City and County of San Francisco



London Breed, Mayor

Human Services Agency

Department of Human Services Department of Aging and Adult Services Office of Early Care and Education

Trent Rhorer, Executive Director

MEMORANDUM

TO:	AGING & ADU	JLT SERVIC	CES COMMI	SSION					
THROUGH:	SHIREEN MCSPADDEN, EXECUTIVE DIRECTOR								
FROM:	CINDY KAUF JOHN TSUTAI	FMAN, DEP KAWA, DIR	UTY DIREC	TOR CONTRACTS)n)				
DATE:	MAY 1, 2019								
SUBJECT:	NEW GRANT: PROVISION O PROGRAM	FELTON I F THE LON	NSTITUTE G TERM CA	(NON-PROFIT) RE OMBUDSM) FOR THE AN				
GRANT TERM:	7/1/19 - 6/30/21	l							
GRANT AMOUNT:	<u>New</u> \$1,079,310	<u>Cont</u> \$107	<u>ingency</u> ,931	<u>Total</u> \$1,187,241					
ANNUAL AMOUNT:	<u>FY19/20</u>	<u>FY20/21</u>							
	\$539,655	\$539,655							
Funding Source	<u>County</u>	<u>State</u>	Federal	Contingency	Total				
FUNDING: PERCENTAGE:	\$714,880 66%	\$244,184 23%	\$120,246 11%	\$107,931 10%	\$1,187,241 100%				

The Department of Aging and Adult Services (DAAS) requests authorization to enter into a new grant agreement with the Felton Institute for the period of July 1, 2019 to June 30, 2021, in the amount of \$1,079,310 plus a 10% contingency for a total amount not to exceed \$1,187,241. The purpose of the grant is to support the mandate of the Long Term Care Ombudsman program (LTCOP) to improve the quality of life and quality of care of people living in nursing homes, residential care homes, and assisted living facilities.

Background

The LTCOP is established and mandated by the federal Older American's Act and the Older Californian's Act to serve as a resource and advocate for residents of long-term care facilities. Long-

term care facilities include skilled nursing facilities (SNF) and residential care facilities for the elderly (RCFE). (RCFEs are also commonly known as 'board and care' or assisted living homes.)

The LTCOP in California includes a State Ombudsman program, which is part of the California Department of Aging located in Sacramento. Each of the 33 Area Agencies on Aging in the State of California has their own local Long-Term Care Ombudsman program.

Services to be Provided

Residents living in long term care facilities have rights that are guaranteed by federal and state regulations. The LTCOP will work to protect and promote these rights by providing services, which include:

- Receiving, investigating, and resolving complaints submitted by, or on behalf of, residents of long term care facilities
- Ensuring a regular presence in long term care facilities
- Identifying and addressing patterns of poor practices in long term care facilities

LTCOP services also include a public education and advocacy component, with the goal of maximizing community awareness and involvement, influencing public policy, and ensuring effective program administration.

Volunteers are an integral part of LTCOP services. Volunteers undergo 36 hours of training and 15 hours in the field shadowing an experienced Ombudsman. Once training is complete, volunteers are certified by the State Long-Term Care Ombudsman office. Certified Ombudsman volunteers visit facilities, work with residents, and help resolve complaints.

The LTCOP is based at Grantee's offices located at 6221 Geary, 3rd floor in San Francisco. Offices are open Monday through Friday during regular business hours. LTCOP staff and certified Ombudsman volunteers are regularly on site at long-term care facilities throughout San Francisco to provide program services.

Selection

Grantee was selected through Request for Proposals #835, which was competitively bid in February 2019.

Funding

Funding for these services will be provided through County, State, and Federal funds.

