

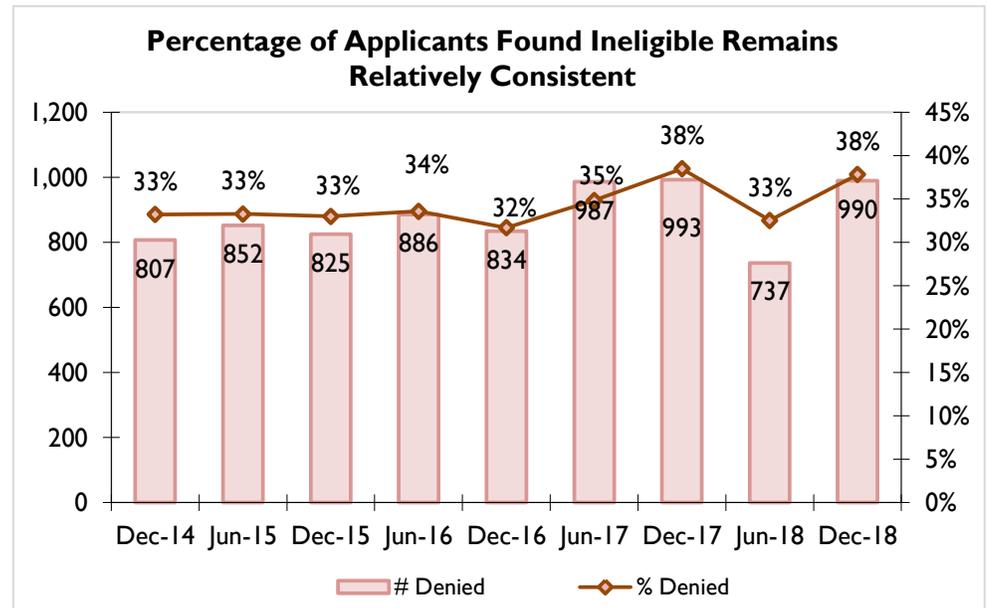
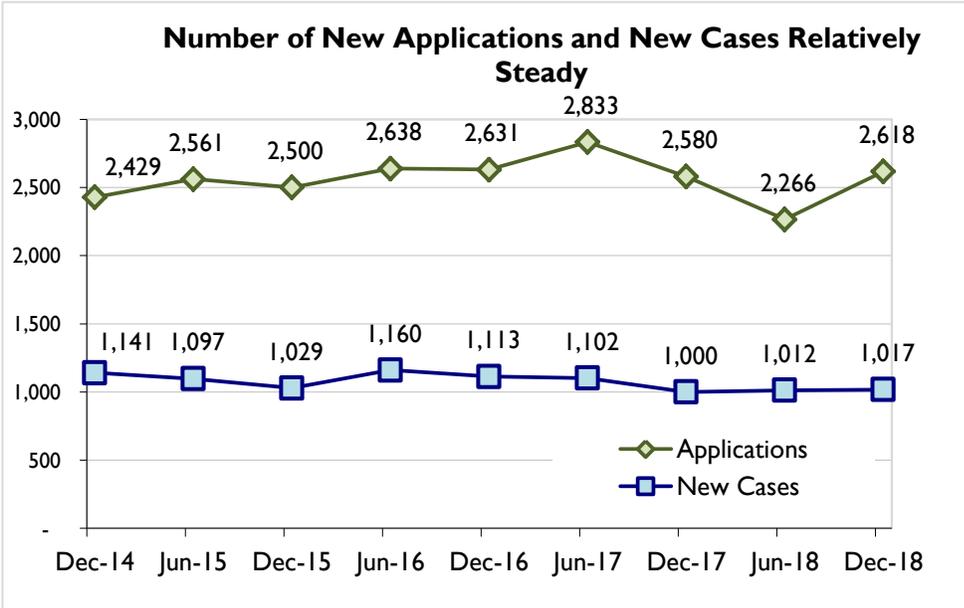
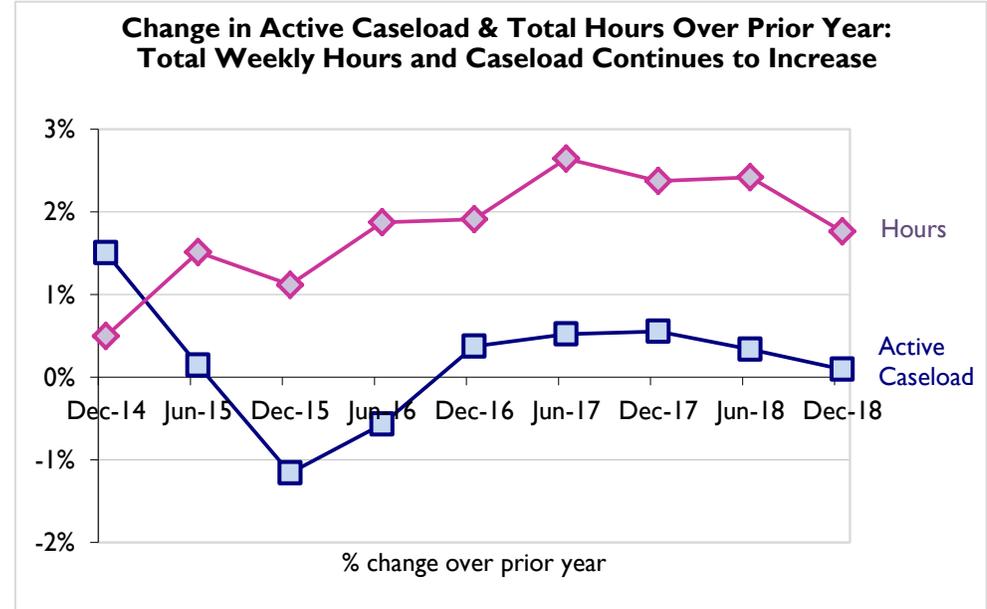
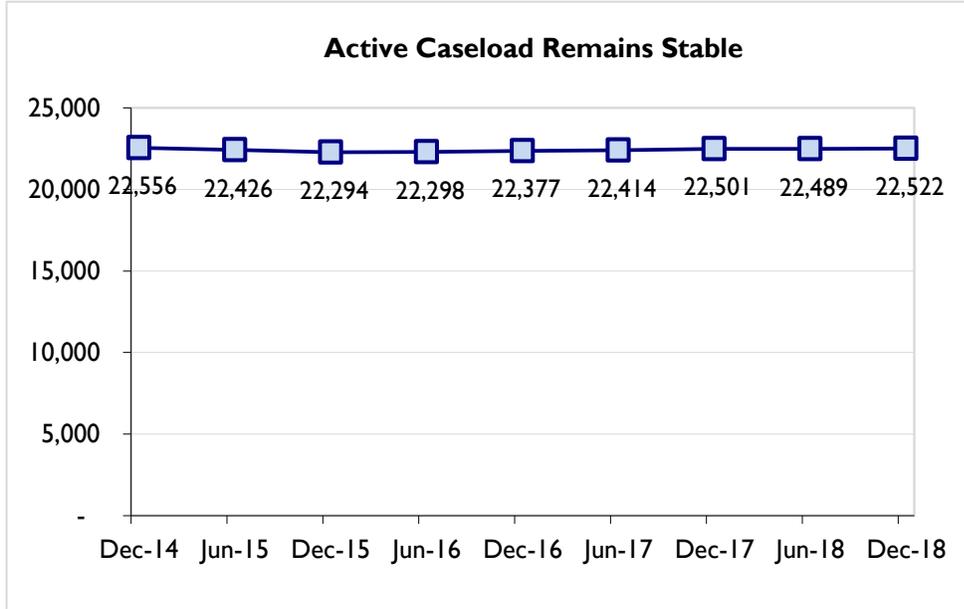
In Home Supportive Services

