



SAN FRANCISCO HUMAN SERVICES AGENCY
**Department of Disability
and Aging Services**

2025-26 Dignity Fund Community Needs Assessment

Presentation to the Dignity Fund Oversight and Advisory Committee

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Agenda

- DFCNA Project Overview
- Lessons Learned from Past DFCNAs
- 2025-26 DFCNA Project Plan
- Discussion



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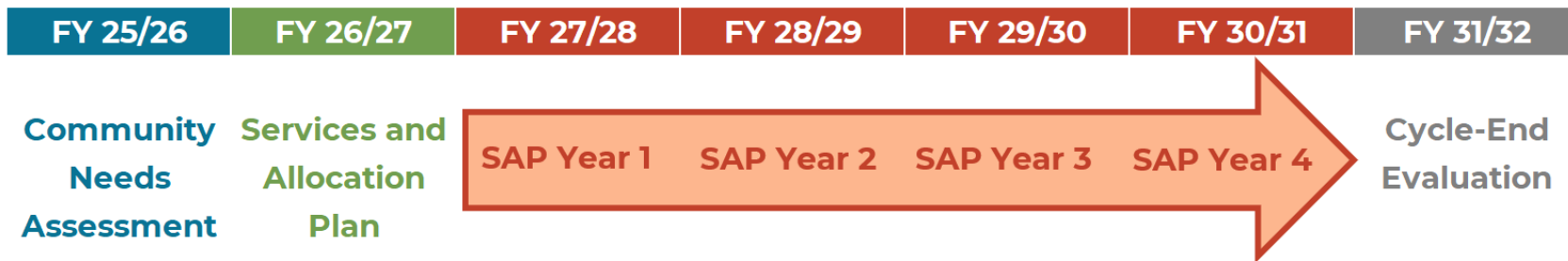
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DFCNA Project Overview

Purpose

- Gather community input on the needs of diverse older adults, adults with disabilities, veterans, and caregivers
- Develop a better understanding of community needs, service system strengths and gaps, and equity issues
- Use findings to inform Dignity Fund spending to address community needs

Overview of the Dignity Fund Cycle for FY 2027-28 to FY 2030-31



Research Questions

- What are the needs of older adults and adults with disabilities?
- What are system-level strengths and gaps?
- What population subgroups may be underserved?



Key Components: Community Research

Gather input about community needs directly from diverse stakeholders using qualitative and quantitative research methods

- Community forums
- Focus groups
- Population survey
- DF Service Provider Work Group listening session



Key Components: Equity Analysis

Evaluate how well DAS is serving the city's diverse populations, using population and program administrative data

Equity Factors

Low-to-Moderate Income	Limited English Proficiency	Living Alone	Communities of Color	LGBTQ+
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Equity Analysis questions:

1. Are populations with the presence of an equity factor utilizing services at the same rate as the population citywide?
2. How do service utilization rates among low-to-moderate-income populations compare across districts in the city?
3. How are funds spent across city districts?



Key Components: Gaps Analysis & Recommendations

Synthesize findings from community research and equity analysis to answer DFCNA research questions and develop recommendations to address areas of need

- Gaps analysis findings
- Recommendations



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Lessons Learned from Past DFCNAs

Lessons Learned

- **Project timeline and approach**
 - Begin consultant procurement earlier (~Jan 2025)
 - Conduct community research Jul-Sept; complete data collection by October
 - Bring select analytical activities in-house (e.g., equity and gaps analyses, writing)
- **Community outreach and engagement**
 - Strengthen general outreach activities with support from SFHSA Communications
 - Collaborate with DAS network for general and focused outreach, particularly for adults with disabilities and equity populations
 - Continue to provide virtual options for participation (+ tech assistance)
- **Community research activities**
 - Coordinate with DAS network to achieve participation targets for focus groups
 - Simplify and shorten survey



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2025-26 DFCNA Project Plan

Project Approach

- SFHSA Planning:
 - Project manage DFCNA, including directing consultant work on community research
 - Facilitate development of gaps analysis findings and recommendations
 - Prepare full DFCNA report and related presentations
- DAS OCP:
 - Coordinate community research engagement/participant recruitment via City and community partners
 - Support in-person and virtual community research events + survey administration

Key Component	Lead
Community Research <ul style="list-style-type: none">• Community forums• Focus groups	Consultant
Community Research <ul style="list-style-type: none">• Population survey	Consultant
Equity Analysis <ul style="list-style-type: none">• Includes population and client profiles	SFHSA Planning
Gaps Analysis & Recommendations	SFHSA Planning



Project Timeline

Activity	2025												2026					
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Procure consultant(s)																		
Develop project plan, including community research supplemental analytical plans																		
Share project plan with OAC, DAS Commission, and stakeholder bodies (by Sept 1, 2025)																		
Conduct needs assessment activities <ul style="list-style-type: none"> Collect data (Jul-Sept 2025) Analyze data and develop findings (Oct-Dec 2025) 																		
Draft report																		
Share draft report (by March 1, 2026)																		
Share final report (by April 1, 2026)																		
Hold joint public hearing of the OAC and DAS Commission																		
DAS Commission approval vote (by May 1, 2026)																		
BOS approval vote (by June 1, 2026)																		



Key Dates for DF OAC

DAS and our community research consultant(s) will present at OAC meetings throughout the 2026 DFCNA process:

- **July 2025:** Project plan
- **December 2025:** Preliminary research findings
- **March 2026:** Draft report
- **April 2026:** Final report (joint hearing with DAS Commission)





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Discussion



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Thank You

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