ATTACHMENTS

Appendix A – Services to be Provided Appendix B – Program Budget

APPENDIX A – SERVICES TO BE PROVIDED BY GRANTEE

Effective July 1, 2019 – June 30, 2021 FELTON INSTITUTE

LONG -TERM CARE OMBUDSMAN PROGRAM

I. Purpose

The purpose of this grant is to improve the quality of life and quality of care of people living in nursing homes, residential care homes, and assisted living facilities. The Ombudsman Program seeks to accomplish this goal by 1) receiving and responding to complaints and issues presented by, or on behalf of residents of long-term care facilities and 2) providing consultation and education on resident rights and good care practices system wide.

II. Definitions

Adult with a	Person 18 years of age or older living with a disability.
Disability	
California State	Office established and operated by the California
Office of the Long-	Department of Aging (CDA) to carry out the State Long-
Term Care	Term Care Ombudsman Program, both directly and by
Ombudsman	contract with the local Area Agencies on Aging (AAAs). As
	a program of CDA, the Office is responsible for activities
	that promote the development, coordination, and utilization
	of Ombudsman services. The Office analyzes local level
	performance data, monitors government actions, and
	provides recommendations pertaining to long-term care
	facilities and services. The Office periodically updates
	training procedures for local Ombudsman Programs and
· ·	provides them with administrative and technical assistance.
CARBON	Contracts Administration, Reporting and Billing On Line
	System
DAAS	Department of Aging and Adult Services
Disability	A condition or combination of conditions that is attributable
	to a mental, cognitive or physical impairment, including
	hearing and visual impairments, that results in substantial
	functional limitations in one (1) or more of the following
	areas of major life activity: a) Self-care: Activities of Daily
	Living (ADL), and Instrumental Activities of Daily Living
	(IADL); b) Capacity for independent living and self-
	direction; c) Cognitive functioning, and emotional
	adjustment
Grantee	Felton Institute
HSA	Human Services Agency of City and County of San
	Francisco

Local Ombudsman	Usually either a program of the Area Agency on Aging or its
Program	subcontractor that is selected to carry out the duties of the
	State Long-Term Care Ombudsman Program with respect to
	the planning or service area. The selection is in accordance
	with policies and procedures established by the State
	Ombudsman and meet the State Ombudsman's criteria for
	designation and concurrence.
Long-Term Care /	1) Any nursing or skilled nursing facility, as defined in
Long-Term Care	Section 1250 of the Health and Safety Code, including
Facility	distinct parts of facilities that are required to comply with
	licensure requirements for skilled nursing facilities.
	2) Any residential care facility for the elderly as defined in
	Section 1569.2 of the Health and Safety Code.
Low Income	Having income at or below 100% of the federal poverty line
	defined by the federal Bureau of the Census and published
	annually by the U.S. Department of Health and Human
	Services. This is only to be used by consumers to self-
	identify their income status, not to be used as a means test to
	qualify for the program.
LTC	Long-Term Care
Older Adult	Person who is 60 years or older, used interchangeably with
	senior
RCFE	Residential Care Facility for the Elderly
Senior	Person who is 60 years or older, used interchangeably with
	older adult
SNF	Skilled Nursing Facility
SOGI	Sexual Orientation and Gender Identity; Ordinance No. 159-
	16 amended the San Francisco Administrative Code to
	require City departments and contractors that provide health
	care and social services to seek to collect and analyze data
	concerning the sexual orientation and gender identity of the
	clients they serve (Chapter 104, Sections 104.1 through
	104.9.)

III. Eligibility for LTC Ombudsman Services

Individual living in a long-term care facility (as defined above) in San Francisco
 Legal representative of individual living in a long-term care facility

IV. Location and Time of Services

The LTC Ombudsman Program is based at Grantee's offices located at 6221 Geary, 3rd floor in San Francisco. Offices are open Monday through Friday during regular business hours. LTC Ombudsman staff is regularly on site at long-term care facilities to provide program services.

