Dept of Disability & Aging Services FY 2022-23 Mid-Year Updates

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San Francisco Department of Disability & Aging Services (DAS)

Presentation to the Mayor's Disability Council and DAS Commission February 2023

Department Overview

DAS Overview

The **Department of Disability and Aging Services** coordinates services for older adults, veterans, people with disabilities, and their families to maximize safety, health, and independence.

DAS Vision, Mission, and Values

- Vision: San Francisco is a city where people with disabilities and older adults are valued, engaged, and living with dignity
- **Mission:** The Department of Disability and Aging Services supports the well-being, safety, and independence of adults with disabilities, older people, and veterans
- Values: Compassion, Accountability, Inclusion, Equity, Innovation

DAS by the Numbers

• **\$483 million budget** for direct programs and community partnerships

• 439 employees working to administer and develop services

• 60+ community-based organizations partnering to provide diverse services

DAS Department Programs

• Adult Protective Services (APS)

• In-Home Supportive Services (IHSS)

- Legal and Guardianship Programs
 - Public Administrator, Public Conservator, Public Guardian, Representative Payee

DAS Community Services

• Office of Community Partnerships (OCP)

- DAS Benefits & Resource Hub
 - DAS Intake, DAS Eligibility, County Veterans Service Office

• Clinical and Quality Improvement

DAS Activities in FY 2022-23

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- Build and launch a dynamic online resource directory to support easier navigation of aging and disability resources
- Prepare the Dignity Fund Services and Allocation Plan outlining program and funding priorities for FY24 – FY27
- Begin implementation of the Disability Community Cultural Center
- Coordinate the Age and Disability Friendly Workgroup to facilitate implementation of the new Action Plan

Online Resource Directory (ORD)

- ORD developed in alignment with recommended practices identified in 2019 report commissioned by DAS
- Partnership with Unite Us to develop and launch a dynamic searchable directory to help consumers and service providers find tailored aging and disability resources in SF
- ORD currently in user testing phase, with public launch planned later this year

DF Services and Allocation Plan (DFSAP)

- Outlines program and funding priorities informed by the 2022 DF Community Needs Assessment
- Plan to present draft report publicly at upcoming DF Oversight and Advisory Committee meeting (on Feb 27)
- Final draft will be published in March, incorporating community feedback

Disability Cultural Community Center (DCCC)

- **Procurement in progress** for a service provider to begin implementation of the DCCC
 - Conducted two community listening sessions in early 2023 to increase awareness and gather community input on process
 - Plan to issue RFP in Mar 2023

Age and Disability Friendly SF (ADFSF)

- Finalized new ADFSF Action Plan in Dec 2022 focused on 10 recommendations, including:
 - Implement Empowered SF Technology Needs Assessment in partnership with community and City depts
 - Create a citywide campaign: Ending Ableism
 - Improve representation of older adults and people with disabilities across SF Commissions and boards

Get Connected

Get Connected to DAS Services

The **DAS Benefits & Resource Hub** is a one-stop shop where you can learn about and get connected to services for older people, adults with disabilities, veterans, and caregivers

We are available Monday through Friday, 8 am – 5 pm

- In Person: Drop in to see us at 2 Gough St
- By Phone: Call our helpline at (415) 355-6700
- Online: Visit our website at <u>www.SFHSA.org</u>

Stay Informed about DAS and our Populations

DAS shares public reports on our website, including strategic plans, needs assessments, demographic analyses, program reports, and other important publications

Check them out at: <u>https://www.sfhsa.org/about/reports-</u> publications/das-plans-and-reports