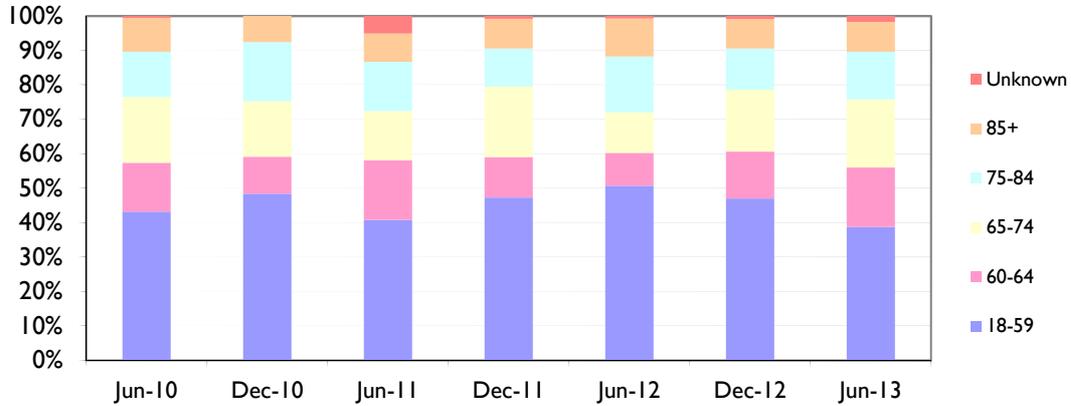
Notes: Referrals are all referrals to the primary CLF program, operated by the Institute on Aging (IOA). Referrals are counted by month of referral. Clients served include those served by the IOA, as well as those receiving transitional care (Homecoming @ SFSC) and emergency meals. Clients served are counted based on program contact date.

CLF Clients Served by Sub-Program Enrollments on the Rise Again

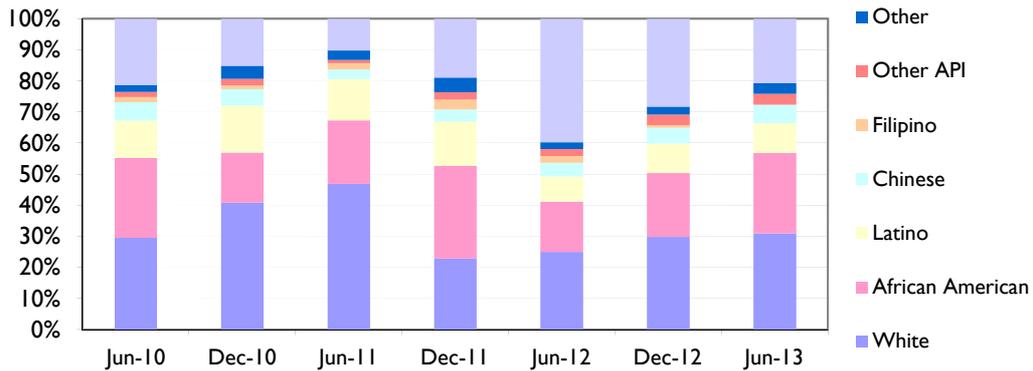


Community Living Fund Six-Month Report

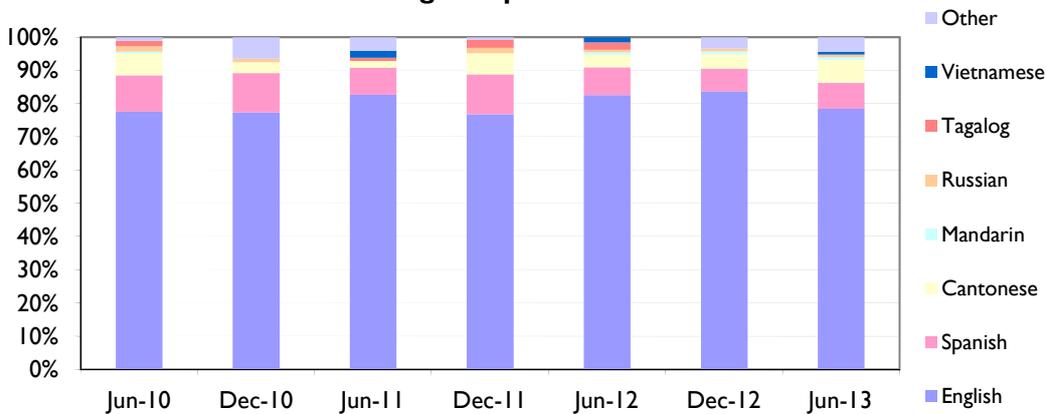
CLF Referrals by Age
Younger Adult Referrals Return to June 2011 Levels