V. Grantee Responsibilities

The Grantee, in accordance with policies and procedures established by the California Department of Aging and California State LTC Ombudsman, will at minimum:

- 1. Identify, investigate, and resolve complaints made by, or on behalf of, residents of longterm care facilities that relate to actions, inactions, or decisions of providers or representatives of providers of long-term care services, public agencies, or health and social services agencies that may adversely affect the health, safety, welfare, or rights of residents.
- 2. Inform residents about the means of obtaining services delivered by the providers or agencies described in item 1.
- 3. Provide witnessing services for Advanced Health Care Directives.
- 4. Ensure that residents have regular and timely access to the services provided through the LTC Ombudsman Program and that the residents or other complainants receive timely responses from representatives of the LTC Ombudsman Program.
- 5. Represent the interests of the residents before governmental agencies and seek administrative, legal, and other remedies to protect the health, safety, welfare, and rights of the residents.
- 6. Recommend changes to relevant laws, regulations, policies, or actions as needed. This may include providing information that the office determines to be necessary to public and private agencies, legislators, and other persons, regarding the problems and concerns of residents of long-term care facilities and recommendations relating to resolving these problems and concerns.
- 7. Develop internal policies and procedures for recruitment, training, and retention of LTC Ombudsman certified volunteers.
- 8. Ensure that all LTC Ombudsman Program services are free and confidential.
- 9. Meet all requirements as established and requested by the California Department of Aging and State of California LTC Ombudsman Program for the operation of a local LTC Ombudsman Program.

VI. Units of Service and Definitions

During the term of the grant, the Grantee will record program performance in the following areas for the purpose of determining the extent and impact of services delivered:

1) Unduplicated Consumer

An individual who is eligible for and receives Ombudsman services.

UNIT: One Unduplicated Consumer

2) Complaint/Abuse Investigation and Facility Monitoring

Activities related to receiving, verifying, investigating, or resolving a complaint. Time related to the delivery of this service includes all hours spent in facilities by staff or volunteers, traveling to and from facilities and completing required records.

UNIT: One Hour

3) Work with Resident Councils

LTC Ombudsman Program staff or volunteer participation in Resident Council meetings at LTC facilities. LTC Ombudsman Program will provide information or instruction to Resident Council about the LTC Ombudsman Program or LTC issues.

UNIT: One Resident Council Meeting Attended

4) Work with Family Councils

LTC Ombudsman Program staff or volunteer participation in Family Council meetings at LTC facilities. LTC Ombudsman Program will provide information or instruction to Family Council about the LTC Ombudsman Program or LTC issues.

UNIT: One Family Council Meeting Attended

5) Consultation to Facilities

Count of instances of LTC Ombudsman staff or volunteer interactions with facility staff for the purpose of providing general information and assistance unrelated to a complaint. May be accomplished by telephone, letter, email, fax, or in person.

UNIT: One Consultation

6) Information and Consultation to Individuals

Count of instances of LTC Ombudsman staff or volunteer interactions with residents, family members, friends, and others in the community for the purpose of providing general information and assistance unrelated to a complaint. Consultation may be accomplished by telephone, letter, email, fax, or in person.

UNIT: One Consultation

7) Community Education:

LTC Ombudsman Program staff or volunteer participation in public events planned to provide information or instruction to community members about the LTC Ombudsman Program or LTC issues. The number of sessions refers to the number of events, not the number of participants.

UNIT: One Session

8) Facility Coverage - Nursing Facilities (other than in response to a complaint)

Percentage of nursing facilities within the service area (San Francisco) that were visited by LTC Ombudsman staff or volunteer at least once each quarter not in response to a

complaint. The percentage is determined by dividing the number of nursing facilities in the service area that were visited at least once each quarter not in response to a complaint by the total number of nursing facilities in the service area (currently 17 nursing facilities). This is not a count of visits, but a count of facilities. In determining the number of facilities visited for this measure, no nursing facility may be counted more than once.

UNIT: Percentage, as calculated based on formula above.