Six-Month Update

July – December 2018

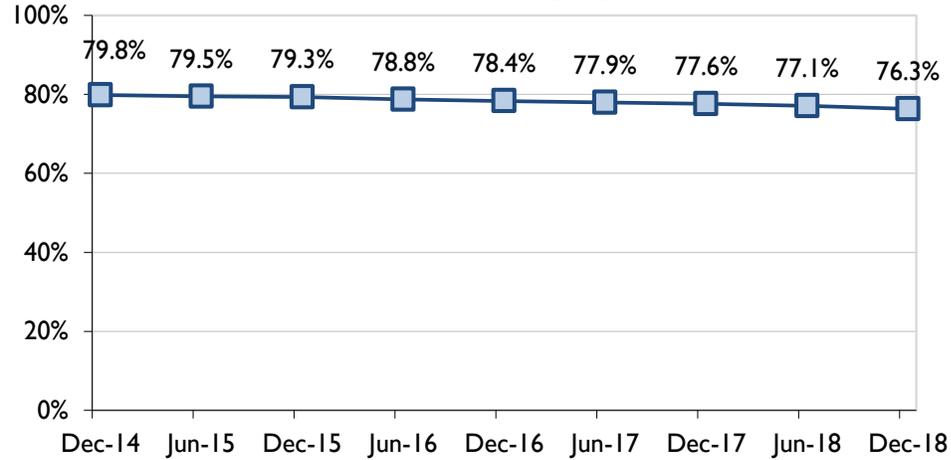
Produced by the San Francisco Human Services Agency Planning Unit

In Home Supportive Services Six-Month Update

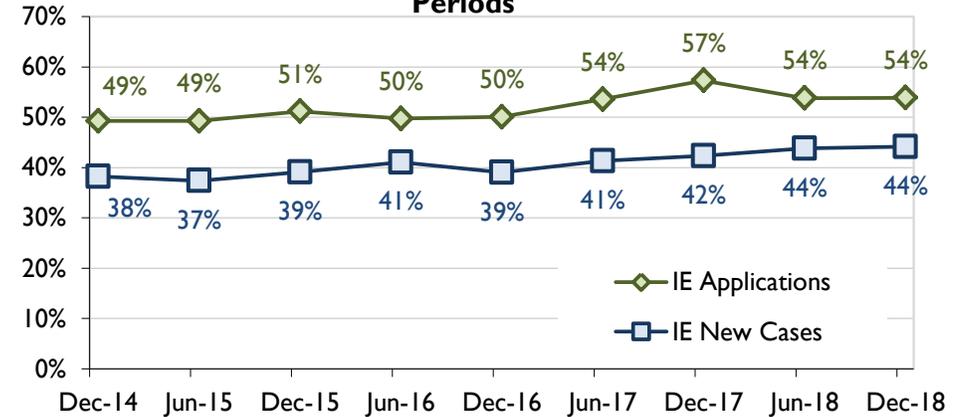


In Home Supportive Services Six-Month Update

Percent of Active Caseload on SSI Continues to Decrease Very Slightly

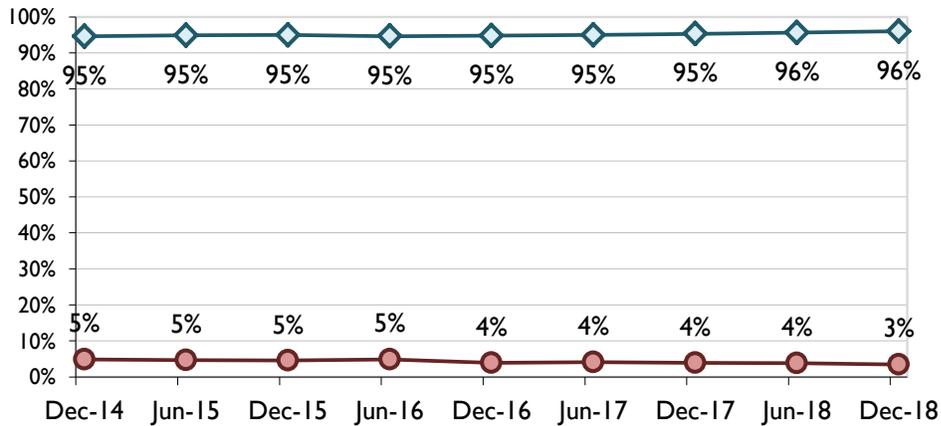


% of Applications and New Cases that were Income Eligible Remains Consistent with Prior Six Month Periods



Income Eligible Applicants are those who do not receive SSI.