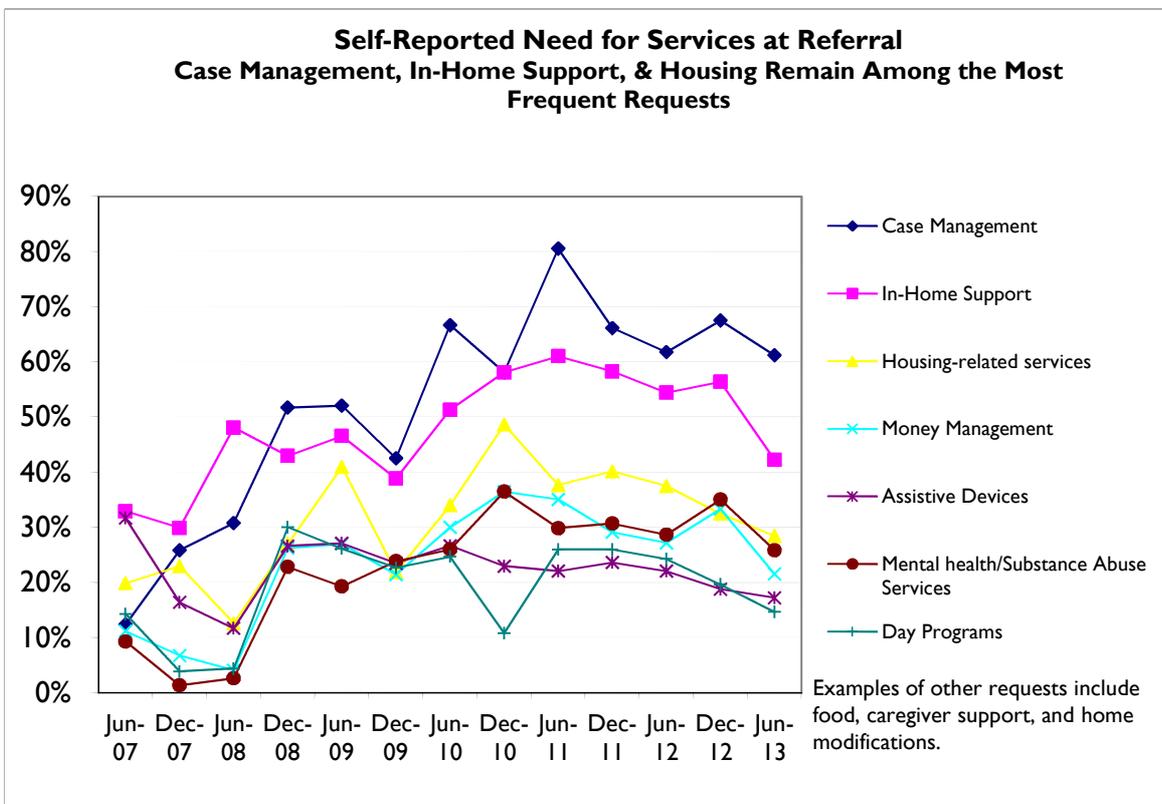
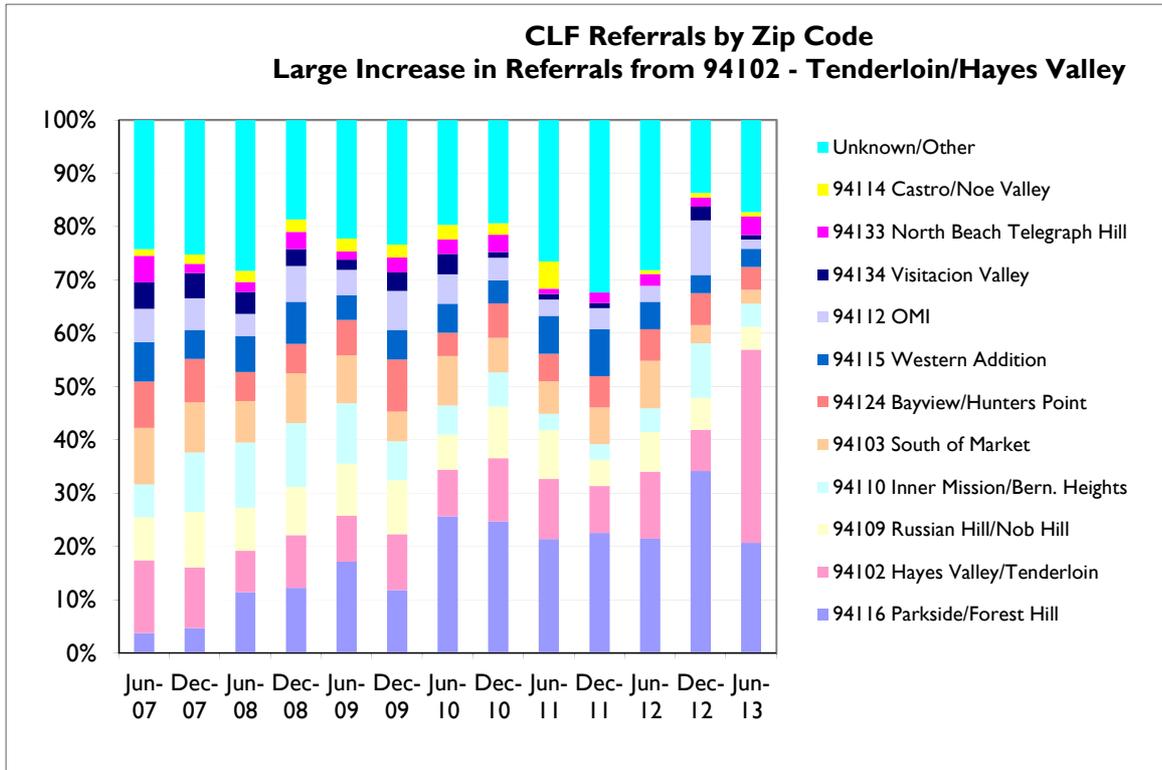
CLF Referrals by Ethnicity
% White and % African American Growing Slightly