9) Facility Coverage – Residential Care Facilities for the Elderly (other than in response to a complaint)

Percentage of Residential Care Facilities for the Elderly (RCFE) within the service area (San Francisco) that were visited by LTC Ombudsman staff or volunteer at least once each quarter not in response to a complaint. The percentage is determined by dividing the number of RCFEs in the service area that were visited at least once each quarter not in response to a complaint by the total number of RCFEs in the service area (currently 62 RCFEs). This is not a count of visits, but a count of facilities. In determining the number of facilities visited for this measure, no RCFE can be counted more than once.

UNIT: Percentage, as calculated based on formula above.

10) Number of Full-Time (FTE) Equivalent Staff

This number may only include staff time legitimately charged to the LTC Ombudsman Program. Time spent working for or in other programs may not be included in this number. For example, in a local LTC Ombudsman Program that considers full-time employment to be 40 hours per week, the FTE for a staff member who works in the LTC Ombudsman Program 20 hours a week should be a 0.5 FTE, even if the staff member works an additional 20 hours in another program.

UNIT: Full Time Equivalent (FTE)

11) Number of Certified LTC Ombudsman Volunteers:

The utilization of LTC Ombudsman Volunteers is essential to completing the program mission. Grantee will recruit and train volunteers to assist with program function. Volunteers will meet the initial and ongoing training requirements as established by the California State LTC Ombudsman Program for certified volunteer status.

UNIT: One Certified LTC Ombudsman Volunteer

VII. Service Objectives

On an annual basis:

- Grantee will attend at least 50 Resident Council meetings
- Grantee will attend at least $\overline{13}$ Family Council meetings
- Grantee will provide at least 139 consultations to facilities
- Grantee will provide at least $\overline{450}$ consultations to individuals
- Grantee will participate in at least 7 community education events

- Grantee will meet a minimum <u>86%</u> for nursing facility coverage.
- Grantee will meet a minimum 70% for RCFE facility coverage
- Grantee will maintain a minimum 6.0 FTE equivalent for the LTC Ombudsman Program
- Grantee will recruit, train, and maintain at least <u>17</u> certified LTC Ombudsman volunteers

In addition, on an annual basis, Grantee will report:

- Total number of unduplicated consumers receiving LTC Ombudsman services
- Total hours of complaint/abuse investigation and facility monitoring

VIII. Outcome Objectives

- On an annual basis, LTC Ombudsman Program will demonstrate a complaint resolution rate of **70% or above**. (Complaint resolution rate is calculated as follows: number of complaints resolved plus number of complaints partially resolved divided by total number of complaints received.)
 - <u>Complaint Resolution</u> = The complaint was addressed to the resident's satisfaction. If the resident cannot communicate his/her satisfaction, the Ombudsman may look to the resident's representative or to the complainant to determine the resolution if consistent with the rights and interests of the resident. In cases where the resident is not the complainant and the resident is deceased, a complaint may be considered resolved if addressed to the satisfaction of the complainant.

IX. Reporting Requirements

Grantee will provide various reports during the term of the grant agreement:

- A. Grantee shall input all required data into the State Ombudsman Data Integration Network (ODIN) and National Ombudsman Reporting System (NORS) databases as required for Local Ombudsman Program.
- B. Grantee is also responsible for providing reports as scheduled and requested by the California Department of Aging, ensuring that copies are shared with Office on the Aging program analyst.
- C. Grantee shall issue a Fiscal Closeout Report at the end of the fiscal year. The report is due to HSA no later than July 31st.
- D. Monthly, quarterly, and annual reports must be entered into the Contracts Administration, Reporting, and Billing Online (CARBON) system as required by DAAS/OOA and Contracts Department staff.
- E. Grantee program staff will complete the California Department of Aging (CDA) Security Awareness Training on an annual basis; Grantee will maintain evidence of staff completion of this training.