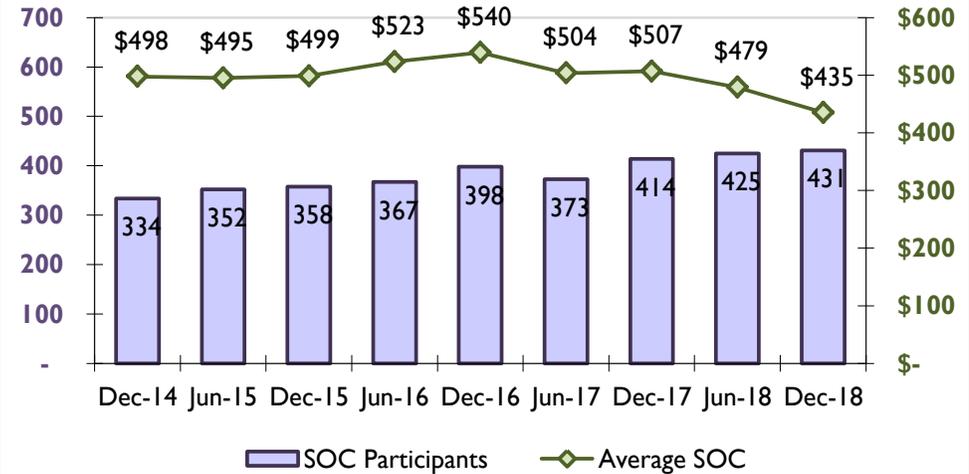
IP Mode and Contract Mode Remain Steady



Mixed mode percentage not shown because percentage is so small.

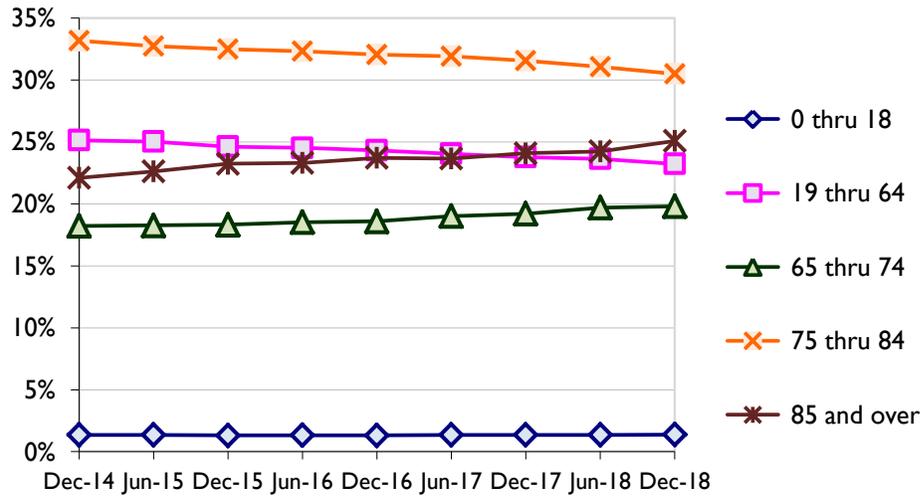
◆ Independent Provider ● Contract

Number of Share of Cost Participants Continues to Increase Slightly while Average Monthly Share of Cost Continues to Decrease

