Dates shown are the last month of the reporting period

	Mar-07		Jun-	07	Sep-	07	То	tal
Eligible	28	93%	129	78%	249	81%	406	81%
Ineligible	2	6%	33	20%	40	13%	75	14%
Withdrawn	0	0%	3	1%	17	5%	20	3%
Total	30	100%	165	100%	306	100%	501	100%

Eligibility After Initial Screening

Reason for Ineligibility

	Mar-	07	Jun-	07	Sep-	07	Tot	al
Alternative resources available	0	0%	21	63%	21	52%	42	56%
Assets over limit	0	0%	3	9%	3	7%	6	8%
Income over limit	0	0%	0	0%	I	2%	I	1%
Not able to live in community	I	50%	0	0%	0	0%	I	١%
Not at risk for institutionalization	I	50%	8	24%	13	32%	22	29%
Not SF resident	0	0%	0	0%	2	5%	2	2%
Other reason	0	0%	I	3%	0	0%	I	1%
Total	2	100%	33	100%	40	100%	75	100%

Dates shown are the last month of the reporting period

Screened as Eligible - Accepted by IOA?

	Mar-07		Jun-	07	Sep-	07	Total	
Yes	16	57%	86	66%	165	66%	267	65%
No	11	39%	40	31%	10	4%	61	15%
Pending	I	3%	3	2%	39	15%	43	10%
Others	0	0%	0	0%	35	14%	35	8%
Total	28	100%	129	100%	249	100%	406	100%

Reason for Ineligibility - IOA

	Mar	-07	Jun	-07	Sep	-07	Tot	al
Alternative resources available	9	81%	22	55%	6	60%	37	60%
Assets over limit	0	0%	I	2%	0	0%	I	1%
Income over limit	I	9%	0	0%	0	0%	I	1%
Not able to live in community	0	0%	2	5%	0	0%	2	3%
Not at risk for institutionalization	I	9%	I	2%	I	10%	3	4%
Other reason	0	0%	14	35%	3	30%	17	27%
Total	П	100%	40	100%	10	100%	61	100%

Other reasons include: Failure to complete documentation, requested services are not medically necessary or

would not impact level of care/risk of institutionalization, or case stabilized.

Dates shown are the last month of the reporting period

Demographics - Eligible Referrals

"Eligible Referrals" are referrals that are Screened Eligible AND Accepted for Service by IOA (Waitlist excluded)

Age - Eligible Referrals

	Mar-07		Jun-	07	Sep-07		Tota	ıl
18-59	7	43%	25	2 9 %	53	32%	85	31%
60+	9	56%	61	70%	112	67%	182	68%
Total	16	100%	86	100%	165	100%	267	100%

Ethnicity - Eligible Referrals

	Mar-07		Mar-07		Jun-	Jun-07		07	Tot	al
White	6	37%	31	36%	57	34%	94	35%		
Asian/Pacific Islander	4	25%	16	18%	31	18%	51	19%		
African American	5	31%	23	26%	46	27%	74	27%		
Latino	I	6%	14	16%	27	16%	42	15%		
Other/Unknown	0	0%	2	2%	4	2%	6	2%		
Total	16	100%	86	100%	165	100%	267	100%		

Dates shown are the last month of the reporting period

4

Language - Eligible Referrals

	Mar-	07	Jun-	07	Sep-	07	Tot	al
English	11	68%	59	68%	117	70%	187	70%
Spanish	0	0%	13	15%	17	10%	30	11%
Cantonese	4	25%	8	9 %	11	6%	23	8%
Mandarin	0	0%	2	2%	6	3%	8	2%
Tagalog	0	0%	0	0%	8	4%	8	2%
Russian	I	6%	2	2%	2	١%	5	١%
Japanese	0	0%	0	0%	3	١%	3	١%
Arabic	0	0%	0	0%	I	0%	I	0%
Korean	0	0%	I	١%	0	0%	I	0%
Toisan	0	0%	I	١%	0	0%	I	0%
Total	16	100%	86	100%	165	100%	267	100%