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- F. Grantee shall develop and deliver an annual summary report of SOGI data collected in the year as required by state and local law. The due date for submitting the annual summary report is July 10th, 2019.
- G. Grantee shall be compliant with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) privacy and security rules to the extent applicable.
- H. Grantee shall develop and deliver ad hoc reports as requested by HSA/DAAS/OOA staff.
- I. Grantee will assure that services delivered are consistent with professional standards for this service.
- J. Pursuant to California Department of Aging Requirement, Grantor reserves the right to reduce funding available for this contract in the event that actual costs are below funding levels initially budgeted for the delivery of services.
- K. Grantee will develop a Grievance Policy consistent with Office on the Aging Program Memorandum #33 Consumer Grievance Policy.
- L. Through the Older Americans Act Area Plan development process, the City of San Francisco identifies "Focal Points" which are designed to help older adults connect to services throughout the City. These Focal Points are:

Designated Community Focal Points								
Name	Address	Phone						
Western Addition Senior Center	1390 1/2 Turk St, San Francisco, 94115	415-921-7805						
Bayview Senior Connections	5600 3rd St, San Francisco, 94124	415-647-5353						
OMI Senior Center (CCCYO)	65 Beverly St, San Francisco, 94132	415-335-5558						
Richmond Senior Center (GGSS)	6221 Geary Blvd, San Francisco, 94121	415-404-2938						
30th Street Senior Center (On Lok)	225 30th St, San Francisco, 94131	415-550-2221						
Openhouse	1800 Market St, San Francisco, 94102	415-347-8509						
SF Senior Center (SFSC)	481 O'Farrell St, San Francisco, 94102	415-202-2983						
Aquatic Park Senior Center (SFSC)	890 Beach St, San Francisco, 94109	415-202-2983						
South Sunset Senior Center (SHE)	2601 40th Ave , San Francisco, 94116	415-566-2845						
Self-Help for the Elderly	601 Jackson St, San Francisco, 94133	415-677-7585						
Geen Mun Activity Center (SHE)	777 Stockton St, San Francisco, 94108	415-438-9804						
Toolworks	25 Kearny St, San Francisco, 94108	415-733-0990						
DAAS Benefits and Services Hub	2 Gough St, San Francisco, 94103	415-355-6700						

M. For assistance with reporting requirements or submission of reports, please contact:

Linda Murley Office on the Aging DAAS P.O. Box 7988 San Francisco, CA 94120-7988

Appendix A

linda.murley@sfgov.org

and

Rocio Duenas Contracts Manager Human Services Agency PO Box 7988 San Francisco, CA 94120-7988 rocio.duenas@sfgov.org

X. Monitoring Activities

- A. Program Monitoring: Program monitoring will include review of compliance to specific program standards or requirements; client eligibility and targeted mandates, back up documentation for the units of service and all reporting, and progress of service and outcome objectives; how participant records are collected and maintained; reporting performance including monthly service unit reports on CA Getcare, maintenance of service unit logs; agency and organization standards, which include current organizational chart, evidence of provision of training to staff regarding the Elder Abuse Reporting, evidence that program staff have completed the California Department of Aging (CDA) Security Awareness Training; program operation, which includes a review of a written policies and procedures manual of all OOA funded programs, written project income policies if applicable, grievance procedure posted in the center/office, and also given to the consumers who are homebound, hours of operation are current according to the site chart; a board of director list and whether services are provided appropriately according to Sections VI and VII.
- **B.** Fiscal Compliance and Contract Monitoring: Fiscal monitoring will include review of the Grantee's organizational budget, the general ledger, quarterly balance sheet, cost allocation procedures and plan, State and Federal tax forms, audited financial statement, fiscal policy manual, supporting documentation for selected invoices, cash receipts and disbursement journals. The compliance monitoring will include review of Personnel Manual, Emergency Operations Plan, Compliance with the Americans with Disabilities Act, subcontracts, and MOUs, and the current board roster and selected board minutes for compliance with the Sunshine Ordinance, and HIPAA compliance.