CLF Referrals by Language
Referrals from English Speakers Continue to Dominate

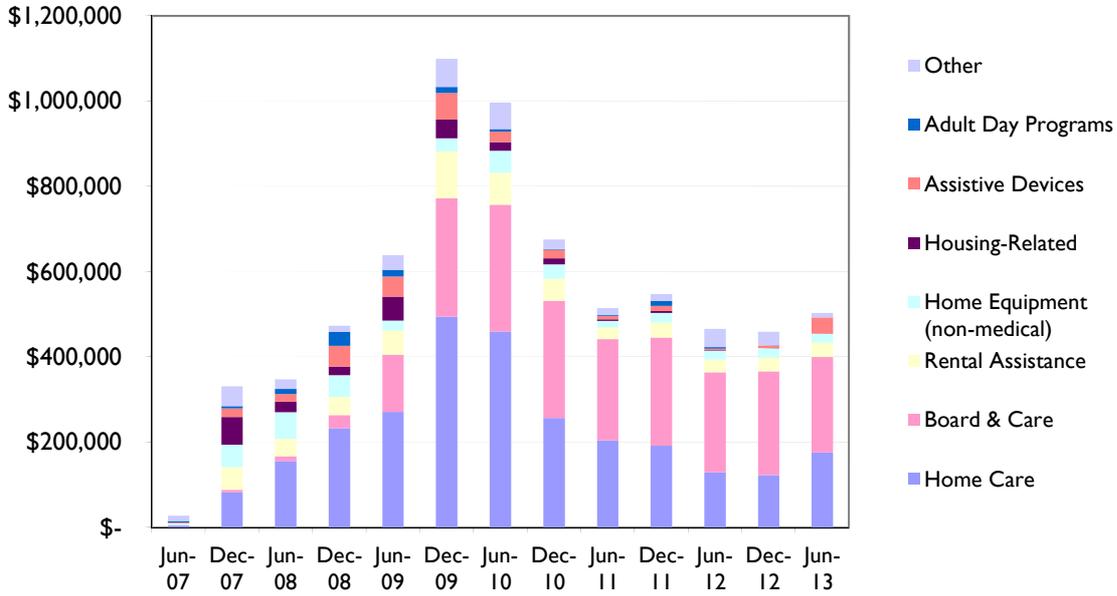


Community Living Fund Six-Month Report

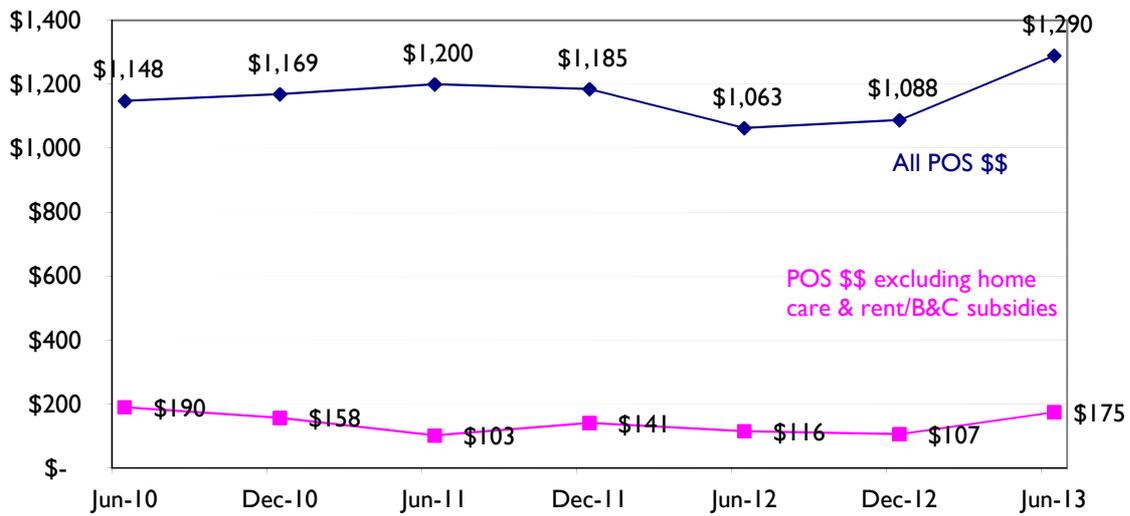


Community Living Fund Six-Month Report

CLF at IOA Service Purchases Decrease As Budget is Reigned In. Home Care and Board & Care Cost Remain the Largest Categories