Dates shown are the last month of the reporting period

Zip - Eligible Referrals

	Mar	-07	Jun	-07	Sep	-07	То	tal
94102 - Hayes Valley/Tenderloin	3	18%	14	16%	22	13%	39	14%
94103 - South of Market	I	6%	9	10%	16	9 %	26	9%
94107 - Potrero Hill	0	0%	3	3%	5	3%	8	2%
94108 - Chinatown	I	6%	I	1%	3	١%	5	1%
94109 - Polk/Russian Hill	0	0%	9	10%	20	12%	29	10%
94110 - Inner Mission/Bernal Hts	0	0%	7	8%	13	7%	20	7%
94112 - Outer Mission/Excelsior/Ingleside	I	6%	4	4%	10	6%	15	5%
94115 - Western Addition	4	25%	6	6%	13	7%	23	8%
94116 - Parkside/Forest Hill	I	6%	3	3%	11	6%	15	5%
94118 - Inner Richmond	0	0%	0	0%	2	١%	2	0%
94121 - Outer Richmond/Sea Cliff	3	18%	2	2%	I	0%	6	2%
94122 - Sunset	0	0%	2	2%	0	0%	2	0%
94124 - Bayview/Hunters Point	0	0%	6	6%	10	6%	16	5%
94132 - Stonestown/Lake Merced	I	6%	I	١%	4	2%	6	2%
94133 - North Beach/Telegraph Hill	I	6%	6	6%	5	3%	12	4%
94134 - Visitacion Valley	0	0%	4	4%	7	4%	11	4%
94158 - China Basin/Mission Creek	0	0%	I	1%	0	0%	I	0%
Others	0	0%	6	6%	13	7%	19	7%
None	0	0%	2	2%	10	6%	12	4%
Total	16	100%	86	100%	165	100%	267	100%

Referring Agency - Eligible Referrals

	Mar-07		Jun-0)7	Sep-	07	Tot	al
30th Street	0	0%	0	0%	I	0%	I	0%
APS	0	0%	I	1%	8	4%	9	3%
Bernal Heights Negh. Center	0	0%	I	1%	0	0%	I	0%
BVHP/ADH	0	0%	2	2%	3	١%	5	١%
Canon Kip	0	0%	0	0%	3	١%	3	۱%

Dates shown are the last month of the reporting period

	Mar	07	Jun-	07	Sep	07	Tota	al
Catholic Charities	0	0%	0	0%	6	3%	6	2%
CATS	0	0%	I	١%	0	0%	I	0%
Central City Older Adults	0	0%	5	5%	0	0%	5	1%
Chinatown/ NB Mental Health	0	0%	0	0%	I	0%	I	0%
Chinese Hospital	0	0%	0	0%	I	0%	I	0%
СРМС	0	0%	I	١%	1	0%	2	0%
Curry Center	0	0%	2	2%	I	0%	3	١%
DPH/PHN	0	0%	I	١%	0	0%	I	0%
Episcopal Community Services	0	0%	0	0%	I	0%	I	0%
Family Health Center	0	0%	0	0%	I	0%	I	0%
Family Member	0	0%	0	0%	3	١%	3	1%
Family Service Agency	0	0%	2	2%	I	0%	3	1%
Golden Gate ADHC	0	0%	I	1%	5	3%	6	2%
Health at Home	0	0%	2	2%	9	5%	11	4%
Idlylwood Care Center SNF	0	0%	I	١%	0	0%	I	0%
IHSS	5	31%	10	11%	4	2%	19	7%
IHSS Consortium	2	12%	7	8%	19	11%	28	10%
IOA/Linkages	I	6%	7	8%	4	2%	12	4%
IOA/MSSP	I	6%	5	5%	13	7%	19	7%
JFCS	0	0%	I	۱%	I	0%	2	0%
Kaiser Home Health	I	6%	I	1%	4	2%	6	2%
Kimochi	0	0%	0	0%	I	0%	I	0%
ЦНН	0	0%	4	4%	8	4%	12	4%
LHH/ADH	0	0%	0	0%	2	١%	2	0%
LHH/Letter	0	0%	0	0%	3	١%	3	١%
Lighthouse for the Blind	0	0%	3	3%	0	0%	3	۱%
Little Brothers	0	0%	0	0%	I	0%	I	0%