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11	Program Term:		7/1/19-6/30/20			/1/20-6/30/21	7/1/19-6/30/21		
13	Expenditures								
	Salaries & Benefits		\$	305,801	\$	305,801	\$	611,602	
15	Operating Expenses		\$	62,725	\$	62,725	\$	125,450	
	Subtotal		\$	368,526	\$	368,526	\$	737,052	
17	Indirect Percentage			15%		15%		15%	
18	Indirect Cost	***	\$	55,279	\$	55,279	\$	110,558	
19	Capital/Subcontractor Exp	oenditures	\$	115,850	\$	115,850	\$	231,700	
21	Total Expenditures			\$539,655		\$539,655		\$1,079,310	
23	HSA Revenues								
24	General Funds		\$	350,050	\$	350,050	\$	700,100	
25	State Funds		\$	125,434	\$	125,434	\$	250,868	
26	Federal Funds		\$	64,171	\$	64,171	\$	128,342	
27					<u> </u>				
28	Subtotal		\$	539,655	\$	539,655	\$	1,079,310	
29	Other Revenues								
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	0 (Same as Line 9 on HSA #1) POSITION TITLE Senior Division Director Program Director/Coordinator Assistant Program Coordinator Field Services Coordinator Residential Care/Transition Advocate	(Same as Line 9 on HSA #1) (Same as Line 9 on HSA #1) POSITION TITLE Senior Division Director Program Director/Coordinator Assistant Program Coordinator Field Services Coordinator S Residential Care/Transition Advocate Fringe Benefit Rate Total Salaries/Wages S Fringe Benefit Rate Total Employee Fringe Benefits	(Same as Line 9 on HSA #1) Agency Tol Annual Full TimeSalary for FTE Senior Division Director \$ 130,000 Program Director/Coordinator \$ 130,000 Program Director/Coordinator \$ 58,500 Assistant Program Coordinator \$ 58,500 Field Services Coordinator \$ 62,000 Residential Care/Transition Advocate \$ 50,000 Total Salaries/Wages \$ 372,250 Fringe Benefit Rate 30% Total Employee Fringe Benefits \$111,638	(Same as Line 9 on HSA #1) Salar Agency Totals Annual Full TimeSalary for FTE POSITION TITLE Senior Division Director Program Director/Coordinator \$ 130,000 1.00 Program Director/Coordinator \$ 58,500 1.00 Field Services Coordinator \$ 62,000 1.00 Residential Care/Transition Advocate \$ 50,000 0.60 Total Salaries/Wages \$ 372,250 4.60 Fringe Benefit Rate 30% Total Employee Fringe Benefits \$ 111,638	(Same as Line 9 on HSA #1) Salaries & Bo Agency Totals HSA # Annual Full Total HSA FTE Funded FTE% Senior Division Director \$ 130,000 1.00 10% Program Director/Coordinator \$ 71,750 1.00 100% Assistant Program Coordinator \$ 58,500 1.00 100% Field Services Coordinator \$ 62,000 1.00 100% Residential Care/Transition Advocate \$ 50,000 0.60 60% Total Salaries/Wages \$372,250 4.60 370% Fringe Benefit Rate 30% Total Employee Fringe Benefits \$111,638	0 (Same as Line 9 on HSA #1) Agency Totals HSA Program Annual Full Total HSA POSITION TITLE FTE Funded FTE Senior Division Director \$ 130,000 1.00 10% 0.10 Program Director/Coordinator \$ 71,750 1.00 100% 1.00 Assistant Program Coordinator \$ 58,500 1.00 100% 1.00 Field Services Coordinator \$ 62,000 1.00 100% 1.00 Residential Care/Transition Advocate \$ 50,000 0.60 60% 0.60 Total Salaries/Wages \$ 372,250 4.60 370% 3.70 Fringe Benefit Rate 30% 30% 30% 30% Total Employee Fringe Benefits \$111,638 500 30%	(Same as Line 9 on HSA #1) Salaries & Benefits Detail 7/1/ Agency Totals HSA Program Annual Full Total HSA Adjusted Budg FTE FIE POSITION TITLE Senior Division Director \$ 130,000 1.00 100% 0.10 \$ Program Director/Coordinator \$ 71,750 1.00 100% 1.00 \$ Assistant Program Coordinator \$ 58,500 1.00 100% 1.00 \$ Field Services Coordinator \$ 62,000 1.00 100% 1.00 \$ Field Services Coordinator \$ 62,000 1.00 100% 1.00 \$ Residential Care/Transition Advocate \$ 50,000 0.60 60% 0.60 \$ Total Salaries/Wages \$372,250 4.60 370% 3.70 \$ Fringe Benefit Rate 30% Total Employee Fringe Benefits \$111,638	(Same as Line 9 on HSA #1) Salaries & Benefits Detail 7/1/19-6/30/20 7/1/19-6/30/20 Agency Totals HSA Program DAAS Annual Fuil TimeSalary for FTE FTE% FTE% Budgeted Salary POSITION TITLE Senior Division Director \$ 130,000 1.00 10% 0.10 \$ 13,000 Program Director/Coordinator \$ 71,750 1.00 100% 1.00 \$ 71,750 Assistant Program Coordinator \$ 58,500 1.00 100% 1.00 \$ 58,500 Field Services Coordinator \$ 62,000 1.00 100% 1.00 \$ 62,000 Residential Care/Transition Advocate \$ 50,000 0.60 60% 0.60 \$ 30,000 Total Salaries/Wages \$372,250 4.60 370% 3.70 \$ 235,250 Fringe Benefit Rate 30% Total Employee Fringe Benefits \$111,638 \$70,551	O Salaries & Benefits Detail 7/1/19-6/30/20 7/1/1 Agency Totals HSA Program DAAS Agency Totals HSA Program DAAS Budgeted Salary Budgeted Salary Budgeted Salary FTE Funded FTE FTE POSITION TITLE \$ 130,000 1.00 10% 0.10 \$ 13,000 \$ Senior Division Director \$ 130,000 1.00 100% 0.10 \$ 71,750 \$ Assistant Program Coordinator \$ 71,750 1.00 100% 1.00 \$ 58,500 \$ Field Services Coordinator \$ 62,000 1.00 100% 0.00 \$ 30,000 \$ Field Services Coordinator \$ 62,000 0.60 60% 0.60 \$ 30,000 \$ Total Salaries/Wages \$ 3372,250 4.60 370% 3.70 \$ 235,250 \$ Fringe Benefit Rate 30% \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	App App 0 Salaries & Benefits Detail Salaries & Benefits Detail 7/1/19-6/30/20 App App Salaries & Benefits Detail Data Agency Totals Agency Totals HSA Program Adjusted DAAS Annual Full Total HSA Adjusted FTE FTE Budgeted Salary Budgeted Salary POSITION TITLE Senior Division Director \$ 130,000 1.00 10% 0.10 \$ 13,000 \$ 13,000 Program Director/Coordinator \$ 71,750 1.00 100% 1.00 \$ 71,750 \$ 71,750 Assistant Program Coordinator \$ 62,000 1.00 1.00 \$ 62,000 \$ 62,000 Residential Care/Transition Advocate \$ 50,000 0.60 60% 0.60 \$ 30,000 \$ 30,000 Total Salaries/Wages \$ 372,250 4.60 370% 3.70 \$ 235,250 \$ 235,250 </td <td>Appendix I Appendix I 0 Salaries & Benefits Detail 7/1/120-6/30/21 7/1/20-6/30/21 7/1/20-6/30/21 7/1/20-6</td>	Appendix I Appendix I 0 Salaries & Benefits Detail 7/1/120-6/30/21 7/1/20-6/30/21 7/1/20-6/30/21 7/1/20-6