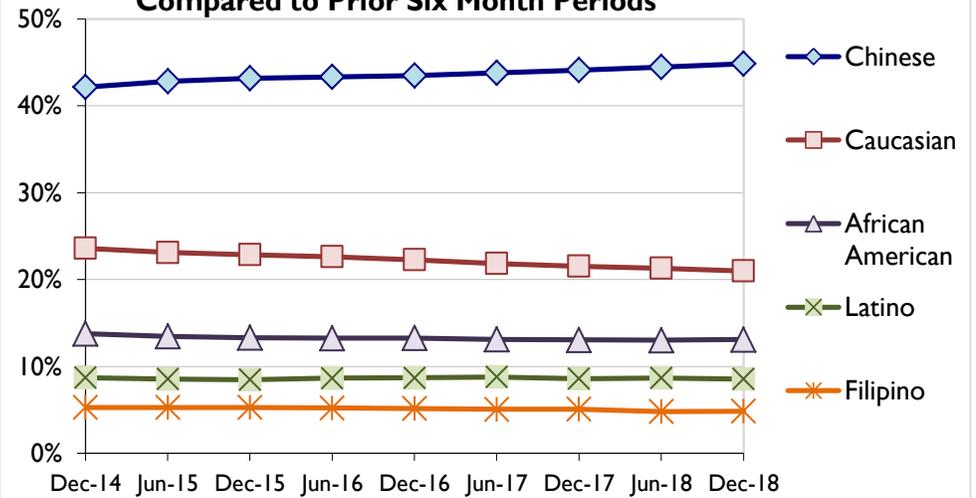


In Home Supportive Services Six-Month Update

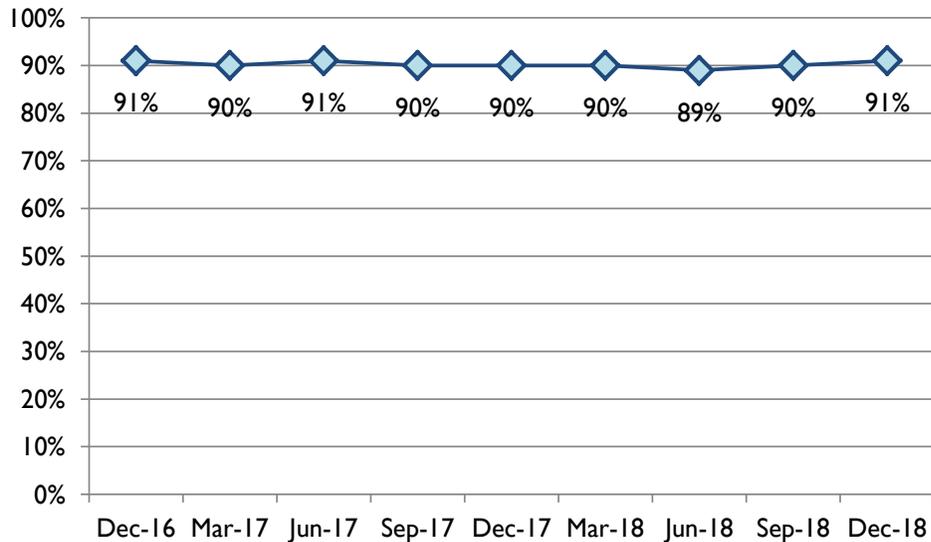
Age Distribution Remains Mostly Stable



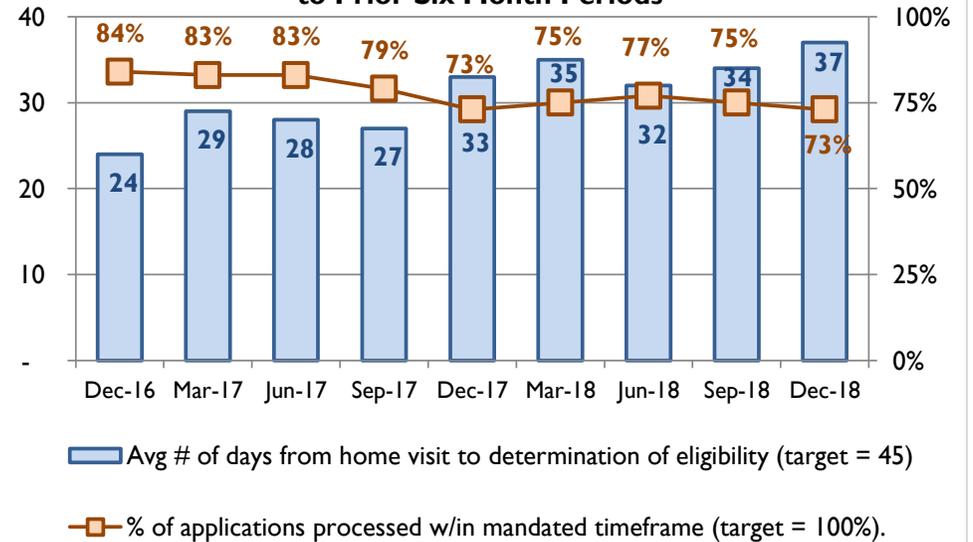
Caseload Ethnicity Profile Remains Fairly Stable Compared to Prior Six Month Periods



Percentage of Assessments Completed On Time Remains Steady



Application Processing Performance Remains Similar to Prior Six Month Periods



In Home Supportive Services Six-Month Update

Active Caseload*	Jun-16		Dec-16		Jun-17		Dec-17		Jun-18		Dec-18	
	#	%	#	%	#	%	#	%	#	%	#	%
Active Cases	22,298		22,377		22,414		22,501		22,489		22,522	
Change from Previous 6 Months	4	0.0%	79	0.4%	37	0.2%	87	0.4%	(12)	-0.1%	33	0.1%
Change from Previous Year	(128)	-0.6%	83	0.4%	116	0.5%	124	0.6%	75	0.3%	21	0.1%
Change from 2 Years	(96)	-0.4%	(179)	-0.8%	(12)	-0.1%	207	0.9%	191	0.9%	145	0.6%
Change from 3 Years	690	3.2%	155	0.7%	20	0.1%	(55)	-0.2%	63	0.3%	228	1.0%
Gender												
Male	8,627	38.7%	8,683	38.8%	8,672	38.7%	8,692	38.6%	8,697	38.7%	8,706	38.7%
Female	13,671	61.3%	13,694	61.2%	13,742	61.3%	13,809	61.4%	13,792	61.3%	13,816	61.3%
Delivery Mode												
Independent Provider	21,104	94.6%	21,202	94.7%	21,287	95.0%	21,445	95.3%	21,510	95.6%	21,620	96.0%
Contract	1,081	4.8%	881	3.9%	924	4.1%	883	3.9%	852	3.8%	786	3.5%
Mixed	113	0.5%	294	1.3%	203	0.9%	173	0.8%	127	0.6%	116	0.5%
Age (in years)												
0 thru 18	296	1.3%	294	1.3%	302	1.3%	305	1.4%	307	1.4%	311	1.4%
19 thru 64	5,468	24.5%	5,442	24.3%	5,389	24.0%	5,351	23.8%	5,316	23.6%	5,233	23.2%
65 thru 74	4,128	18.5%	4,160	18.6%	4,263	19.0%	4,324	19.2%	4,429	19.7%	4,460	19.8%
75 thru 84	7,210	32.3%	7,173	32.1%	7,155	31.9%	7,101	31.6%	6,987	31.1%	6,869	30.5%
85 and over	5,196	23.3%	5,308	23.7%	5,305	23.7%	5,420	24.1%	5,450	24.2%	5,649	25.1%
Average	73		72		72		73		73		73	
Median	77		77		77		77		77		77	
Lives Alone	8,978	40.3%	9,023	40.3%	9,046	40.4%	9,061	40.3%	9,039	40.2%	9,026	40.1%
SSI Status												
SSI	17,560	78.8%	17,533	78.4%	17,471	77.9%	17,459	77.6%	17,340	77.1%	17,195	76.3%
Non-SSI	4,738	21.2%	4,844	21.6%	4,943	22.1%	5,042	22.4%	5,149	22.9%	5,327	23.7%
Share of Cost												
Number of Individuals	367	1.6%	398	1.8%	373	1.7%	414	1.8%	425	1.9%	431	1.9%
Mean Share of Cost/Individual	\$ 523		\$ 540		\$ 504		\$ 507		\$ 479		\$ 435	
Median Share of Cost/Individual	\$ 640		\$ 649		\$ 399		\$ 196		\$ 100		\$ 25	

*Active Caseload is based on a snapshot of the IHSS caseload at the end of the final month of the six-month period.