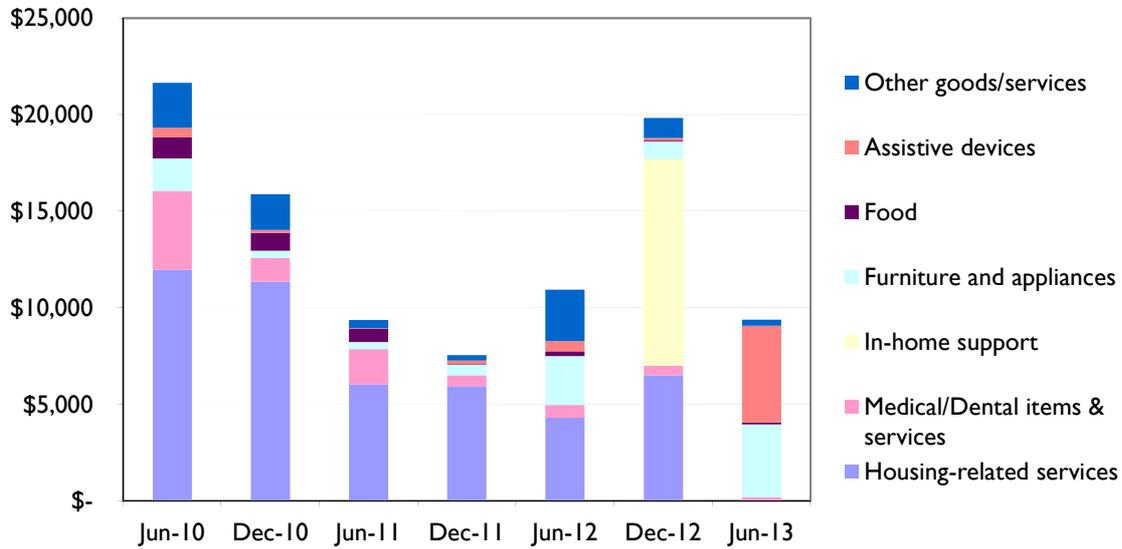
Average Monthly Purchase of Service (POS) Cost Per Client for CLF Clients with Any Purchases: Rates increase slightly over previous periods, but remain fairly stable



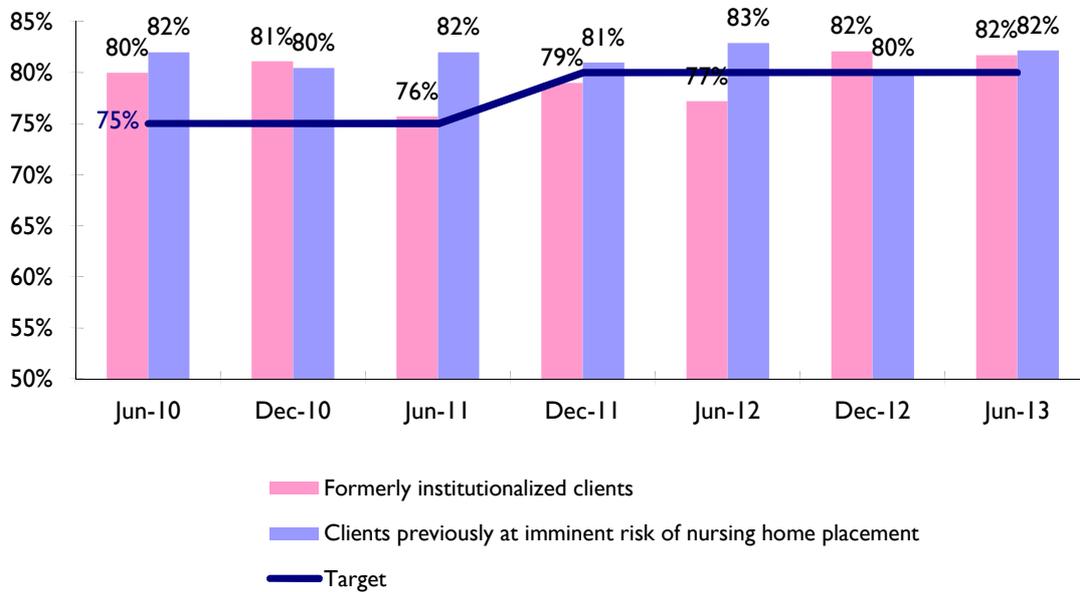
Note: Purchases in this chart represent those from the Institute on Aging sub-program of CLF.