Dates shown are the last month of the reporting period

	Mar-	07	Jun-(07	Sep-	07	Tota	1
Mabini Adult Day Health	0	0%	9	10%	0	0%	9	3%
Mayors' office	0	0%	I	1%	0	0%	I	0%
Mission Creek ADHC	0	0%	I	1%	0	0%	I	0%
On Lok Senior Services	0	0%	0	0%	2	1%	2	0%
Presentation ADH	0	0%	I	1%	I	0%	2	0%
Public conservator	0	0%	I	١%	3	1%	4	١%
Public Guardian	I	6%	0	0%	0	0%	I	0%
Relative	0	0%	I	1%	0	0%	I	0%
Renal Advantage Inc	0	0%	0	0%	I	0%	I	0%
SE Mission Geriatric Services	0	0%	0	0%	I	0%	I	0%
Self Help ADHC	I	6%	I	1%	I	0%	3	١%
Self Help for the Elderly	0	0%	0	0%	I	0%	I	0%
Self Referral	0	0%	3	3%	2	١%	5	١%
SF Homeless Outreach	0	0%	0	0%	I	0%	I	0%
SF Housing Authority	0	0%	0	0%	3	1%	3	۱%
SF Sen Ctr/Homecoming	0	0%	I	١%	0	0%	I	0%
SF Senior Center	0	0%	I	١%	9	5%	10	3%
SFGH	0	0%	2	2%	8	4%	10	3%
Southeast Mission Geriatric	0	0%	0	0%	I	0%	I	0%
St Francis of Assisi	0	0%	0	0%	I	0%	I	0%
St. Anthony's	I	6%	I	١%	0	0%	2	0%
St. Mary's ADH	0	0%	0	0%	5	3%	5	١%
St. Mary's Hospital	I	6%	0	0%	0	0%	I	0%
Sutter VNH	0	0%	I	1%	2	1%	3	١%
Swords to Plowshares	0	0%	I	1%	0	0%	I	0%
тсм	I	6%	0	0%	10	6%	П	4%
Tenderloin Neighborhood Dev	0	0%	0	0%	2	1%	2	0%

Dates shown are the last month of the reporting period

	Mar-07		Jun	-07	Sep	-07	Tot	al
Tom Waddell	0	0%	0	0%	I	0%	I	0%
UCSF	0	0%	I	1%	0	0%	I	0%
UCSF Citywide Team	0	0%	0	0%	I	0%	I	0%
UCSF Medical Center	0	0%	0	0%	I	0%	I	0%
VAMC	0	0%	2	2%	2	١%	4	۱%
Victorian Manor	I	6%	0	0%	0	0%	I	0%
Westside Crisis	0	0%	0	0%	I	0%	I	0%
Total	16	100%	86	100%	165	100%	267	100%

Dates shown are the last month of the reporting period

Residence Type - Eligible Referrals

	Mar-	07	Jun-	07	Sep-	07	То	tal
Laguna Honda Hospital	I	6%	I	١%	6	3%	8	2%
Other SNF (long term)	0	0%	I	١%	0	0%	I	0%
SFGH	0	0%	0	0%	4	2%	4	١%
Board & Care/Assisted Living	I	6%	0	0%	0	0%	I	0%
Owned house	0	0%	7	8%	15	9 %	22	8%
Rented apt/house	13	81%	68	7 9 %	122	73%	203	76%
SRO	I	6%	8	9%	15	9%	24	8%
Homeless	0	0%	0	0%	3	١%	3	١%
Other	0	0%	I	١%	0	0%	I	0%
Total	16	100%	86	100%	165	100%	267	100%

Service Requests - Eligible Referrals

	Mar-07	Jun-07	Sep-07	Total
In Home Support	8	32	52	92
Housing-related	I I	15	34	50
Assistive Devices	5	27	33	65
Case Management	4	13	38	55
Money Management	5	7	16	28
Medical/Dental Items + Services	2	7	22	31
Day Programs	7	8	5	20
Home Repair / Modification	3	9	13	25
Furniture and Appliances	2	8	16	26
Food	4	2	7	13
Emergency Response/Lifeline Services	0	6	11	17
Caregiver Support	4	5	2	П
Other	0	4	6	10