In Home Supportive Services Six-Month Update

Active Caseload	Jun-16		Dec-16		Jun-17		Dec-17		Jun-18		Dec-18	
	#	%	#	%	#	%	#	%	#	%	#	%
Ethnicity												
Chinese	9,662	43.3%	9,734	43.5%	9,817	43.8%	9,926	44.1%	9,996	44.4%	10,102	44.9%
Caucasian	5,048	22.6%	4,981	22.3%	4,897	21.8%	4,844	21.5%	4,788	21.3%	4,727	21.0%
African American	2,954	13.2%	2,967	13.3%	2,941	13.1%	2,937	13.1%	2,927	13.0%	2,948	13.1%
Latino	1,927	8.6%	1,943	8.7%	1,966	8.8%	1,934	8.6%	1,947	8.7%	1,927	8.6%
Filipino	1,162	5.2%	1,151	5.1%	1,134	5.1%	1,142	5.1%	1,078	4.8%	1,091	4.8%
Vietnamese	462	2.1%	478	2.1%	501	2.2%	526	2.3%	533	2.4%	513	2.3%
Korean	250	1.1%	245	1.1%	251	1.1%	260	1.2%	263	1.2%	248	1.1%
Cambodian	51	0.2%	47	0.2%	50	0.2%	50	0.2%	49	0.2%	47	0.2%
Other/Unknown	782	3.5%	831	3.7%	857	3.8%	882	3.9%	908	4.0%	919	4.1%
Primary Language												
English	6,310	28.3%	6,334	28.3%	6,264	27.9%	6,256	27.8%	6,267	27.9%	6,270	27.8%
Cantonese	8,505	38.1%	8,577	38.3%	8,680	38.7%	8,771	39.0%	8,810	39.2%	8,893	39.5%
Russian	2,902	13.0%	2,847	12.7%	2,818	12.6%	2,805	12.5%	2,726	12.1%	2,714	12.1%
Spanish	1,520	6.8%	1,520	6.8%	1,547	6.9%	1,516	6.7%	1,521	6.8%	1,489	6.6%
Mandarin	834	3.7%	841	3.8%	832	3.7%	843	3.7%	871	3.9%	881	3.9%
Tagalog	908	4.1%	902	4.0%	886	4.0%	897	4.0%	848	3.8%	855	3.8%
Vietnamese	430	1.9%	448	2.0%	467	2.1%	486	2.2%	489	2.2%	477	2.1%
All Other	889	4.0%	908	4.1%	920	4.1%	927	4.1%	957	4.3%	943	4.2%
Zip Code/Neighborhood												
94102 Hayes Valley/Tenderloin/N. of Market	2,281	10.2%	2,272	10.2%	2,274	10.1%	2,260	10.0%	2,233	9.9%	2,234	9.9%
94103 South of Market	1,862	8.4%	1,864	8.3%	1,873	8.4%	1,883	8.4%	1,840	8.2%	1,809	8.0%
94107 Potrero Hill	701	3.1%	696	3.1%	704	3.1%	713	3.2%	698	3.1%	707	3.1%
94108 Chinatown	900	4.0%	910	4.1%	920	4.1%	884	3.9%	887	3.9%	865	3.8%
94109 Polk/Russian Hill	1,691	7.6%	1,687	7.5%	1,681	7.5%	1,669	7.4%	1,663	7.4%	1,636	7.3%
94110 Inner Mission/Bernal Heights	1,302	5.8%	1,307	5.8%	1,315	5.9%	1,282	5.7%	1,273	5.7%	1,270	5.6%
94112 Ingleside/Excelsior/Outer Mission	1,872	8.4%	1,926	8.6%	1,932	8.6%	1,987	8.8%	2,011	8.9%	2,016	9.0%
94115 Western Addition/Japantown	1,533	6.9%	1,516	6.8%	1,527	6.8%	1,525	6.8%	1,525	6.8%	1,539	6.8%
94116 Parkside	817	3.7%	833	3.7%	824	3.7%	839	3.7%	839	3.7%	841	3.7%
94118 Inner Richmond	685	3.1%	695	3.1%	698	3.1%	696	3.1%	685	3.0%	700	3.1%
94121 Outer Richmond	1,050	4.7%	1,040	4.6%	1,056	4.7%	1,050	4.7%	1,047	4.7%	1,030	4.6%
94122 Sunset	988	4.4%	1,004	4.5%	995	4.4%	1,009	4.5%	1,017	4.5%	1,016	4.5%
94124 Bayview/Hunters Point	1,537	6.9%	1,558	7.0%	1,567	7.0%	1,587	7.1%	1,624	7.2%	1,655	7.3%
94132 Lake Merced/Stonestown	546	2.4%	557	2.5%	562	2.5%	584	2.6%	582	2.6%	583	2.6%
94133 North Beach/Chinatown	1,555	7.0%	1,490	6.7%	1,463	6.5%	1,479	6.6%	1,460	6.5%	1,480	6.6%
94134 Visitacion Valley/Sunnydale	1,446	6.5%	1,484	6.6%	1,479	6.6%	1,476	6.6%	1,491	6.6%	1,491	6.6%
Others	1,532	6.9%	1,538	6.9%	1,544	6.9%	1,578	7.0%	1,614	7.2%	1,650	7.3%