Community Living Fund Six-Month Report

**Homecoming Purchases:
Shift to Assistive Devices, Furniture and Appliances**



Percentage of CLF clients who have successfully continued community living for a period of at least six months: On Target



Community Living Fund Six-Month Report

Active Caseload	Jun-10		Dec-10		Jun-11		Dec-11		Jun-12		Dec-12		Jun-13	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
All Active Cases*	478		345		344		301		405		467		473	
Change from Prior 6 Months	43	9.9%	(133)	-27.8%	(1)	-0.3%	(43)	-12.5%	104	34.6%	62	15.3%	6	1.3%
Change from Previous Year	104	27.8%	(90)	-20.7%	(134)	-28.0%	(44)	-12.8%	61	17.7%	166	55.1%	68	16.8%
Change from 2 Years	133	38.6%	(2)	-0.6%	(30)	-8.0%	(134)	-30.8%	(73)	-15.3%	122	35.4%	129	37.5%
Program Enrollment														
CLF at Institute on Aging	345	72%	247	72%	281	82%	237	79%	276	68%	284	61%	298	63%
with any service purchases	247	72%	169	68%	134	48%	135	57%	124	45%	120	42%	122	41%
needing one-time purchases	33	10%	13	5%	17	6%	11	5%	7	3%	0	0%	1	0%
with no purchases	98	28%	78	32%	147	52%	102	43%	152	55%	164	58%	176	59%
Homecoming Program at SFSC	76	16%	51	15%	33	10%	19	6%	50	12%	108	23%	66	14%
Emergency Meals at MOW	69	14%	55	16%	33	10%	51	17%	91	22%	98	21%	117	25%
Program to Date														
All CLF Enrollment	1183		1299		1436		1533		1701		1906		2129	
CLF at Institute on Aging Enrollment	843	71%	873	67%	952	66%	988	64%	1038	61%	1076	56%	1142	54%
with any service purchases	622	74%	652	75%	693	73%	731	74%	760	73%	789	73%	837	73%
needing one-time purchases	166	20%	169	19%	183	19%	184	19%	184	18%	184	17%	185	16%
with no purchases	221	26%	221	25%	259	27%	257	26%	278	27%	287	27%	305	27%
Average monthly \$/client (all clients, all \$)	\$ 981		\$ 780		\$ 787		\$ 870		\$ 670		\$ 635		\$ 676	
Average monthly purchase of service \$/client for CLF IOA purchase clients	\$ 1,148		\$ 1,169		\$ 1,200		\$ 1,185		\$ 1,063		\$ 1,088		\$ 1,290	
Average monthly purchase of service \$/client for CLF IOA purchase clients, excluding home care, housing subsidies	\$ 190		\$ 158		\$ 103		\$ 141		\$ 116		\$ 107		\$ 175	
*Includes clients enrolled with Institute on Aging, Homecoming, and Emergency Meals.														

Community Living Fund Six-Month Report

Referrals	Jun-10		Dec-10		Jun-11		Dec-11		Jun-12		Dec-12		Jun-13	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
New Referrals**	189		98		101		127		136		117		116	
Change from previous six months	(108)	-36%	(91)	-48%	3	3%	26	26%	9	7%	(19)	-14%	(1)	-1%
Change from previous year	(77)	-29%	(199)	-67%	(88)	-47%	29	30%	35	35%	(10)	-8%	(20)	-15%
Status After Initial Screening														
Eligible:	129	68%	61	62%	71	70%	99	78%	103	76%	89	76%	81	70%
<i>Approved to Receive Service</i>	52	40%	31	51%	57	80%	67	68%	49	48%	56	63%	71	88%
<i>Wait List</i>	73	57%	30	49%	13	18%	31	31%	42	41%	27	30%	0	0%
<i>Pending Final Review</i>	4	3%	0	0%	1	1%	1	1%	12	12%	5	6%	10	12%
Ineligible	23	12%	15	15%	7	7%	12	9%	19	14%	14	12%	13	11%
<i>Withdrew Application</i>	23	12%	9	9%	11	11%	14	11%	14	10%	14	12%	22	19%
<i>Pending Initial Determination</i>	14	7%	13	13%	10	10%	2	2%	0	0%	0	0%	0	0%
Program to Date														
Total Referrals	2,130		2,228		2,329		2,456		2,592		2,709		2,825	
Eligible Referrals	1,423	67%	1,484	67%	1,555	67%	1,654	67%	1,757	68%	1,846	68%	1,927	68%
Ineligible Referrals	353	17%	368	17%	375	16%	387	16%	406	16%	420	16%	433	15%
** New Referrals include all referrals received by the DAAS Intake and Screening Unit in the six-month period.														

