MAYOR'S OFFICE ON DISABILITY
FACT SHEET

DEPARTMENT OVERVIEW

The mission of the Mayor's Office on Disability is to ensure that every program, service, benefit, activity and facility operated or funded by the City is fully accessible to, and useable by, people with disabilities. MOD is responsible for overseeing the implementation and local enforcement of the City's obligations under the Americans with Disabilities Act (ADA) as well as other federal, state and local access codes and disability rights laws. As part of this responsibility, MOD may issue policies and procedures for Board of Supervisor approval, and engage directly with Board-proposed legislation or resolutions impacting people with disabilities.

State and local governments have an obligation under Title II of the ADA to remove architectural barriers at their buildings and facilities, maintain accessible features, and provide program access to all City and City funded programs. As the City's overall ADA Coordinator, MOD oversees this obligation via San Francisco's ADA Transition Plan, and related-ongoing, dynamic self-assessment and programmatic action plans. These Plans are intended to mitigate barriers in City-owned and leased facilities and reduce programmatic barriers to city services and civic engagement. As required under adoption of the Transition Plan by the Board of Supervisors in 2007, the Plan and its processes undergo periodic architectural and programmatic assessment.

MOD also oversees the Citywide ADA grievance procedure, and serves as technical accessibility advisors to City Departments, the Board of Supervisors and the Mayor. MOD works closely with departmental ADA Coordinators, whose assignments include but are not limited to coordinating accessible programs and services, handling requests for auxiliary aids, providing effective communication and receiving complaints from the public and working to resolve them.

KEY PROGRAMS AND SERVICES

Architectural Access

- Project management and oversight of the City's ADA Transition Plan and barrier removal obligations.
- Citywide technical assistance regarding architectural accessibility obligations, including field review, as needed.
- Advises the Capital Planning Committee on prioritization of capital fund allocations to support and advance accessibility.

Programmatic Access

- Oversees citywide ADA Grievance Procedure and related training and guidance for Departmental ADA Coordinators.
- Technical assistance and service referrals including public information, outreach, and education.
- Program policy development and legislative initiatives oversight

Digital Access and Inclusion

- Advises the City's Committee on Information Technology on the Digital Accessibility and Inclusion Standard (DAIS) to ensure that City departments provide equitable access to city digital content, and to support the City's effort to comply with U.S. Department of Justice ("DOJ") Web Content Accessibility Guidelines by the April 2026 deadline.
- - Reviews City department requests for an exception to the Web Content Accessibility Guidelines consistent with DOJ guidelines.