New Applications**	Jun-16		Dec-16		Jun-17		Dec-17		Jun-18		Dec-18	
	#	%	#	%	#	%	#	%	#	%	#	%
Total New Applications	2,638		2,631		2,833		2,580		2,266		2,618	
Change from previous six months	138	5.5%	(7)	-0.3%	202	7.7%	(253)	-8.9%	(314)	-12.2%	352	15.5%
Change from previous year	77	3.0%	131	5.2%	195	7.4%	(51)	-1.9%	(567)	-20.0%	38	1.5%
Application Status												
Record	622	23.6%	735	27.9%	781	27.6%	670	26.0%	777	34.3%	640	24.4%
Eligible	997	37.8%	918	34.9%	941	33.2%	822	31.9%	695	30.7%	874	33.4%
Interim	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Leave	13	0.5%	13	0.5%	12	0.4%	12	0.5%	4	0.2%	8	0.3%
Terminated	120	4.5%	131	5.0%	112	4.0%	140	5.4%	53	2.3%	106	4.0%
Denied (reasons below):	886	33.6%	834	31.7%	987	34.8%	993	38.5%	737	32.5%	990	37.8%
<i>Recipient request</i>	259	29.2%	240	28.8%	326	33.0%	313	31.5%	240	32.6%	321	32.4%
<i>No assessed need</i>	133	15.0%	162	19.4%	183	18.5%	187	18.8%	146	19.8%	159	16.1%
<i>Residence</i>	95	10.7%	76	9.1%	92	9.3%	53	5.3%	45	6.1%	41	4.1%
<i>Health care certification missing</i>	61	6.9%	46	5.5%	69	7.0%	73	7.4%	159	21.6%	212	21.4%
<i>Other missing documentation</i>	272	30.7%	255	30.6%	266	27.0%	310	31.2%	109	14.8%	191	19.3%
<i>Alternative Resources, Voluntary Services, Refused Services</i>	41	4.6%	32	3.8%	34	3.4%	39	3.9%	25	3.4%	30	3.0%
<i>Residency status</i>	1	0.1%	1	0.1%	1	0.1%	3	0.3%	0	0.0%	1	0.1%
<i>SSI/P Personal and Real Property</i>	0	0.0%	0	0.0%	0	0.0%	0	0.0%	12	1.6%	34	3.4%
<i>Other</i>	24	2.7%	22	2.6%	14	1.4%	15	1.5%	0	0.0%	0	0.0%
											299	
SSI Status**											65	
SSI	1,326	50.3%	1,314	49.9%	1,316	46.5%	1,159	44.9%	1,047	46.2%	1,208	46.1%
Non-SSI	1,312	49.7%	1,317	50.1%	1,517	53.5%	1,478	57.3%	1,219	53.8%	1,410	53.9%
Unknown	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	175	6.7%
Zip Code/Neighborhood												
94102 Hayes Valley/Tenderloin/N. of Market	390	14.8%	356	13.5%	380	13.4%	369	14.3%	291	12.8%	344	13.1%
94103 South of Market	295	11.2%	304	11.6%	326	11.5%	255	9.9%	220	9.7%	299	11.4%
94107 Potrero Hill	63	2.4%	61	2.3%	83	2.9%	69	2.7%	55	2.4%	65	2.5%
94108 Chinatown	74	2.8%	82	3.1%	74	2.6%	71	2.8%	61	2.7%	67	2.6%
94109 Polk/Russian Hill	250	9.5%	236	9.0%	249	8.8%	222	8.6%	204	9.0%	220	8.4%
94110 Inner Mission/Bernal Heights	148	5.6%	151	5.7%	179	6.3%	178	6.9%	162	7.1%	175	6.7%
94112 Ingleside/Excelsior/Outer Mission	254	9.6%	245	9.3%	288	10.2%	249	9.7%	234	10.3%	235	9.0%
94115 Western Addition/Japantown	109	4.1%	116	4.4%	141	5.0%	118	4.6%	89	3.9%	130	5.0%
94116 Parkside	65	2.5%	82	3.1%	85	3.0%	77	3.0%	80	3.5%	89	3.4%
94117 Haight-Ashbury	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
94118 Inner Richmond	59	2.2%	65	2.5%	58	2.0%	75	2.9%	52	2.3%	65	2.5%
94121 Outer Richmond	79	3.0%	76	2.9%	90	3.2%	78	3.0%	62	2.7%	63	2.4%
94122 Sunset	95	3.6%	95	3.6%	86	3.0%	92	3.6%	83	3.7%	90	3.4%
94124 Bayview/Hunters Point	211	8.0%	218	8.3%	229	8.1%	203	7.9%	194	8.6%	201	7.7%
94132 Lake Merced/Stonestown	40	1.5%	56	2.1%	53	1.9%	83	3.2%	51	2.3%	63	2.4%
94133 North Beach/Chinatown	135	5.1%	101	3.8%	112	4.0%	89	3.4%	105	4.6%	121	4.6%
94134 Visitacion Valley/Sunnydale	163	6.2%	171	6.5%	176	6.2%	167	6.5%	136	6.0%	164	6.3%
Others	208	7.9%	216	8.2%	224	7.9%	242	9.4%	187	8.3%	227	8.7%

** New Applications include all applications with an application date during the six-month period (e.g., January 1 - June 30). SSI Status analysis added from March 2006 forward.

In Home Supportive Services Six-Month Update

New Cases***	Jun-16		Dec-16		Jun-17		Dec-17		Jun-18		Dec-18	
	#	%	#	%	#	%	#	%	#	%	#	%
Total New Cases	1,160		1,113		1,102		1,000		1,012		1,017	
Gender												
Male	586	50.5%	556	50.0%	515	46.7%	466	46.6%	473	46.7%	466	45.8%
Female	574	49.5%	557	50.0%	587	53.3%	534	53.4%	539	53.3%	551	54.2%
Delivery mode												
Independent Provider	985	84.9%	979	88.0%	998	90.6%	927	92.7%	959	94.8%	986	97.0%
Contract	172	14.8%	134	12.0%	103	9.3%	72	7.2%	51	5.0%	20	2.0%
Mixed	3	0.3%	0	0.0%	1	0.1%	1	0.1%	2	0.2%	11	1.1%
Age (in years)												
0 thru 18	18	1.6%	17	1.5%	19	1.7%	17	1.7%	17	1.7%	23	2.3%
19 thru 64	417	35.9%	406	36.5%	374	33.9%	316	31.6%	348	34.4%	315	31.0%
65 thru 74	323	27.8%	299	26.9%	303	27.5%	298	29.8%	300	29.6%	299	29.4%
75 thru 84	291	25.1%	292	26.2%	298	27.0%	272	27.2%	244	24.1%	289	28.4%
85 and over	113	9.7%	99	8.9%	108	9.8%	97	9.7%	103	10.2%	91	8.9%
Average	68		67		68		67		67		68	
Median	69		69		69		70		70		70	
Lives Alone***	469	40.4%	439	39.4%	395	35.8%	361	36.1%	345	34.1%	360	35.4%
SSI Status												
SSI	684	59.0%	679	61.0%	647	58.7%	557	55.7%	569	56.2%	568	55.9%
Non-SSI	476	41.0%	434	39.0%	455	41.3%	423	42.3%	443	43.8%	449	44.1%
Share of Cost												
Number of Individuals	44	3.8%	36	3.2%	28	2.5%	27	2.7%	30	3.0%	35	3.4%
Mean Share of Cost/Individual	\$ 556		\$ 456		\$ 509		\$ 632		\$ 406		\$ 460	
Median Share of Cost/Individual	\$ 641		\$ 51		\$ 610		\$ 671		\$ 20		\$ 41	
Ethnicity												
Chinese	458	39.5%	403	36.2%	449	40.7%	429	42.9%	441	43.6%	453	44.5%
Caucasian	249	21.5%	227	20.4%	201	18.2%	166	16.6%	179	17.7%	173	17.0%
African American	193	16.6%	193	17.3%	147	13.3%	138	13.8%	142	14.0%	161	15.8%
Latin American/Hispanic	113	9.7%	106	9.5%	108	9.8%	84	8.4%	82	8.1%	80	7.9%
Filipino	54	4.7%	51	4.6%	60	5.4%	57	5.7%	38	3.8%	50	4.9%
Korean	11	0.9%	11	1.0%	18	1.6%	21	2.1%	12	1.2%	8	0.8%
Vietnamese	26	2.2%	36	3.2%	39	3.5%	30	3.0%	32	3.2%	28	2.8%
Cambodian	0	0.0%	0	0.0%	6	0.5%	3	0.3%	1	0.1%	1	0.1%
Other/Unknown	56	4.8%	86	7.7%	74	6.7%	72	7.2%	85	8.4%	63	6.2%