Community Living Fund Six-Month Report

Referral Demographics	Jun-10	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13
Age (in years)							
18-59	43%	48%	41%	47%	51%	47%	39%
60-64	14%	11%	17%	12%	10%	14%	17%
65-74	19%	16%	14%	20%	12%	18%	20%
75-84	13%	17%	14%	11%	16%	12%	14%
85+	10%	8%	8%	9%	11%	9%	9%
Unknown	1%	0%	5%	1%	1%	1%	2%
Ethnicity							
White	30%	41%	47%	23%	25%	30%	31%
African American	26%	16%	20%	30%	16%	21%	26%
Latino	12%	15%	13%	14%	8%	9%	9%
Chinese	6%	5%	3%	4%	4%	5%	6%
Filipino	2%	1%	2%	3%	2%	1%	0%
Other API	2%	2%	1%	2%	2%	3%	3%
Other	2%	4%	3%	5%	2%	3%	3%
Unknown	21%	15%	10%	19%	40%	28%	21%
Language							
English	78%	77%	83%	77%	83%	84%	78%
Spanish	11%	12%	8%	12%	8%	7%	8%
Cantonese	7%	3%	2%	6%	4%	4%	7%
Mandarin	1%	0%	0%	0%	1%	1%	1%
Russian	2%	1%	0%	2%	1%	1%	1%
Tagalog	2%	0%	1%	2%	2%	0%	0%
Vietnamese	0%	0%	2%	0%	2%	0%	1%
Other	1%	6%	4%	1%	0%	3%	4%

Community Living Fund Six-Month Report

Referral Demographics (cont.)	Jun-10	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13
Zipcode							
94102 Hayes Valley/Tenderloin	9%	12%	11%	10%	13%	8%	36%
94103 South of Market	9%	6%	6%	7%	9%	3%	3%
94107 Potrero Hill	2%	0%	1%	0%	1%	2%	1%
94108 Chinatown	0%	1%	0%	0%	1%	1%	0%
94109 Russian Hill/Nob Hill	7%	10%	9%	5%	7%	6%	4%
94110 Inner Mission/Bernal Heights	5%	6%	3%	4%	4%	10%	4%
94112 Outer Mission/Excelsior/Ingleside	5%	4%	3%	4%	3%	10%	2%
94114 Castro/Noe Valley	3%	2%	5%	0%	1%	1%	1%
94115 Western Addition	5%	4%	7%	9%	5%	3%	3%
94116 Parkside/Forest Hill	26%	25%	21%	23%	21%	34%	21%
94117 Haight/Western Addition/Fillmore	1%	3%	1%	0%	3%	1%	1%
94118 Inner Richmond/Presidio/Laurel	1%	2%	2%	2%	1%	2%	3%
94121 Outer Richmod/Sea Cliff	1%	4%	0%	0%	1%	1%	1%
94122 Sunset	2%	1%	3%	2%	1%	1%	3%
94123 Marina/Cow Hollow	2%	0%	0%	0%	2%	0%	1%
94124 Bayview/Hunters Point	4%	6%	5%	6%	6%	6%	4%
94127 West Portal/St. Francisc Wood	1%	0%	0%	0%	0%	1%	0%
94129 Presidio	0%	0%	0%	0%	0%	0%	0%
94130 Treasure Island	0%	0%	0%	0%	1%	0%	1%
94131 Twin Peaks/Diamond Hts/Glen Park	1%	2%	2%	1%	3%	1%	0%
94132 Stonestown/Lake Merced	4%	0%	3%	2%	1%	0%	0%
94133 North Beach Telegraph Hill	3%	3%	1%	2%	2%	2%	3%
94134 Visitacion Valley	4%	1%	1%	1%	0%	3%	1%
Unknown/Other	7%	5%	14%	23%	13%	5%	7%
Referral Source = Laguna Honda Hospital/TCM	26%	31%	27%	30%	30%	47%	37%

Community Living Fund Six-Month Report

	Jun-10	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13
Services Needed at Intake (Self-Reported)							
Case Management	67%	58%	81%	66%	50%	68%	61%
In-Home Support	51%	58%	61%	58%	47%	56%	42%
Housing-related services	34%	49%	38%	40%	34%	32%	28%
Money Management	30%	36%	35%	29%	20%	33%	22%
Assistive Devices	27%	23%	22%	24%	19%	19%	17%
Mental health/Substance Abuse Services	26%	36%	30%	31%	32%	35%	26%
Day Programs	25%	11%	26%	26%	21%	20%	15%
Food	23%	26%	25%	23%	23%	22%	28%
Caregiver Support	17%	23%	18%	19%	10%	15%	10%
Home repairs/Modifications	15%	19%	21%	19%	13%	23%	14%
Other Services	11%	11%	5%	13%	9%	5%	9%
Performance Measures	Jun-10	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13
Percentage of CLF clients who have successfully continued community living for a period of at least six months:							
Formerly institutionalized clients	80%	81%	76%	79%	77%	82%	82%
Clients previously at imminent risk of nursing home placement	82%	80%	82%	81%	83%	80%	82%
Target	75%	75%	75%	80%	80%	80%	80%