Disaster Planning for People with Disabilities

- Supports and advises on emergency efforts and strategic planning related to disability access, including but not limited to:
    - Evacuation planning
    - Sheltering Sites
    - General Disaster Planning (e.g. earthquake, tsunami, fire, etc.)
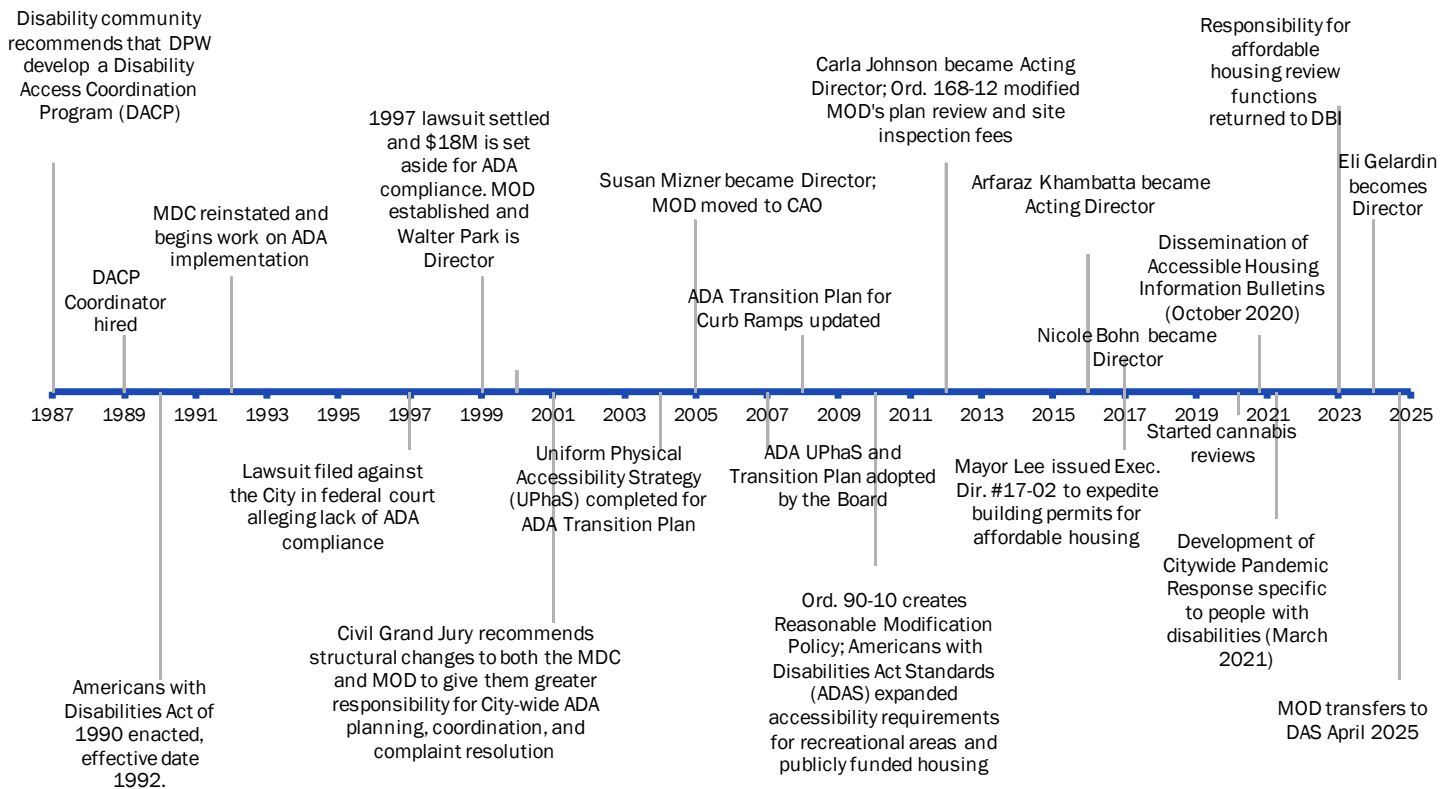
Mayor's Disability Council

- Public body that advises the Mayor and the Board of Supervisors on disability issues, 11 seats with two year terms
- Works with the Mayor's Office on Disability to prioritize ADA compliance
- Provides a public forum to discuss disability issues

TIMELINE

Disability community recommends that DPW develop a Disability Access Coordination Program (DACP)

DACP Coordinator hired

MDC reinstated and begins work on ADA implementation

1997 lawsuit settled and $18M is set aside for ADA compliance. MOD established and Walter Park is Director

Lawsuit filed against the City in federal court alleging lack of ADA compliance

Uniform Physical Accessibility Strategy (UPhaS) completed for ADA Transition Plan

Susan Mizner became Director; MOD moved to CAO

ADA Transition Plan for Curb Ramps updated

ADA UPhaS and Transition Plan adopted by the Board

Carla Johnson became Acting Director; Ord. 168-12 modified MOD's plan review and site inspection fees

Arfaraz Khambatta became Acting Director

Nicole Bohn became Director

Mayor Lee issued Exec. Dir. #17-02 to expedite building permits for affordable housing

Responsibility for affordable housing review functions returned to DBI

Eli Gelardin becomes Director

Dissemination of Accessible Housing Information Bulletins (October 2020)

Started cannabis reviews

Development of Citywide Pandemic Response specific to people with disabilities (March 2021)

MOD transfers to DAS April 2025

Americans with Disabilities Act of 1990 enacted, effective date 1992.

Civil Grand Jury recommends structural changes to both the MDC and MOD to give them greater responsibility for City-wide ADA planning, coordination, and complaint resolution

Ord. 90-10 creates Reasonable Modification Policy; Americans with Disabilities Act Standards (ADAS) expanded accessibility requirements for recreational areas and publicly funded housing

Timeline years: 1987, 1989, 1991, 1993, 1995, 1997, 1999, 2001, 2003, 2005, 2007, 2009, 2011, 2013, 2015, 2017, 2019, 2021, 2023, 2025

KEY FACTS & STATISTICS

FY24-25 Operating Budget:	$929,308	*(as of 1/7/25)*
FY24-25 Capital Budget:	$2,096,924	
FY24-25 Active Head Count:	5	