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1 2 3		are Ombudsmai e 9 on HSA #1)		rogram				Append	IIX D, Page J	
4 5 6	-									
7	·		<u> </u>	erating E	Expense De	etail	· • • • • • • • • • • •			
8	EXPE	ENDITURE CAT	EGORY	7/1	1/19-6/30/20	7/1/	20-6/30/21	TOTAL 7/1/19-6/30/21		
9	Rental of Prop	perty		\$	34,810	\$	34,810	\$	69,620	
10	Utilities(Elec,	Water, Gas, Ph	one, Garbag	je) \$	3,315	\$	3,315	\$	6,630	
11	Office Supplie	s, Postage	-	\$	2,100	\$	2,100	\$	4,200	
12	Building Maint	tenance Supplie	es and Repai	ir \$	800	\$	800	\$	1,600	
13	Printing and R	Reproduction	· · · ·	\$	2,700	\$	2,700	\$	5,400	
14	Insurance			\$	2,500	\$	2,500	\$	5,000	
15	Staff Training			\$	1,000	\$	1,000	\$	2,000	
16	Staff Travel-(L	Local & Out of T	ĵown)	\$	3,800	\$	3,800	\$	7,600	
17	Rental of Equi	ipment		\$	1,200	\$	1,200	\$	2,400	
40										
18 19		OTHER								
20	Volunteer Rec	cruitment and S	upport	\$	8,000	\$	8,000	\$	16,000	
21	Organizationa	al Dues		\$	1,000	\$	1,000	\$	2,000	
22	Program Rele	eated Expenses	' · · · · · · · · · · · · · · · · · · ·	\$	1,500	\$	1,500	\$	3,000	
23										
		RATING EXPEN	ISE	\$	62,725	\$	62,725	\$	125,450	
25	HSA #3									