Community Living Fund Six-Month Report

Expenditures	Jun-10	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13	Project to
IOA Contract								
Purchase of Service *	\$1,047,504	\$ 659,690	\$ 519,910	\$ 523,924	\$ 489,096	\$ 434,387	\$ 504,601	\$ 7,000,019
CBAS Appeals (incl. indirect)					\$ 188,760	\$ 266,594	\$ 45,892	\$ 501,246
CBAS Assessments for SF Health Plan / GRACE							\$ 112,046	\$ 112,046
Case Management	\$ 708,179	\$ 501,173	\$ 511,467	\$ 516,899	\$ 558,607	\$ 585,547	\$ 620,785	\$ 6,601,848
Capital & Equipment						\$ -		\$ 177,428
Operations	\$ 196,445	\$ 166,522	\$ 189,541	\$ 145,712	\$ 170,462	\$ 190,142	\$ 239,021	\$ 1,967,504
Indirect	\$ 112,071	\$ 91,964	\$ 93,463	\$ 91,619	\$ 99,617	\$ 111,413	\$ 142,499	\$ 742,646
CCT Reimbursement		\$ (143,388)	\$ (74,454)	\$ (45,329)	\$ (132,205)	\$ (94,269)	\$ (72,557)	\$ (562,202)
Medication Management (FY1011 only)		\$ 21,586	\$ 6,226	\$ 265				\$ 28,077
<i>Subtotal</i>	\$2,064,199	\$1,297,547	\$1,246,153	\$ 1,233,090	\$ 1,374,337	\$ 1,493,814	\$ 1,592,287	\$ 16,568,612
DPH Work Orders								\$ -
Health at Home	\$ 150,898							\$ 1,055,945
RTZ – DCIP	\$ 80,000		\$ 120,000	\$ 40,000	\$ 80,000	\$ 60,000	\$ 60,000	\$ 480,000
DAAS Internal (Salaries & Fringe)	\$ 181,920	\$ 176,924	\$ 185,828	\$ 214,132	\$ 59,485	\$ 167,040	\$ 200,942	\$ 2,204,575
Homecoming Services Network & Research (SFSC)	\$ 89,173	\$ 17,871	\$ 13,568	\$ 7,553	\$ 10,937	\$ 19,832	\$ 13,889	\$ 210,191
Emergency Meals (Meals on Wheels)	\$ 67,778	\$ 60,000	\$ -	\$ 36,022	\$ 23,978	\$ 38,346	\$ 51,800	\$ 568,127
IT Contractor								\$ 298,270
Case Management Training Institute (Family Service)	\$ 85,690	\$ 62,119	\$ 57,881	\$ 40,850	\$ 79,150			\$ 325,690
IHSS Share of Cost	\$ 93,454							\$ 93,454
Grand Total	\$2,813,112	\$1,614,461	\$1,623,430	\$ 1,571,647	\$ 1,627,887	\$ 1,779,032	\$ 1,918,918	\$ 21,804,864
	FY0910	FY1011		FY1112		FY1213		Project to Date
Total CLF Fund Budget	\$3,000,000	\$ 3,595,877		\$ 3,588,517		\$ 3,656,139		\$ 22,853,531
% DAAS Internal of Total CLF Fund**	11.7%	10.1%		7.6%		10.1%		9.6%
* This figure does not match the figure in Section 4 of this report because this figure reflects the date of invoice to HSA, while the other reflects the date of service to the client.								
** According to the CLF's establishing ordinance, "In no event shall the cost of department staffing associated with the duties and services associated with this fund exceed 15% [...] of the total amount of the fund." When the most recent six-month period falls in July-December, total funds available are pro-rated to reflect half of the								