*** New Cases include all cases that currently have eligible or interim status and also have an application data during the six month period that begins one month prior to the report period (e.g., December 1 - May 31 for the January - June report).

In Home Supportive Services Six-Month Update

New Cases***	Jun-16		Dec-16		Jun-17		Dec-17		Jun-18		Dec-18	
	#	%	#	%	#	%	#	%	#	%	#	%
Primary Language												
English	470	40.5%	456	41.0%	379	34.4%	329	32.9%	358	35.4%	367	36.1%
Cantonese	384	33.1%	347	31.2%	397	36.0%	370	37.0%	385	38.0%	393	38.6%
Russian	48	4.1%	52	4.7%	49	4.4%	52	5.2%	40	4.0%	47	4.6%
Spanish	82	7.1%	81	7.3%	91	8.3%	66	6.6%	58	5.7%	46	4.5%
Mandarin	56	4.8%	43	3.9%	37	3.4%	42	4.2%	51	5.0%	44	4.3%
Tagalog	43	3.7%	40	3.6%	44	4.0%	48	4.8%	30	3.0%	36	3.5%
Vietnamese	26	2.2%	36	3.2%	38	3.4%	26	2.6%	27	2.7%	30	2.9%
All Other	51	4.4%	58	5.2%	67	6.1%	67	6.7%	63	6.2%	54	5.3%
Zip Code/Neighborhood												
94102 Hayes Valley/Tenderloin/N. of Market	149	12.8%	140	12.6%	133	12.1%	109	10.9%	93	9.2%	108	10.6%
94103 South of Market	115	9.9%	112	10.1%	104	9.4%	88	8.8%	76	7.5%	81	8.0%
94107 Potrero Hill	27	2.3%	16	1.4%	31	2.8%	26	2.6%	29	2.9%	28	2.8%
94108 Chinatown	47	4.1%	31	2.8%	38	3.4%	32	3.2%	36	3.6%	29	2.9%
94109 Polk/Russian Hill	98	8.4%	91	8.2%	80	7.3%	64	6.4%	66	6.5%	64	6.3%
94110 Inner Mission/Bernal Heights	62	5.3%	66	5.9%	68	6.2%	52	5.2%	55	5.4%	46	4.5%
94112 Ingleside/Excelsior/Outer Mission	110	9.5%	125	11.2%	108	9.8%	113	11.3%	119	11.8%	107	10.5%
94115 Western Addition/Japantown	52	4.5%	47	4.2%	54	4.9%	50	5.0%	42	4.2%	51	5.0%
94116 Parkside	29	2.5%	35	3.1%	47	4.3%	42	4.2%	45	4.4%	49	4.8%
94118 Inner Richmond	29	2.5%	30	2.7%	31	2.8%	30	3.0%	32	3.2%	31	3.0%
94121 Outer Richmond	51	4.4%	32	2.9%	49	4.4%	40	4.0%	46	4.5%	26	2.6%
94122 Sunset	54	4.7%	55	4.9%	36	3.3%	47	4.7%	51	5.0%	43	4.2%
94124 Bayview/Hunters Point	91	7.8%	92	8.3%	86	7.8%	82	8.2%	90	8.9%	87	8.6%
94132 Lake Merced/Stonestown	14	1.2%	23	2.1%	27	2.5%	33	3.3%	27	2.7%	20	2.0%
94133 North Beach/Chinatown	74	6.4%	48	4.3%	53	4.8%	49	4.9%	48	4.7%	81	8.0%
94134 Visitacion Valley/Sunnydale	84	7.2%	84	7.5%	68	6.2%	73	7.3%	77	7.6%	75	7.4%
Others	74	6.4%	86	7.7%	89	8.1%	70	7.0%	80	7.9%	91	8.9%

*** New Cases include all cases that currently have eligible or interim status and also have an application data during the six month period that begins one month prior to the report period (e.g., December 1 - May 31 for the January - June report).