In FY24, MOD had involvement with the following:

- Facilitated multiple Disability Community Leaders discussion regarding disability access concerns on deployment of autonomous vehicles
- Facilitated the City's first ADA Coordinator Symposium
- Facilitated all disability access elements for APEC
- Provided accessibility expertise pertaining to Accessible Business Entrance Program for over 75 small business leaders in Chinatown
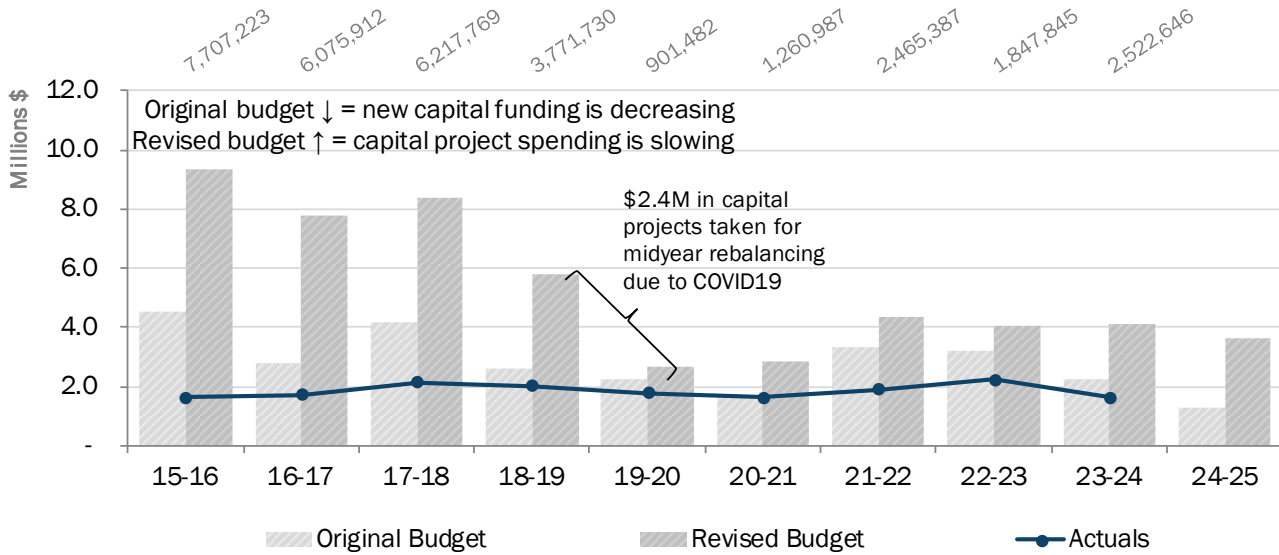
BUDGET VS. ACTUALS

MOD Budget vs. Actuals FY 15-25

7,707,223 6,075,912 6,217,769 3,771,730 901,482 1,260,987 2,465,387 1,847,845 2,522,646

Original budget ↓ = new capital funding is decreasing
Revised budget ↑ = capital project spending is slowing

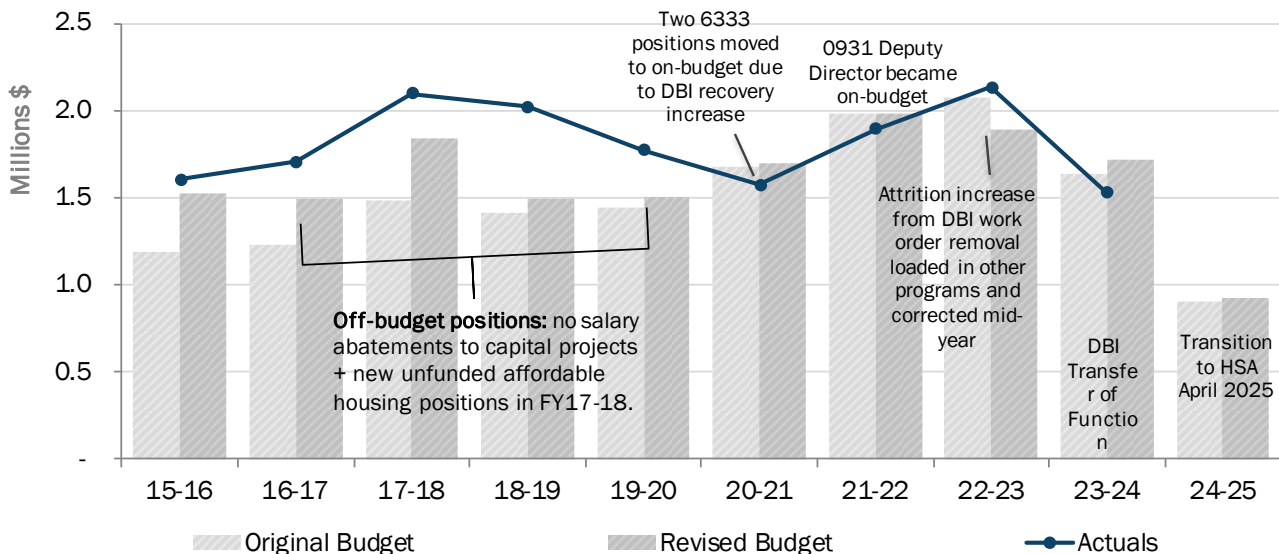$2.4M in capital projects taken for midyear rebalancing due to COVID19