Community Living Fund Six-Month Report

CLF @ IOA Purchased	Jun-10		Dec-10		Jun-11		Dec-11		Jun-12		Dec-12		Jun-13		Project-to-Date	
Services	\$	Clients	\$	Clients												
Total	\$ 996,867	247	\$ 675,426	169	\$ 514,228	134	\$ 547,257	135	\$ 466,195	124	\$ 459,069	120	\$ 503,135	122	\$ 7,080,240	837
Home Care	\$ 460,160	43	\$ 257,378	23	\$ 204,550	20	\$ 191,837	27	\$ 145,771	18	\$ 138,095	18	\$ 176,462	18	\$ 2,817,502	174
Board & Care	\$ 296,902	33	\$ 274,449	30	\$ 237,365	29	\$ 253,920	31	\$ 234,489	28	\$ 243,377	27	\$ 223,632	26	\$ 2,222,780	46
Rental Assistance (General)	\$ 75,089	44	\$ 51,366	31	\$ 27,116	21	\$ 34,981	27	\$ 35,348	27	\$ 32,234	30	\$ 33,687	28	\$ 595,073	251
Non-Medical Home Equipment	\$ 51,667	98	\$ 34,134	51	\$ 15,730	40	\$ 22,425	35	\$ 22,130	34	\$ 23,192	31	\$ 19,864	32	\$ 411,495	498
Housing-Related	\$ 20,190	51	\$ 13,780	22	\$ 3,211	19	\$ 4,656	19	\$ 1,882	10	\$ 1,229	8	\$ 1,191	4	\$ 256,491	251
Assistive Devices	\$ 24,433	33	\$ 20,179	36	\$ 7,917	19	\$ 12,053	25	\$ 4,123	22	\$ 8,321	27	\$ 37,644	17	\$ 312,935	335
Adult Day Programs	\$ 6,113	4	\$ 1,865	2	\$ 1,920	1	\$ 11,936	6	\$ 3,643	1	\$ 711	1	\$ -	0	\$ 110,445	18
Communication/Translation	\$ 11,239	69	\$ 7,196	37	\$ 2,387	20	\$ 2,162	16	\$ 1,134	12	\$ 1,021	11	\$ 1,517	19	\$ 61,946	207
Respite	\$ 9,488	2	\$ 4,056	1	\$ -	0	\$ 153	1	\$ -	0	\$ -	0	\$ -	0	\$ 43,060	8
Health Care	\$ 8,571	10	\$ 3,156	7	\$ 2,662	8	\$ 4,629	8	\$ 1,935	3	\$ 1,495	4	\$ 314	1	\$ 46,514	50
Medical Services	\$ 2,926	6	\$ 1,122	4	\$ 2,693	4	\$ -	0	\$ 500	1	\$ -	0	\$ -	0	\$ 38,241	47
Other Special Needs	\$ 7,511	11	\$ 813	7	\$ 3,477	5	\$ 122	3	\$ -	0	\$ -	0	\$ 1,282	3	\$ 29,846	77
Counseling	\$ 8,150	14	\$ 3,750	12	\$ 4,800	5	\$ 5,000	7	\$ 9,400	19	\$ 6,250	20	\$ 6,069	19	\$ 55,568	65
Professional Care Assistance	\$ 2,553	3	\$ -	0	\$ -	0	\$ -	0	\$ -	0	\$ 1,364	1	\$ -	0	\$ 19,282	13
Habilitation	\$ 10,088	4	\$ 1,450	2	\$ -	0	\$ 825	1	\$ 2,625	1	\$ -	0	\$ -	0	\$ 20,238	7
Transportation	\$ 1,568	16	\$ 693	11	\$ 401	9	\$ 495	9	\$ 387	7	\$ 761	6	\$ 1,257	7	\$ 19,340	84
Legal Assistance	\$ -	1	\$ 40	1	\$ -	0	\$ 312	1	\$ 85	1	\$ -	0	\$ -	0	\$ 5,207	14
Others	\$ 217	3	\$ -	0	\$ -	0	\$ 1,751	2	\$ 2,745	3	\$ 1,018	1	\$ 216	3	\$ 14,278	41

Note: Historical figures may change slightly from report to report. "Other" services have historically included purchases such as employment, recreation, education, food, social reassurance, caregiver training, clothing, furniture, and other one-time purchases.

Client counts reflect unique clients with any transaction of that type.

Homecoming @ SFSC

Purchases	\$	%	\$	%	\$	%	\$	%	\$	%	\$	%	\$	%	\$	%
Total	\$ 21,649.96		\$ 15,878.95		\$ 9,369.20		\$ 7,552.54		\$ 10,936.59		\$ 19,831.84		\$ 9,388.79		\$ 107,549.17	
Housing-related services	\$ 11,981	55%	\$ 11,351	71%	\$ 6,028	64%	\$ 5,942	79%	\$ 4,308	39%	\$ 6,512	33%	\$ -	0%	\$ 66,977	62%
Medical/Dental items & services	\$ 4,052	19%	\$ 1,226	8%	\$ 1,828	20%	\$ 560	7%	\$ 655	6%	\$ 482	2%	\$ 198	2%	\$ 9,680	9%
In-home support	\$ -	0%	\$ -	0%		0%		0%	\$ -	0%	\$ 10,700	54%	\$ -	0%	\$ 4,967	5%
Furniture and appliances	\$ 1,690	8%	\$ 369	2%	\$ 371	4%	\$ 552	7%	\$ 2,541	23%	\$ 906	5%	\$ 3,756	40%	\$ 7,065	7%
Food	\$ 1,091	5%	\$ 930	6%	\$ 676	7%	\$ 28	0%	\$ 246	2%	\$ 50	0%	\$ 100	1%	\$ 4,725	4%
Assistive devices	\$ 493	2%	\$ 149	1%	\$ 25	0%	\$ 185	2%	\$ 525	5%	\$ 130	1%	\$ 5,016	53%	\$ 3,837	4%
Other goods/services	\$ 2,342	11%	\$ 1,855	12%	\$ 441	5%	\$ 284	4%	\$ 2,661	24%	\$ 1,052	5%	\$ 318	3%	\$ 10,299	10%