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1		Abreach/************************************		Арре	ndix B, Page	
2		g-Term Care Ombudsman Services program ne as Line 9 on HSA #1)				
3 4	(Sar	ne as Line 9 on HSA #1)				
5		Program Expenditure	Detail			
6			r	I	TOTAL	
7		SUBCONTRACTORS	7/1/19-6/30/20	7/1/20-6/30/21	TOTAL 7/1/19-6/30/21	
8		(Contractor) Residentail Care/Abuse Specialist	\$ 21,000	\$ 21,000	\$ 42,00	
9		(Contractor) Lead Cantonese/Mandarin-speaking Specialist	\$ 28,000	\$ 28,000	\$ 56,00	
10		(Contractor) Cantonese/Mandarin/Fuzhou-speaking Specialist	\$ 16,000	\$ 16,000	\$ 32,00	
11		(Contractor) Intake Specialist/Data Manager	\$ 25,200	\$ 25,200	\$ 50,40	
12		(Contractor) Spanish-speaking Specialist	\$ 17,250	\$ 17,250	\$ 34,50	
13		(Contractor) Marketing/Technology Support	\$ 8,400	\$ 8,400	\$ 16,80	
14	Tota	al Subcontractor Cost	\$ 115,850	\$ 115,850	\$ 231,70	
15			I		TOTAL	
16		EQUIPMENT	7/1/19-6/30/20	7/1/20-6/30/21	7/1/19-6/30/2	
17	No.	ITEM/DESCRIPTION				
18					\$ -	
	Tota	al Equipment Cost	\$	\$ -	\$	
20					TOTAL	
21	l	REMODELING	7/1/19-6/30/20	7/1/20-6/30/21	7/1/19-6/30/2	
22	No.	ITEM/DESCRIPTION				
23					<pre></pre>	
24	Tota	al Remodeling Cost	\$0	\$0		
25						
	Tota	al Capital/Subcontractor Expenditures	\$115,850	\$115,850	\$231,70	
27						