Legend: Original Budget | Revised Budget | Actuals

Source: EIS Operating Reports, PeopleSoft BI Budget vs Actuals
*Excludes fiscal month 14 until FY2017-18. Revised budget includes carryforward from previous years, top horizontal axis represents the difference between revised budget and actuals.

MOD Operating Budget vs. Actuals FY15-25

Two 6333 positions moved to on-budget due to DBI recovery increase

0931 Deputy Director became on-budget

Attrition increase from DBI work order removal loaded in other programs and corrected mid-year

Off-budget positions: no salary abatements to capital projects + new unfunded affordable housing positions in FY17-18.

DBI Transfer of Function

Transition to HSA April 2025

Legend: Original Budget | Revised Budget | Actuals

Source: EIS Operating Reports, PeopleSoft BI Budget vs Actuals
*Excludes fiscal month 14 until FY2017-18. Revised budget includes carryforward from previous years, top horizontal axis represents the difference between revised budget and actuals.
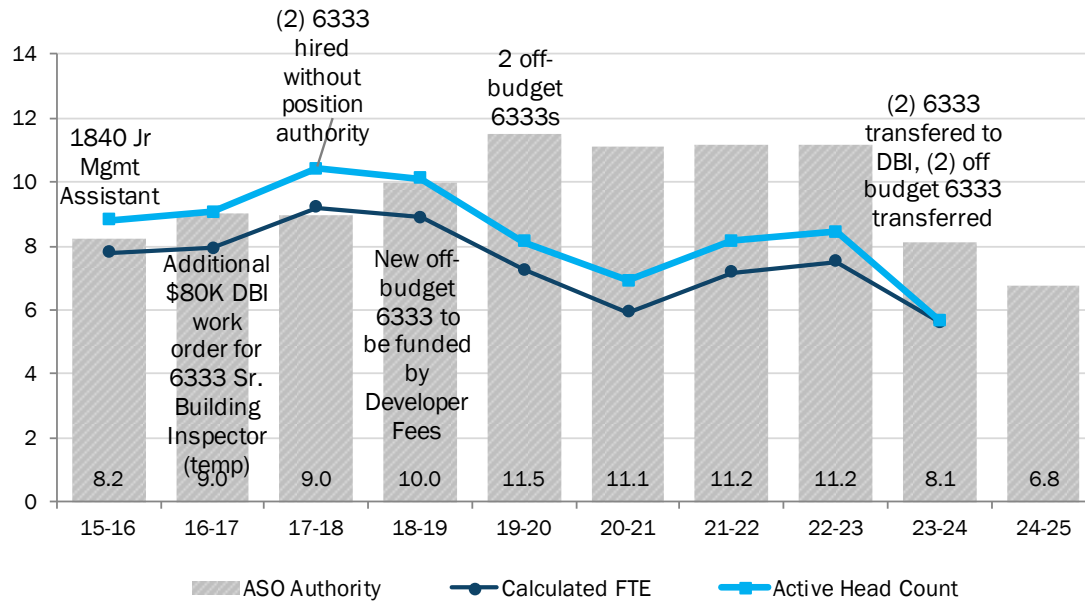
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ASO AUTHORITY AND CALCULATED FTE