In Home Supportive Services Six-Month Update

Services for Active Caseload	Jun-16		Dec-16		Jun-17		Dec-17		Jun-18		Dec-18	
	% of Active Cases	Avg Hrs Authorized	% of Active Cases	Avg Hrs Authorized	% of Active Cases	Avg Hrs Authorized	% of Active Cases	Avg Hrs Authorized	% of Active Cases	Avg Hrs Authorized	% of Active Cases	Avg Hrs Authorized
Domestic Services (D&R)	94%	0.86	94%	0.86	94%	0.86	94%	0.86	94%	0.85	94%	0.85
Routine Laundry (D&R)	95%	1.72	95%	1.73	95%	1.75	94%	1.75	94%	1.74	94%	1.69
Grocery Shopping (D&R)	89%	0.70	89%	0.70	89%	0.70	89%	0.70	89%	0.70	90%	0.70
Errands & Other Shopping (D&R)	94%	0.69	94%	0.70	94%	0.72	93%	0.73	93%	0.74	93%	0.75
Meal Clean Up (D&R)	88%	2.28	88%	2.29	88%	2.30	88%	2.30	88%	2.30	88%	2.30
Preparation of Meals (D&R)	88%	5.28	88%	5.33	88%	5.35	88%	5.36	88%	5.38	89%	5.40
Accompaniment to Medical Appointment (D&R)	90%	0.96	90%	0.99	90%	1.01	89%	1.03	86%	1.04	83%	0.97
Bathing, Oral Hygiene, Grooming	89%	2.56	89%	2.59	89%	2.61	89%	2.62	89%	2.67	90%	2.74
Dressing	77%	1.65	77%	1.66	78%	1.67	79%	1.67	80%	1.70	81%	1.74
Prosthesis Assistance	76%	0.83	77%	0.82	78%	0.82	77%	0.82	77%	0.81	78%	0.81
Ambulation	70%	2.04	70%	2.06	71%	2.08	73%	2.07	76%	2.05	79%	2.06
Moving In/Out of Bed	60%	1.40	61%	1.41	62%	1.42	63%	1.41	64%	1.42	66%	1.44
Bowel & Bladder Care	54%	2.67	55%	2.69	55%	2.72	57%	2.72	58%	2.81	59%	2.94
Repositioning/Rubbing	52%	1.82	54%	1.82	54%	1.83	54%	1.86	55%	1.87	56%	1.89
Feeding	28%	2.83	28%	2.82	28%	2.85	28%	2.87	28%	2.92	29%	2.97
Routine Bed Baths	9%	1.71	9%	1.70	9%	1.72	8%	1.75	8%	1.88	8%	2.05
Paramedical Services	6%	3.88	7%	3.92	7%	3.79	7%	3.89	7%	4.10	7%	4.18
Respiration	4%	1.22	4%	1.16	4%	1.17	5%	1.17	5%	1.18	5%	1.24
Protective Supervision	2%	36.64	2%	36.63	2%	36.68	2%	36.78	2%	36.66	2%	36.36
Menstrual Care	1%	0.64	2%	0.64	2%	0.63	2%	0.62	2%	0.60	2%	0.60
Accompaniment to Alternative Resources (D&R)	1%	2.36	1%	2.42	1%	2.30	1%	2.38	1%	2.39	1%	2.40
Heavy Cleaning	0%	16.25	0%	4.40	0%	14.61	0%	0.00	0%	0.00	0%	0.00
Total Weekly Authorized Hours	494,288		501,256		507,353		513,151		519,629		528,782	
Average Weekly Hours per Recipient	22.2		22.4		22.6		22.8		23.1		23.5	
Total Weekly Auth Domestic & Related Hours	251,125		254,158		256,461		257,797		257,734		256,051	

D&R = Domestic & Related services

Average hours = Weekly hours authorized for service

In Home Supportive Services Six-Month Update

Independent Providers	Jun-16		Dec-16		Jun-17		Dec-17		Jun-18		Dec-18	
	#	%	#	%	#	%	#	%	#	%	#	%
Total Providers with an Active Consumer	19,739		20,050		20,207		20,608		19,601		19,601	
Change from previous six months	380	1.9%	311	1.6%	157	0.8%	401	1.9%	(1,007)	-5.1%	0	0.0%
Change from previous year	184	0.9%	691	3.4%	468	2.3%	558	2.7%	(606)	-3.1%	(1,007)	-5.1%
Newly Enrolled Providers	1,579		1,546		1,413		1,281		1,215		1,215	
Providers with at least one relative consumer	12,182	61.7%	12,364	61.7%	12,440	61.6%	12,615	61.2%	11,984	61.1%	12,147	62.0%
Providers serving more than one consumer	3,419	17.3%	3,415	17.0%	3,434	17.0%	3,471	16.8%	3,163	16.1%	3,248	16.6%
Relationship to Consumer (providers may have more than one consumer)												
Relative - Spouse	542	2.7%	556	2.8%	549	2.7%	565	2.7%	520	2.7%	509	2.6%
Relative - Parent	892	4.5%	909	4.5%	908	4.5%	938	4.6%	908	4.6%	919	4.7%
Relative - Child	7,581	38.4%	7,713	38.5%	7,775	38.5%	7,932	38.5%	7,540	38.5%	7,764	39.6%
Relative - Other	3,430	17.4%	3,458	17.2%	3,478	17.2%	3,457	16.8%	3,273	16.7%	3,234	16.5%
Non-Relative - Friend	1,314	6.7%	1,355	6.8%	1,327	6.6%	1,302	6.3%	1,231	6.3%	1,216	6.2%
Non-Relative - Neighbor	43	0.2%	40	0.2%	46	0.2%	45	0.2%	43	0.2%	43	0.2%
Non-Relative - Landlord	1	0.0%	1	0.0%	1	0.0%	1	0.0%	0	0.0%	0	0.0%
Non-Relative - Housemate	32	0.2%	28	0.1%	29	0.1%	27	0.1%	26	0.1%	28	0.1%
Non-Relative - Live-in Provider	14	0.1%	14	0.1%	16	0.1%	15	0.1%	15	0.1%	10	0.1%
Non-Relative - Home Health Agency	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Non-Relative - Other Business	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Non-Relative - Other	7,118	36.1%	7,190	35.9%	7,297	36.1%	7,547	36.6%	7,147	36.5%	7,423	37.9%
Ethnicity (providers with more than one consumer may have list more than one ethnicity)												
Chinese	5,844	30%	5,783	29%	5,650	28%	5,493	27%	5,253	27%	5,151	26%
Caucasian	2,761	14%	2,680	13%	2,642	13%	2,605	13%	2,498	13%	2,458	13%
African American	1,090	6%	1,082	5%	1,068	5%	1,061	5%	1,003	5%	957	5%
Latino	1,077	5%	1,067	5%	1,036	5%	998	5%	949	5%	960	5%
Filipino	635	3%	602	3%	578	3%	542	3%	500	3%	473	2%
Vietnamese	110	1%	109	1%	112	1%	111	1%	108	1%	108	1%
Korean	280	1%	279	1%	275	1%	273	1%	264	1%	258	1%
Cambodian	16	0%	18	0%	18	0%	16	0%	16	0%	13	0%
Other/Unknown	7,926	40%	8,430	42%	8,828	44%	9,509	46%	9,010	46%	9,621	49%