MOD ASO History vs. FTE and Active Head Count, FY15-25

Annotations on chart:
- 1840 Jr Mgmt Assistant
- Additional $80K DBI work order for 6333 Sr. Building Inspector (temp)
- (2) 6333 hired without position authority
- New off-budget 6333 to be funded by Developer Fees
- 2 off-budget 6333s
- (2) 6333 transferred to DBI, (2) off budget 6333 transferred

Fiscal Year	15-16	16-17	17-18	18-19	19-20	20-21	21-22	22-23	23-24	24-25
ASO Authority	8.2	9.0	9.0	10.0	11.5	11.1	11.2	11.2	8.1	6.8

Legend: ASO Authority (bars), Calculated FTE (line), Active Head Count (line)

Source: BPMS, EIS Labor Reports, and PeopleSoft BI Labor Distribution Reports
*Hours worked include vacation, sick and overtime, no premium or holiday pay hours.

DATA SYSTEMS

Name	Data Collected	Notes
MOD Permit Database	List of permitted venues, types, permit holder, contact	Excel spreadsheet
ADA Grievance and Complaint Log	Complaint, resolution, and response	Excel spreadsheet

CONTACT INFORMATION

Executive Director	Eli Gelardin	(415) 554-0679	Eli.Gelardin@sfgov.org
Budget and Planning Analyst	Maggie AuYeung	(415) 554-6531	maggie.auyeung-lee@sfgov.org

OFFICE LOCATIONS

PRIMARY OFFICE	1455 Market Street, 8th Floor

WEBSITE

https://sfgov.org/mod/

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VEHICLES

Year	Make	Model	Notes
2014	Toyota	Prius	Used for site inspections

BUDGET CODES

Code Type	Code	Description/Notes
PS Department	207649	ADM Disability Access
PS Fund	10000	GF Annual Account Ctrl
PS Authority	10000	Operating
PS Project	10003090	ADDA Disability Access
PS Activity	0001	Disability Access Operations
FAMIS Division	ADM23	
FAMIS Program	FAV	
FAMIS Subfund	1GAGFAAA	General Fund
FAMIS Index	700100	DISABILITY ACCESS OFFICE; operating index code
PS Fund	10020	GF Continuing Authority Ctrl
PS Authority	10782	AD City Admin Projects-disable
PS Project	10005806	ADDA Disability Capital Projs
PS Activity	0061	Cadend191299
PS Activity	0089	Reserve
PS Authority	10786	AD Sfgh Campus Alterations
PS Project	10005806	ADDA Disability Capital Projs
PS Activity	0069	Cadend301299
PS Authority	10787	AD Somarts & Mission Centers
PS Project	10005806	ADDA Disability Capital Projs
PS Activity	0071	Cadend311299
PS Authority	10788	AD Ada Pm Admin
PS Project	10005806	ADDA Disability Capital Projs
PS Activity	0072	Gsa Admin Ada Transition Plan
PS Authority	10789	AD Sf Std Clinic
PS Project	10030425	PW MaxineHall Clinic Elev Impr
PS Activity	0001	Ada Dph

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Code Type	Code	Description/Notes
PS Authority	10813	AD Disabled Access - Jul Proba
PS Project	10002755	ADDA Juv Prob Admin Bldg
PS Activity	0001	7809A-Bdc Labor
PS Authority	10805	AD Disabled Access - Laguna Ho
PS Project	10002791	PW LHH Path of Travel Imp
PS Activity	0001	7922A-Boa Labor
PS Authority	15753	AD Disability Access Maintena
PS Project	10005806	ADDA Disability Capital Projs
PS Activity	0017	Homeless Shelters
PS Project	10016763	ADDA Access Barrier Removal
PS Activity	0002	Fy15-16 Projects
PS Project	10038911	ADDA Barrier Removal Stow Lake
PS Activity	0001	Stow Lake Barrier Removal
PS Project	10038912	ADDA GGP SharonArtStudioMeadow
PS Activity	0001	GGP Sharon Art Studio
FAMIS Subfund	1GAGFACP	General Fund Continuing Projects
FAMIS Index	700048	DISABLED ACCESS CAPITAL PROJECTS; main project index code
PS Fund	15384	CPXCF COP Crit Reprs/Rcv Stmls
PS Authority	22225	ADDA Disability Access CR COPs
PS Project	10038913	ADDA GGP Barrier Removal PROW
PS Activity	0001	Public ROW - Stanyan Curb
PS Activity	0002	Public ROW - JFK Drive